Based on Survey of Patients' Hospital Experiences (HCAHPS)

	Day idea Nearbon	Llagoital Nama	A alalma a a d
	Provider Number	Hospital Name	Address 1
330270		HOSPITAL FOR SPECIAL SURGERY	535 EAST 70TH STREET
330166		WESTFIELD MEMORIAL HOSPITAL, INC	189 EAST MAIN STREET
310031		DEBORAH HEART AND LUNG CENTER	200 TRENTON ROAD
330182		ST FRANCIS HOSPITAL, ROSLYN	100 PORT WASHINGTON BOULEVARD
330265		CLIFTON SPRINGS HOSPITAL AND CLINIC	2 COULTER ROAD
070018		GREENWICH HOSPITAL ASSOCIATION	5 PERRYRIDGE RD
331309		RIVER HOSPITAL, INC	4 FULLER STREET
310012		VALLEY HOSPITAL	223 N VAN DIEN AVENUE
310015		MORRISTOWN MEMORIAL HOSPITAL	100 MADISON AVE
330088		EASTERN LONG ISLAND HOSPITAL	201 MANOR PLACE
330162		NORTHERN WESTCHESTER HOSPITAL	400 EAST MAIN STREET

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

based on ourvey of Fatients Trospital Expen			
Address 2	Address 3	City	State
		NEW YORK	NY
		WESTFIELD	NY
		BROWNS MILLS	NJ
		ROSLYN	NY
		CLIFTON SPRINGS	NY
		GREENWICH	СТ
		ALEXANDRIA BAY	NY
		RIDGEWOOD	NJ
		MORRISTOWN	NJ
		GREENPORT	NY
		MOUNT KISCO	NY

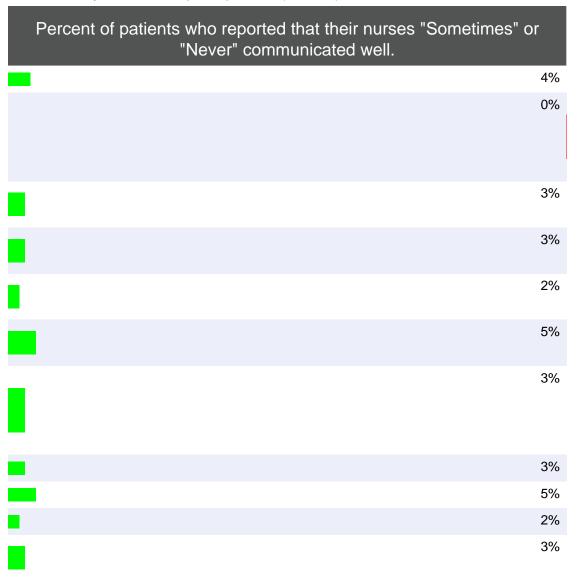
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

ZIP Code	County Name	Phone Number		
10021	NEW YORK	2126061000		
14787	CHAUTAUQUA	7163264921		
08015	BURLINGTON	6098936611		
11576	NASSAU	5165626000		
14432	ONTARIO	3154629561		
06830	FAIRFIELD	2038633000		
13607	JEFFERSON	3154822511		
07450	BERGEN	2014478000		
07962	MORRIS	9736603270		
11944	SUFFOLK	6314771000		
10549	WESTCHESTER	9146661200		

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



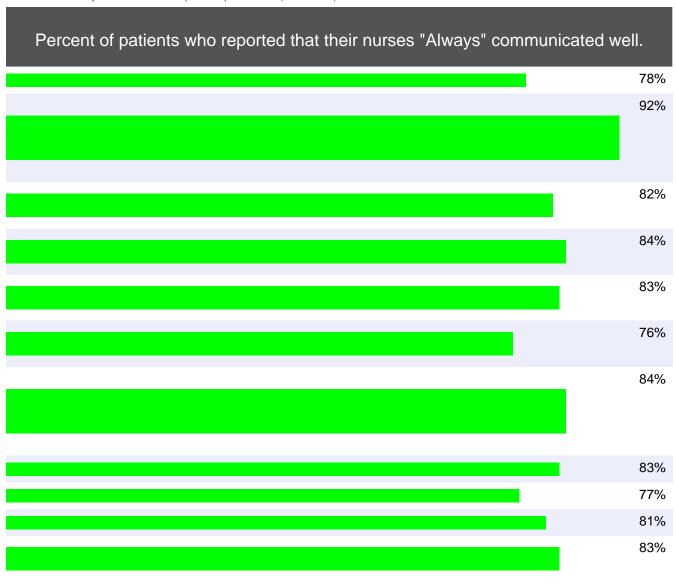
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



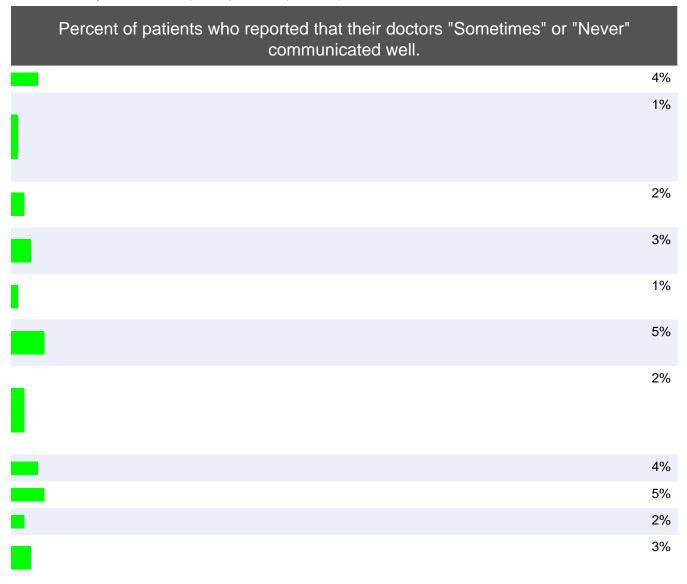
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



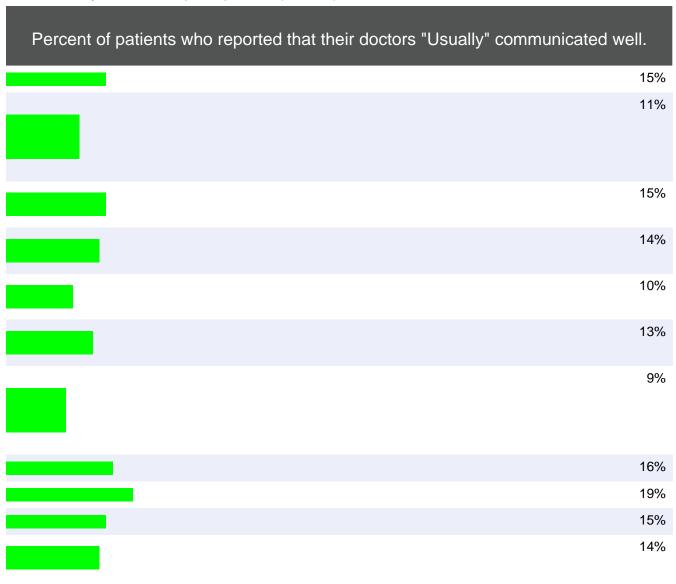
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



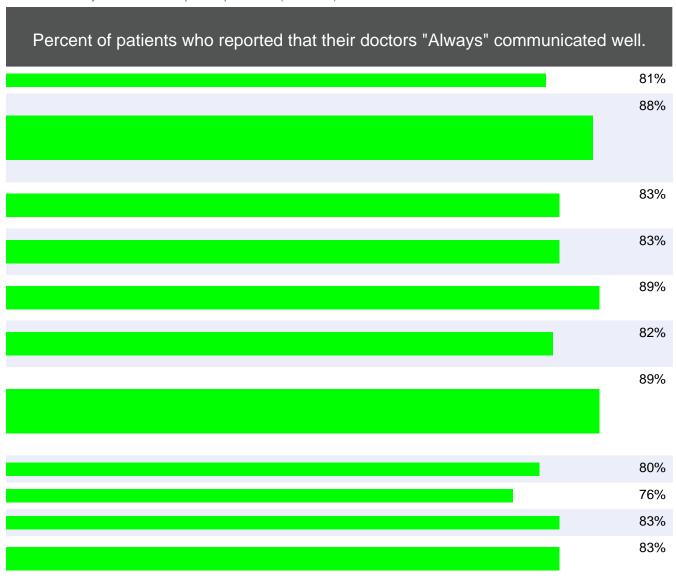
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



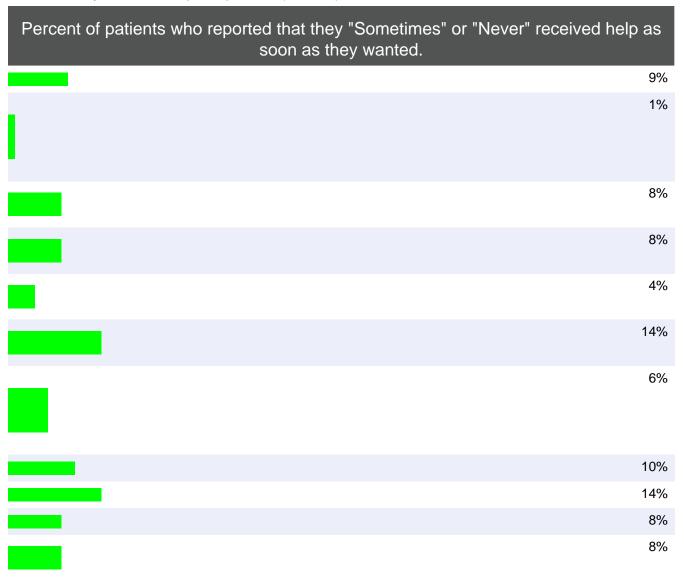
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



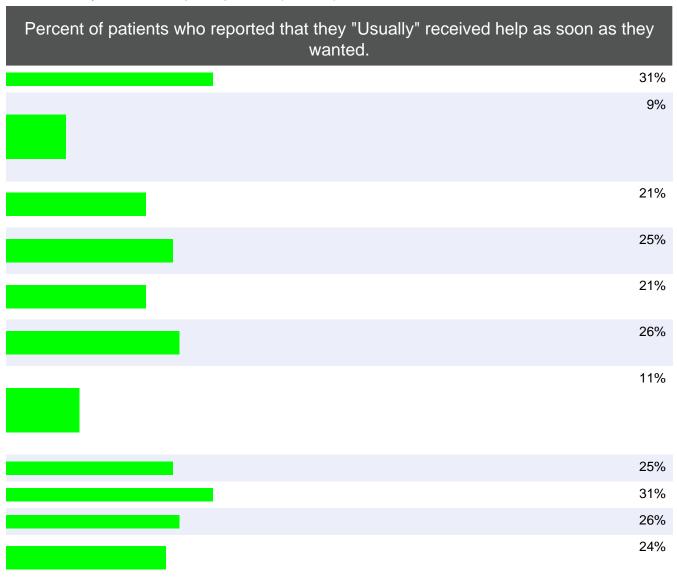
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



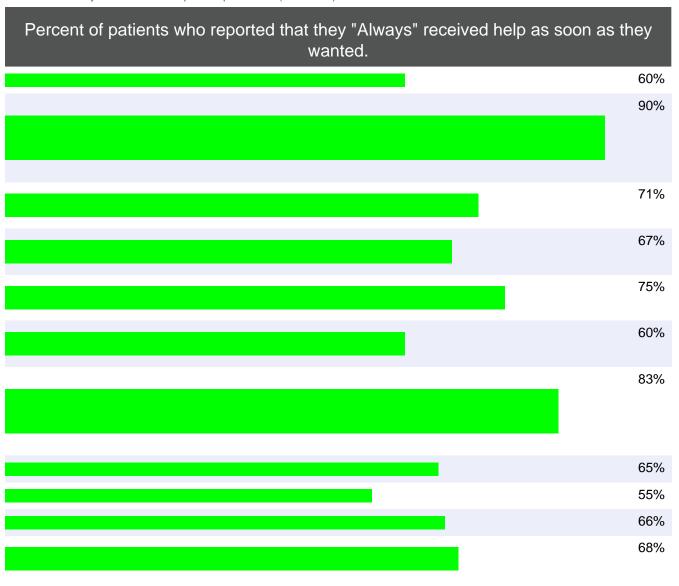
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



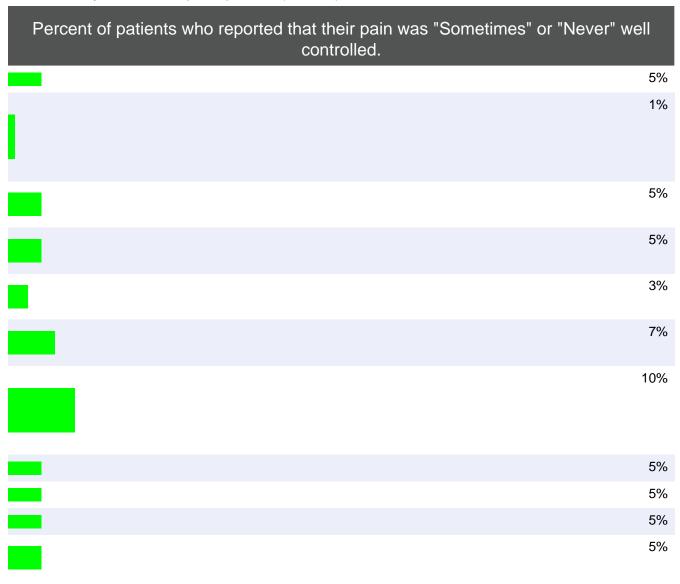
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



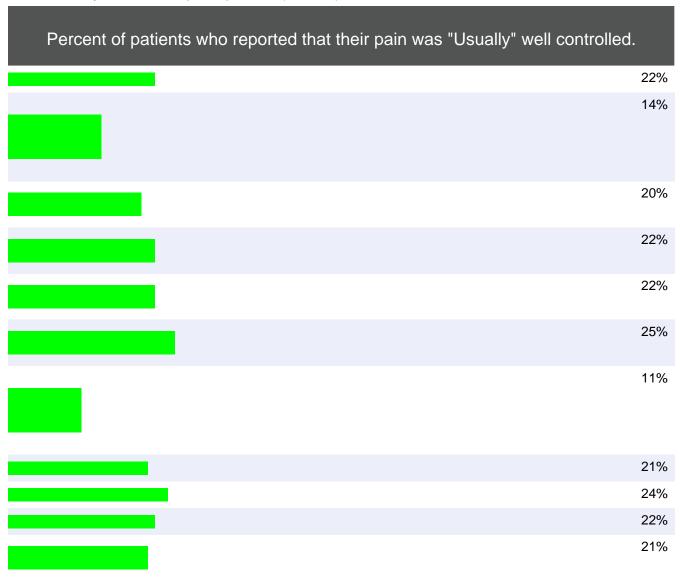
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



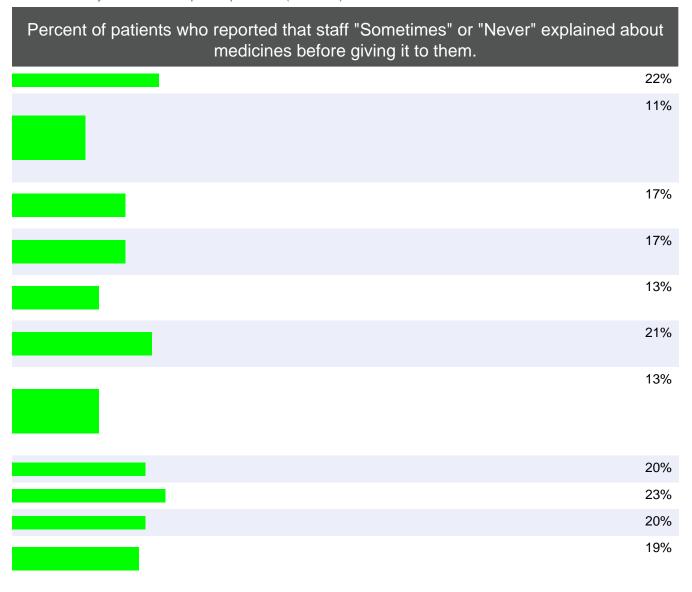
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



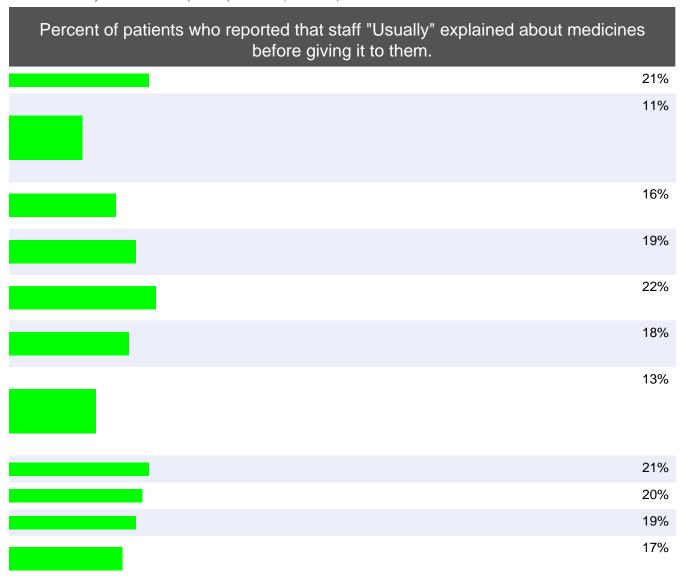
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



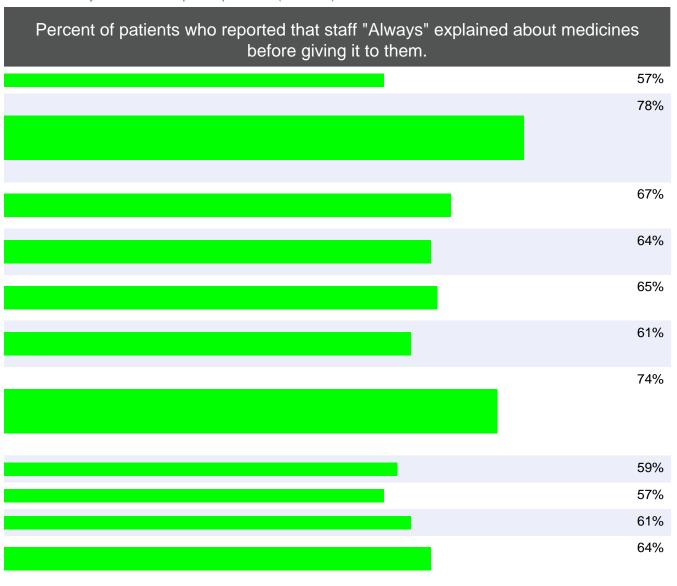
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



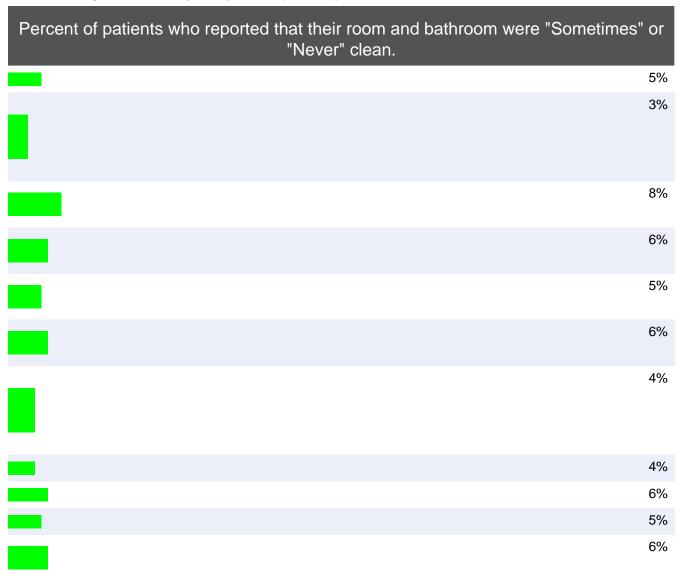
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



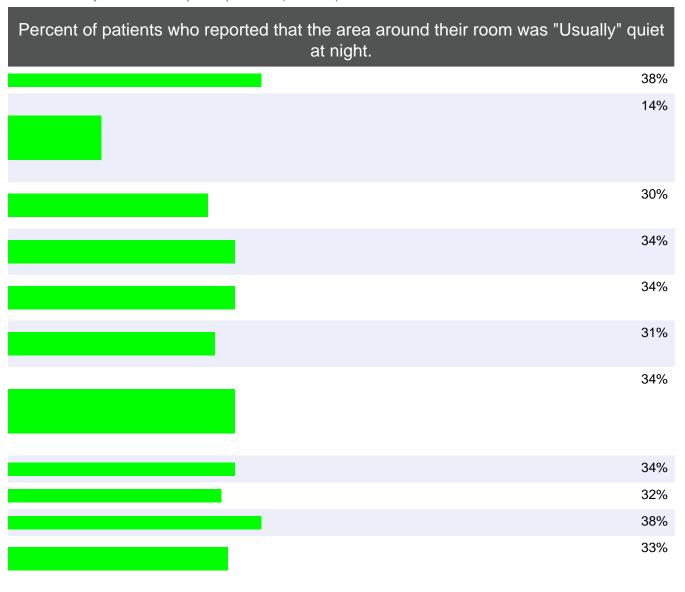
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



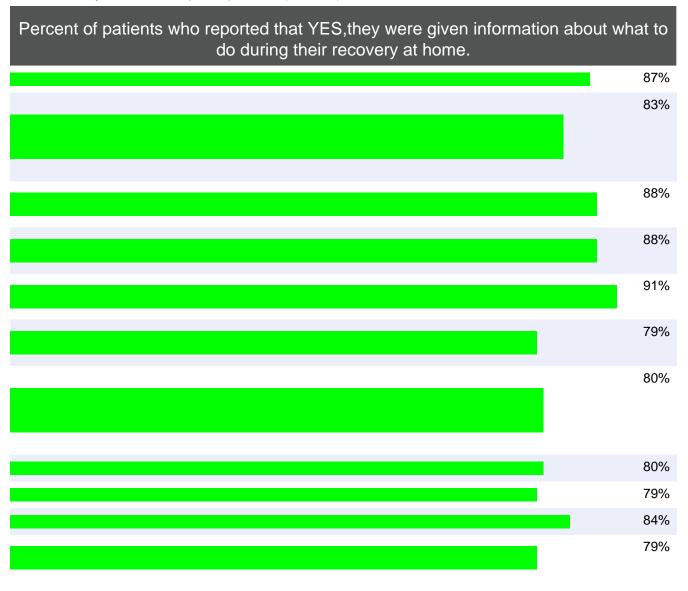
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



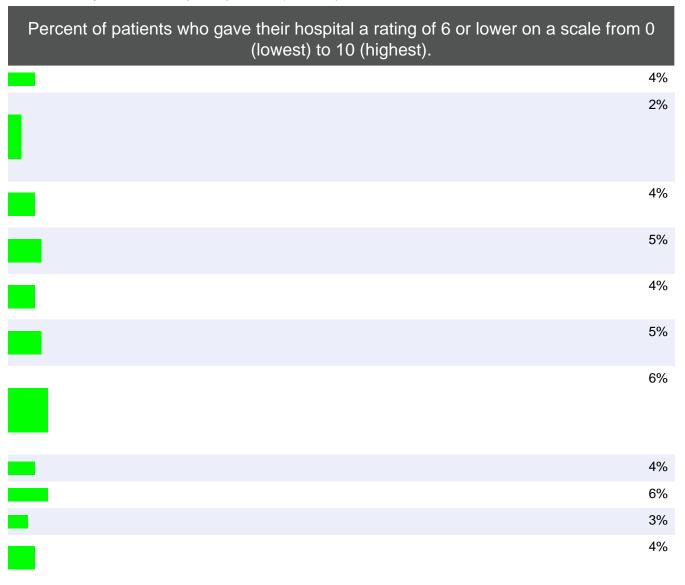
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



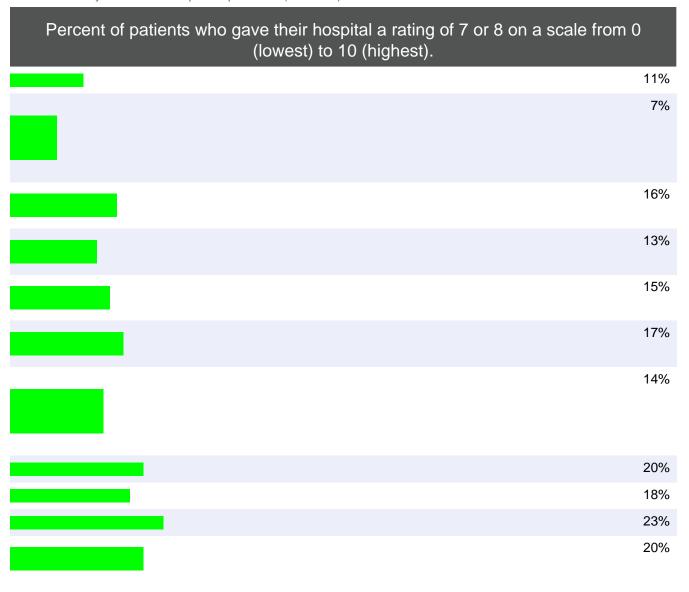
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



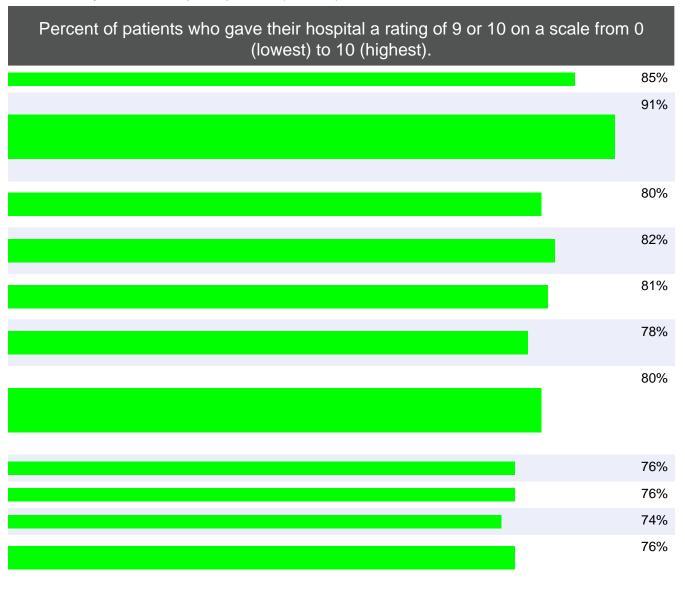
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



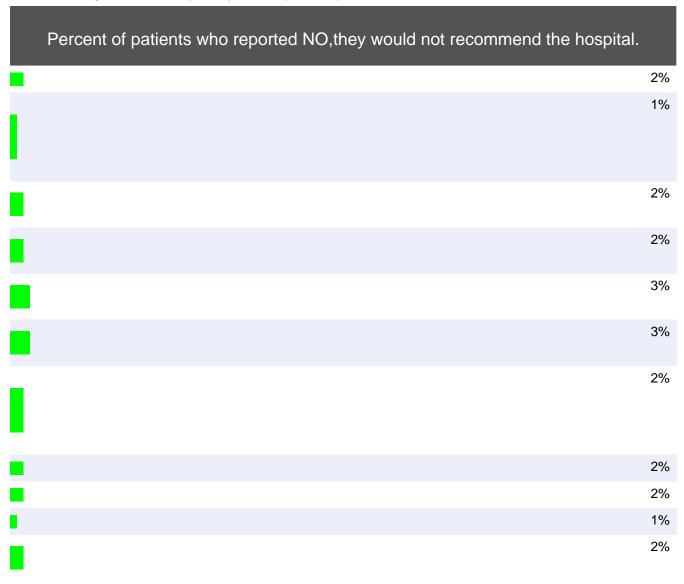
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	The Prophet Expensions (February
	Number of Completed Surveys
300 or more	
Fewer than 100	
300 or more	
Fewer than 100	
300 or more	

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Survey Response Rate Percent		Hospital Footnote
	58%	
	57%	Fewer than 100 patients completed the HCAHPS survey. Use these scores with caution, as the number of surveys may be too low to reliably assess hospital performance
	36%	
	32%	
	43%	
	35%	
	53%	Fewer than 100 patients completed the HCAHPS survey. Use these scores with caution, as the number of surveys may be too low to reliably assess hospital performance
	38%	
	35%	
	41%	
	40%	

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

310069	SOUTH JERSEY HEALTHCARE- ELMER HOSPITAL	501 WEST FRONT STREET
330101	NEW YORK-PRESBYTERIAN HOSPITAL	525 EAST 68TH STREET
330304	WHITE PLAINS HOSPITAL CENTER	41 EAST POST ROAD
070020	MIDDLESEX HOSPITAL	28 CRESCENT ST
310001	HACKENSACK UNIVERSITY MEDICAL CENTER	30 PROSPECT AVE
330185	JOHN T MATHER MEMORIAL HOSPITAL OF PORT JEFFERSON	75 NORTH COUNTRY ROAD
330023	VASSAR BROTHERS MEDICAL CENTER	45 READE PLACE
330049	NORTHERN DUTCHESS HOSPITAL	6511 SPRINGBROOK AVENUE
330090	ARNOT OGDEN MEDICAL CENTER	600 ROE AVENUE
331312	DELAWARE VALLEY HOSPITAL, INC	1 TITUS PLACE
070017	MIDSTATE MEDICAL CENTER	435 LEWIS AVE
070033	DANBURY HOSPITAL	24 HOSPITAL AVE
310070	SAINT PETER'S UNIVERSITY HOSPITAL	254 EASTON AVE
330074	F F THOMPSON HOSPITAL	350 PARRISH STREET
330125	ROCHESTER GENERAL HOSPITAL	1425 PORTLAND AVENUE
330164	HIGHLAND HOSPITAL	1000 SOUTH AVENUE

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

based of ourvey of Fatients Trospital Experiences (TOATH O)		
	ELMER	NJ
	NEW YORK	NY
	WHITE PLAINS	NY
	MIDDLETOWN	CT
	HACKENSACK	NJ
	PORT JEFFERSON	NY
	POUGHKEEPSIE	NY
	RHINEBECK	NY
	ELMIRA	NY
	WALTON	NY
	MERIDEN	CT
	DANBURY	CT
	NEW BRUNSWICK	NJ
	CANANDAIGUA	NY
	ROCHESTER	NY
	ROCHESTER	NY

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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08318	SALEM	8563631000
10021	NEW YORK	2127464189
10601	WESTCHESTER	9146810600
06457	MIDDLESEX	8603446000
07601	BERGEN	2019962000
11777	SUFFOLK	6314731320
12601	DUTCHESS	8454548500
12572	DUTCHESS	8458713391
14905	CHEMUNG	6077374100
13856	DELAWARE	6078652100
06450	NEW HAVEN	2036948200
06810	FAIRFIELD	2037977000
08901	MIDDLESEX	7327457944
14424	ONTARIO	5853966000
14621	MONROE	5859224000
14620	MONROE	5854732200

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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					5%
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					4%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

based on early of rational respirations (result of	
	16%
	22%
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	19%
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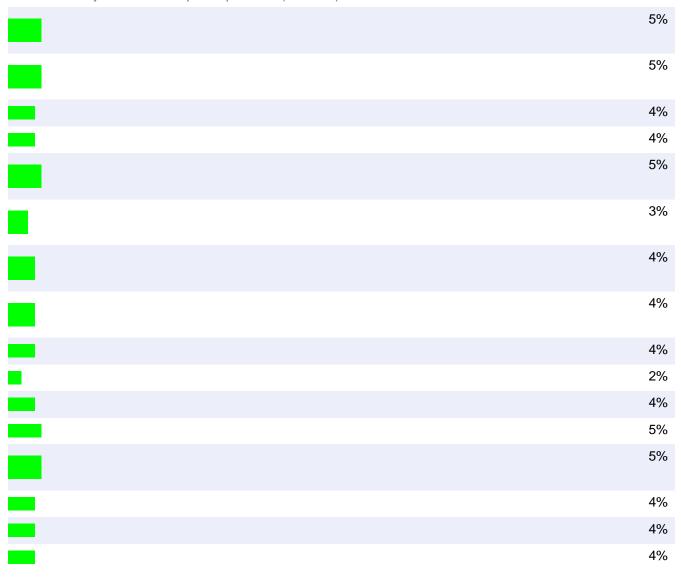
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Based on early of rational Experiences (New York)	
	15%
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



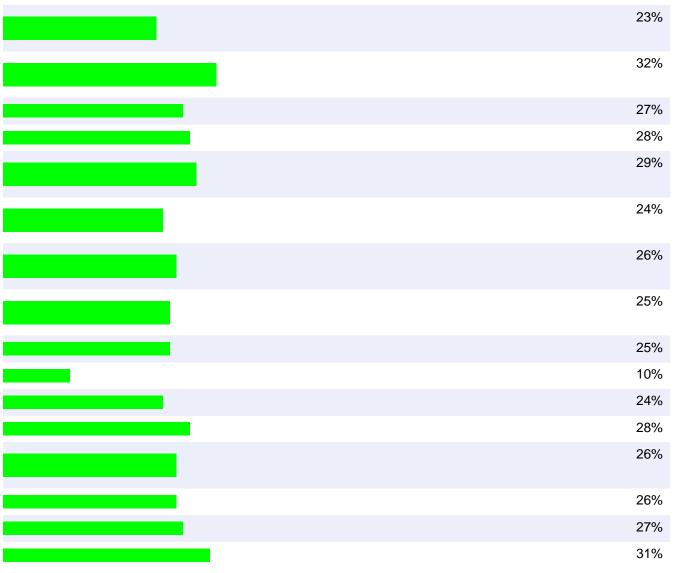
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Dated on early of automorphism Exponentions (i.e., iii. e)	
	9%
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	11%
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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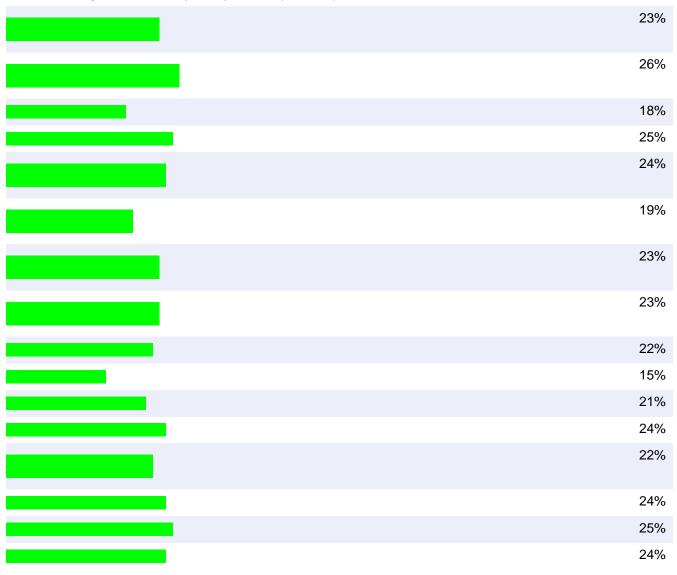
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

8%
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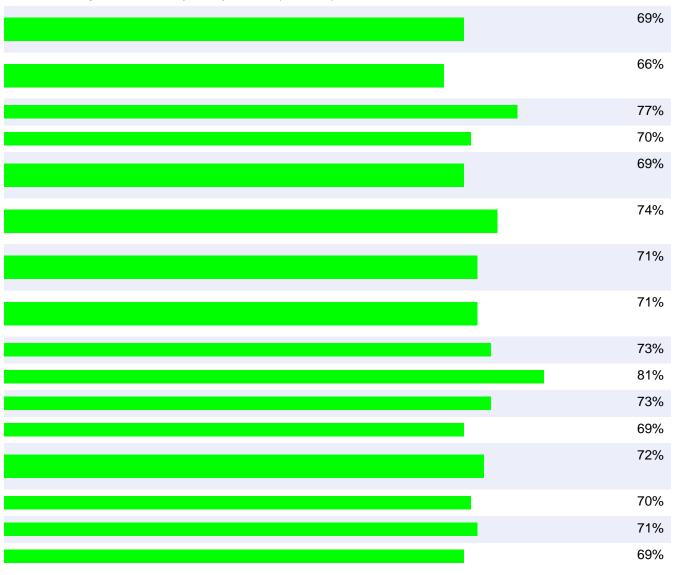
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Dated on Carrey of Fationic Troophar Experiences (1707 till 6)	
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



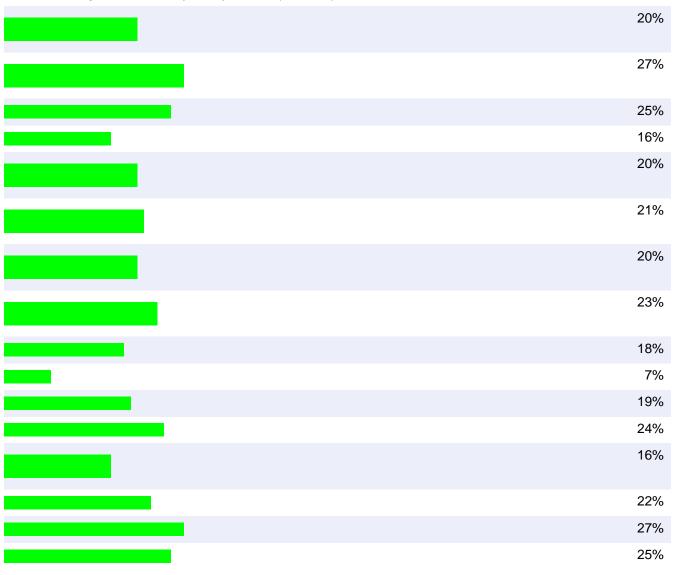
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



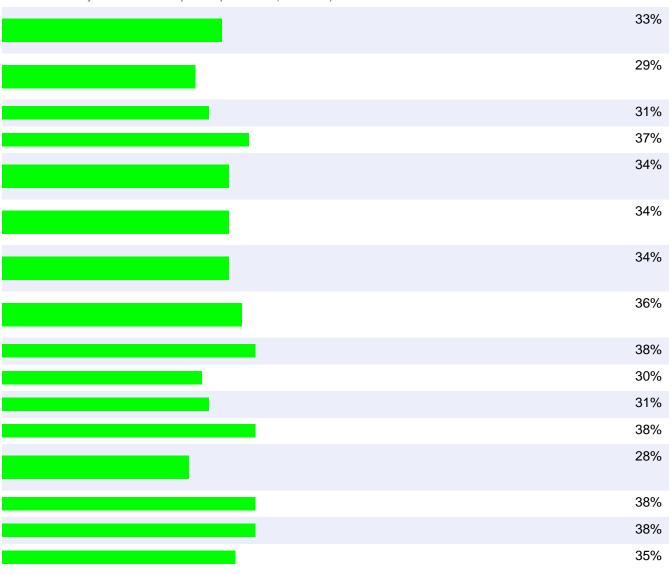
Page 55 of 612 01/25/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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	16%
	20%
	16%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Bassa on early of randing respirations (result of	
	16%
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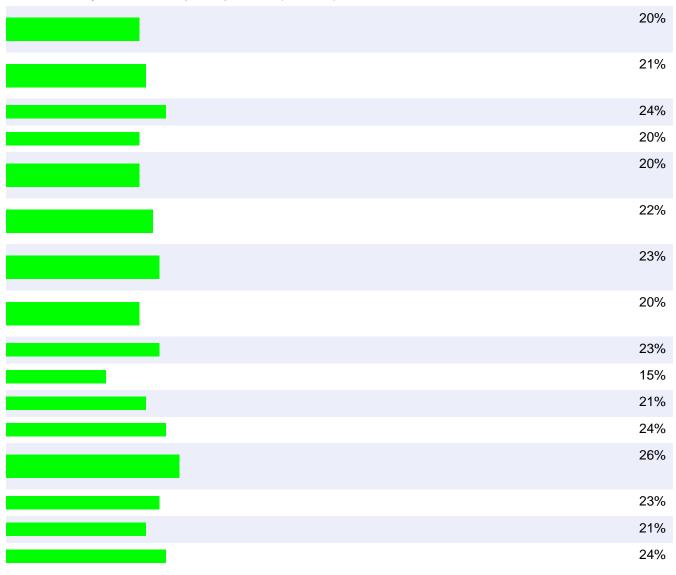
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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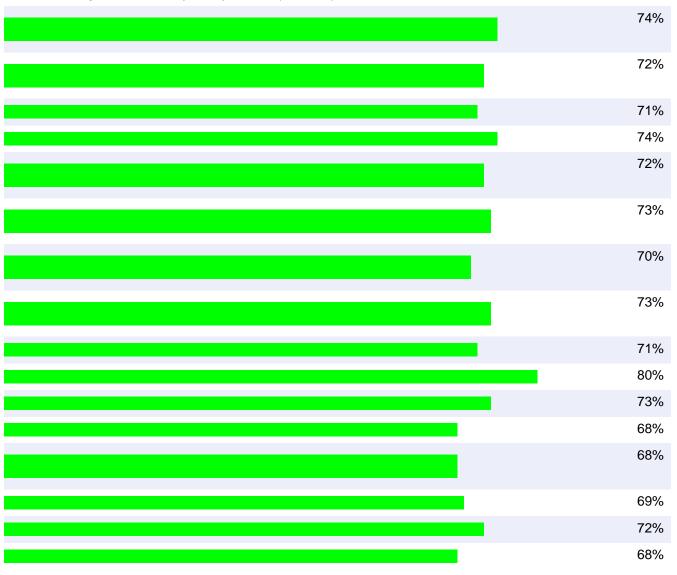
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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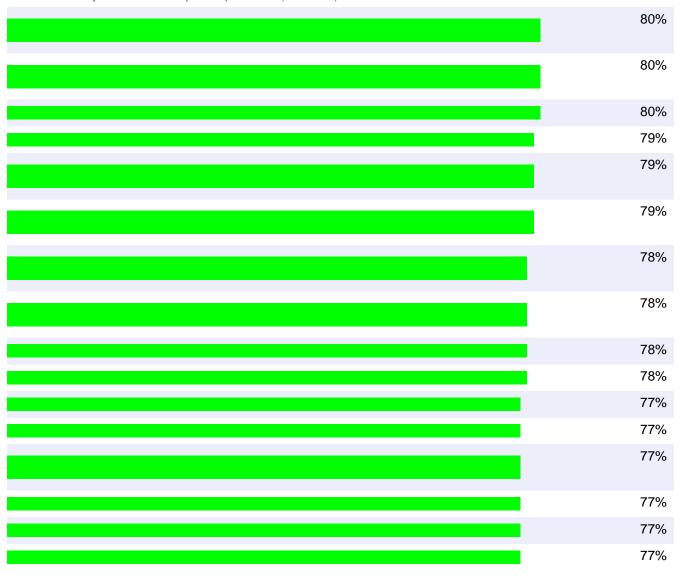
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

300 or more
300 or more
Between 100 and 299
300 or more

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Zacou en curvey en autente i receptua Zaponenece (11674 il 167	
	32%
	27%
	34%
	36%
	30%
	26%
	34% There were discrepancies in the data collection process
	42%
	41%
	41%
	41% 38%
	41% 38% 32%
	41% 38% 32% 34%
	41% 38% 32% 34%
	41% 38% 32% 34% 34% 42%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

330246   ST CHARLES HOSPITAL   200 BELLE TERRE ROAD	based of Survey of Fatients Trospital Experiences (FIGALITS)		
070019         MILFORD HOSPITAL, INC         300 SEASIDE AVENUE           070031         GRIFFIN HOSPITAL         130 DIVISION ST           330140         ST JOSEPH'S HOSPITAL HEALTH         301 PROSPECT AVENUE           CENTER         COMMUNITY MEMORIAL HOSPITAL, ISO BROAD STREET           330249         PUTNAM HOSPITAL CENTER         670 STONELEIGH AVENUE           070034         PUTNAM HOSPITAL ASSOCIATION         24 STEVENS STREET           310038         ROBERT WOOD JOHNSON         ONE ROBERT WOOD           UNIVERSITY HOSPITAL         JOHNSON PL           310045         ENGLEWOOD HOSPITAL AND         350 ENGLE ST           310073         JERSEY SHORE UNIVERSITY         1945 RTE 33           330011         OUR LADY OF LOURDES MEMORIAL         169 RIVERSIDE DRIVE           330061         LAWRENCE HOSPITAL CENTER         55 PALMER AVENUE           330102         KENMORE MERCY HOSPITAL         2950 ELMWOOD AVENUE           330167         WINTHROP-UNIVERSITY HOSPITAL         259 FIRST STREET           070004         SHARON HOSPITAL         50 HOSPITAL HILL ROAD, PO	330246	ST CHARLES HOSPITAL	200 BELLE TERRE ROAD
070031 GRIFFIN HOSPITAL 130 DIVISION ST 330140 ST JOSEPH'S HOSPITAL HEALTH CENTER 330249 COMMUNITY MEMORIAL HOSPITAL, 150 BROAD STREET INC 330273 PUTNAM HOSPITAL CENTER 670 STONELEIGH AVENUE 070034 NORWALK HOSPITAL ASSOCIATION 24 STEVENS STREET 310038 ROBERT WOOD JOHNSON ONE ROBERT WOOD JOHNSON UNIVERSITY HOSPITAL JOHNSON PL 310045 ENGLEWOOD HOSPITAL AND 350 ENGLE ST MEDICAL CENTER 310073 JERSEY SHORE UNIVERSITY 1945 RTE 33 MEDICAL CENTER 330011 OUR LADY OF LOURDES MEMORIAL HOSPITAL, INC 330061 LAWRENCE HOSPITAL CENTER 55 PALMER AVENUE 330102 KENMORE MERCY HOSPITAL 2950 ELMWOOD AVENUE 330167 WINTHROP-UNIVERSITY HOSPITAL 50 HOSPITAL HILL ROAD, PC	070015	NEW MILFORD HOSPITAL	21 ELM ST
330140 ST JOSEPH'S HOSPITAL HEALTH CENTER  COMMUNITY MEMORIAL HOSPITAL, 150 BROAD STREET INC  330273 PUTNAM HOSPITAL CENTER 670 STONELEIGH AVENUE 070034 NORWALK HOSPITAL ASSOCIATION ROBERT WOOD JOHNSON UNIVERSITY HOSPITAL JOHNSON PL  310045 ENGLEWOOD HOSPITAL AND MEDICAL CENTER 310073 JERSEY SHORE UNIVERSITY MEDICAL CENTER 330011 OUR LADY OF LOURDES MEMORIAL HOSPITAL, INC 330061 LAWRENCE HOSPITAL 2950 ELMWOOD AVENUE 330167 WINTHROP-UNIVERSITY HOSPITAL 259 FIRST STREET 070004	070019	MILFORD HOSPITAL, INC	300 SEASIDE AVENUE
CENTER  330249 COMMUNITY MEMORIAL HOSPITAL, 150 BROAD STREET INC  330273 PUTNAM HOSPITAL CENTER 670 STONELEIGH AVENUE  070034 NORWALK HOSPITAL ASSOCIATION 24 STEVENS STREET  310038 ROBERT WOOD JOHNSON ONE ROBERT WOOD UNIVERSITY HOSPITAL JOHNSON PL  310045 ENGLEWOOD HOSPITAL AND 350 ENGLE ST MEDICAL CENTER  310073 JERSEY SHORE UNIVERSITY 1945 RTE 33 MEDICAL CENTER  330011 OUR LADY OF LOURDES MEMORIAL 169 RIVERSIDE DRIVE HOSPITAL, INC  330061 LAWRENCE HOSPITAL CENTER 55 PALMER AVENUE  330102 KENMORE MERCY HOSPITAL 2950 ELMWOOD AVENUE  330167 WINTHROP-UNIVERSITY HOSPITAL 550 HOSPITAL HILL ROAD, PC	070031	GRIFFIN HOSPITAL	130 DIVISION ST
INC  330273 PUTNAM HOSPITAL CENTER 670 STONELEIGH AVENUE  070034 NORWALK HOSPITAL ASSOCIATION 24 STEVENS STREET  310038 ROBERT WOOD JOHNSON ONE ROBERT WOOD UNIVERSITY HOSPITAL JOHNSON PL  310045 ENGLEWOOD HOSPITAL AND 350 ENGLE ST  MEDICAL CENTER  310073 JERSEY SHORE UNIVERSITY 1945 RTE 33  MEDICAL CENTER  330011 OUR LADY OF LOURDES MEMORIAL 169 RIVERSIDE DRIVE HOSPITAL, INC  330061 LAWRENCE HOSPITAL CENTER 55 PALMER AVENUE  330102 KENMORE MERCY HOSPITAL 2950 ELMWOOD AVENUE  330167 WINTHROP-UNIVERSITY HOSPITAL 259 FIRST STREET  070004	330140		301 PROSPECT AVENUE
070034  NORWALK HOSPITAL ASSOCIATION 24 STEVENS STREET  310038  ROBERT WOOD JOHNSON ONE ROBERT WOOD UNIVERSITY HOSPITAL JOHNSON PL  310045  ENGLEWOOD HOSPITAL AND 350 ENGLE ST  MEDICAL CENTER  310073  JERSEY SHORE UNIVERSITY 1945 RTE 33  MEDICAL CENTER  330011  OUR LADY OF LOURDES MEMORIAL 169 RIVERSIDE DRIVE HOSPITAL, INC  330061  LAWRENCE HOSPITAL CENTER 55 PALMER AVENUE  330102  KENMORE MERCY HOSPITAL 2950 ELMWOOD AVENUE  330167  WINTHROP-UNIVERSITY HOSPITAL 50 HOSPITAL HILL ROAD, PC	330249	,	150 BROAD STREET
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MEDICAL CENTER  310073  JERSEY SHORE UNIVERSITY MEDICAL CENTER  330011  OUR LADY OF LOURDES MEMORIAL HOSPITAL, INC  330061  LAWRENCE HOSPITAL CENTER  55 PALMER AVENUE  KENMORE MERCY HOSPITAL 2950 ELMWOOD AVENUE  WINTHROP-UNIVERSITY HOSPITAL 50 HOSPITAL HILL ROAD, PC	310038		
MEDICAL CENTER  330011 OUR LADY OF LOURDES MEMORIAL 169 RIVERSIDE DRIVE HOSPITAL, INC  330061 LAWRENCE HOSPITAL CENTER 55 PALMER AVENUE  330102 KENMORE MERCY HOSPITAL 2950 ELMWOOD AVENUE  330167 WINTHROP-UNIVERSITY HOSPITAL 259 FIRST STREET  070004 SHARON HOSPITAL 50 HOSPITAL HILL ROAD, PC	310045		350 ENGLE ST
HOSPITAL, INC  330061 LAWRENCE HOSPITAL CENTER 55 PALMER AVENUE  330102 KENMORE MERCY HOSPITAL 2950 ELMWOOD AVENUE  330167 WINTHROP-UNIVERSITY HOSPITAL 259 FIRST STREET  070004 SHARON HOSPITAL 50 HOSPITAL HILL ROAD, PC	310073		1945 RTE 33
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330167 WINTHROP-UNIVERSITY HOSPITAL 259 FIRST STREET 070004 SHARON HOSPITAL 50 HOSPITAL HILL ROAD, PC	330061	LAWRENCE HOSPITAL CENTER	55 PALMER AVENUE
070004 SHARON HOSPITAL 50 HOSPITAL HILL ROAD, PC	330102	KENMORE MERCY HOSPITAL	2950 ELMWOOD AVENUE
	330167	WINTHROP-UNIVERSITY HOSPITAL	259 FIRST STREET
	070004	SHARON HOSPITAL	50 HOSPITAL HILL ROAD, PO BOX 789

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

based of ourvey of Fatients Trospital Experiences (TOATH O)		
	PORT JEFFERSON	NY
	NEW MILFORD	CT
	MILFORD	CT
	DERBY	СТ
	SYRACUSE	NY
	HAMILTON	NY
	CARMEL	NY
	NORWALK	CT
	NEW BRUNSWICK	NJ
	ENGLEWOOD	NJ
	NEPTUNE	NJ
	BINGHAMTON	NY
	BRONXVILLE	NY
	KENMORE	NY
	MINEOLA	NY
	SHARON	СТ

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	1	
11777	SUFFOLK	6314746000
06776	LITCHFIELD	8603552611
06460	NEW HAVEN	2038764000
06418	NEW HAVEN	2037327500
13203	ONONDAGA	3154485111
13346	MADISON	3158241100
10512	PUTNAM	9142795711
06856	FAIRFIELD	2038522000
08901	MIDDLESEX	7328283000
07631	BERGEN	2018943000
07754	MONMOUTH	7327755500
13905	BROOME	6077985111
10708	WESTCHESTER	9147871000
14217	ERIE	7164476100
11501	NASSAU	5166630333
06069	LITCHFIELD	8603644228

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Bassa on Garvey of Fault in Exponentials (Fig. 11)	
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

based on early of randing risophal Expensions (ris/an e)	
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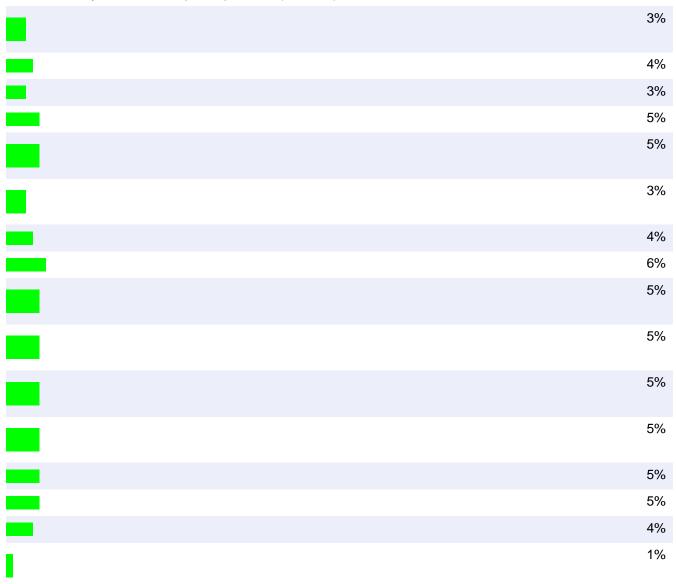
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

based off Survey of Fatterits Trospital Experiences (FIGALIT S)	
	17%
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	18%
	18%
	13%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

based of Survey of Fatients Hospital Experiences (HOAFIFS)	
	11%
	10%
	8%
	9%
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	9%
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	13%
	17%
	13%
	9%
	14%
	11%
	12%
	7%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



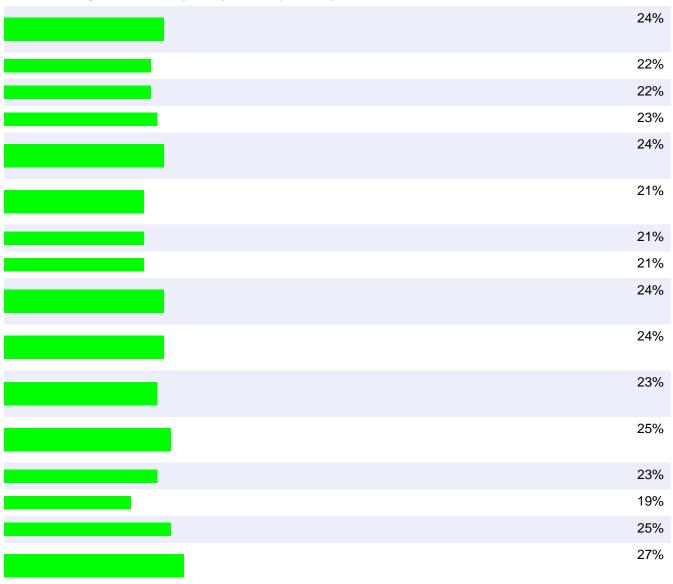
Page 80 of 612 01/25/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Based on editory of Fallenia Expensiones (Nerville)	
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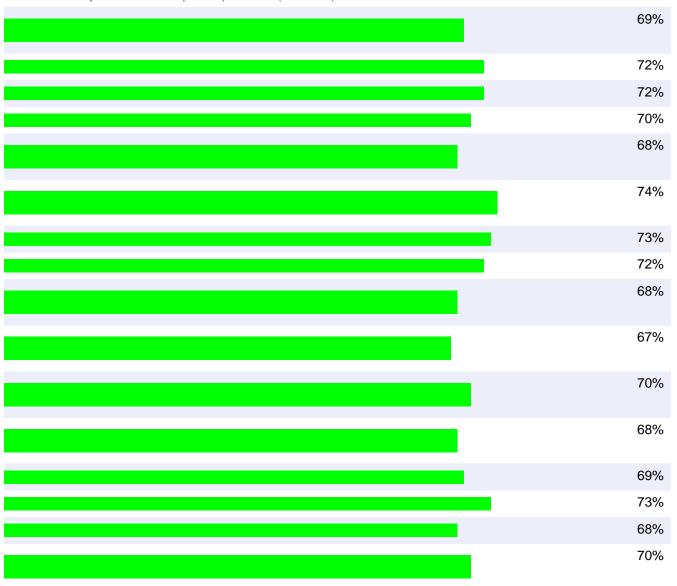
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Bassa on early of Fationic Freehalt Experiences (Fertili e)	
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	23%
	21%
	22%
	18%

Page 84 of 612 01/25/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

based of Survey of Fatients Trospital Experiences (TOATH 3)	
	20%
	21%
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	17%
	18%
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	22%
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	20%
	19%
	16%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Dated on Garrey of Fallonia Telephan Expensioned (Fer an G)	
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	11%
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	8%
	7%
	13%
	8%
	7%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

based of Survey of Fatients Flospital Experiences (FloArif S)	
	22%
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	19%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



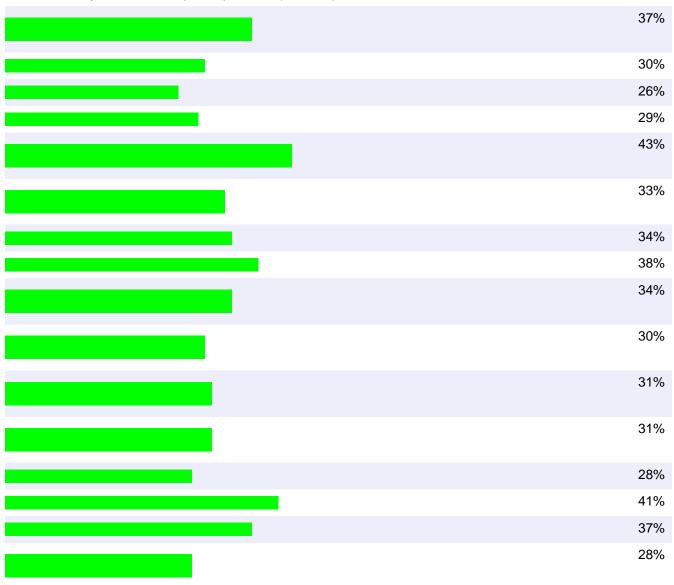
Page 89 of 612 01/25/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

based off Survey of Fatients Trospital Experiences (TOATH 5)	
	11%
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



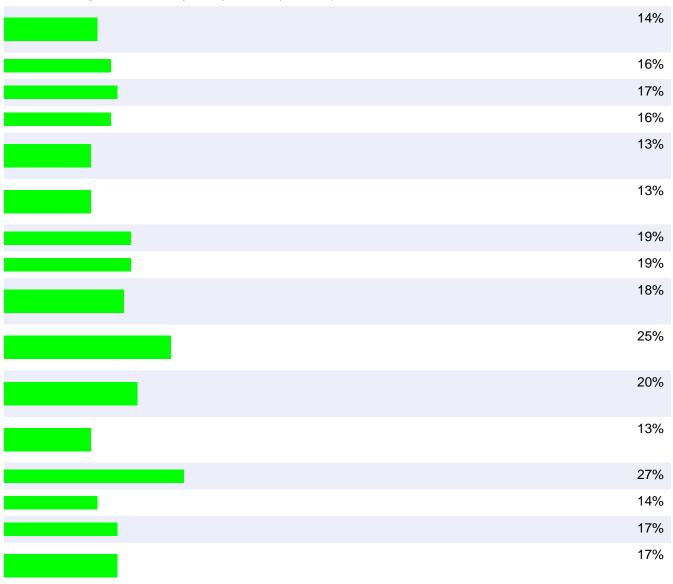
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

based of Survey of Fatients Trospital Experiences (FIGALITS)	
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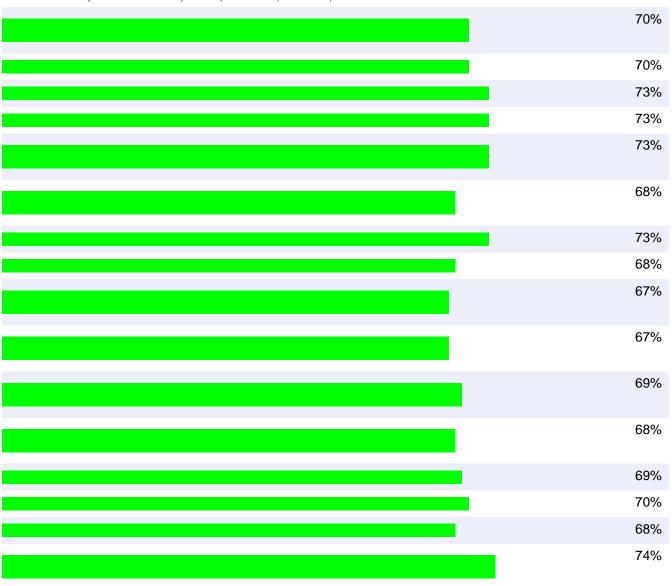
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

based off Survey of Fatients Trospital Experiences (FIGATIFS)	
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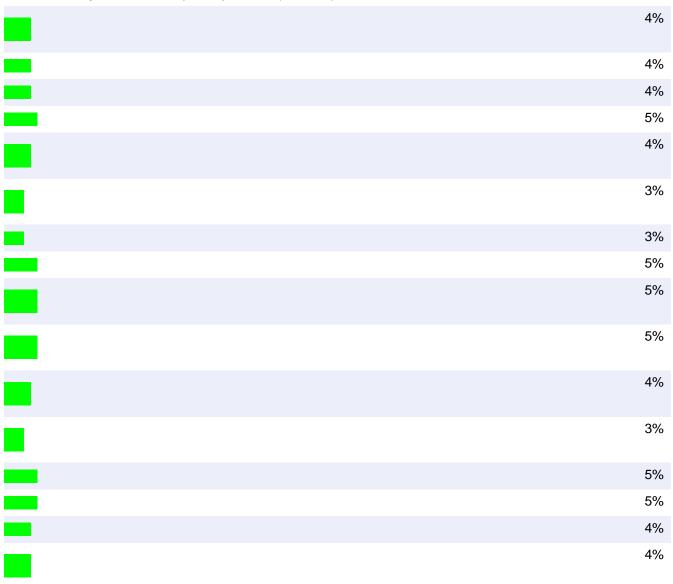
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



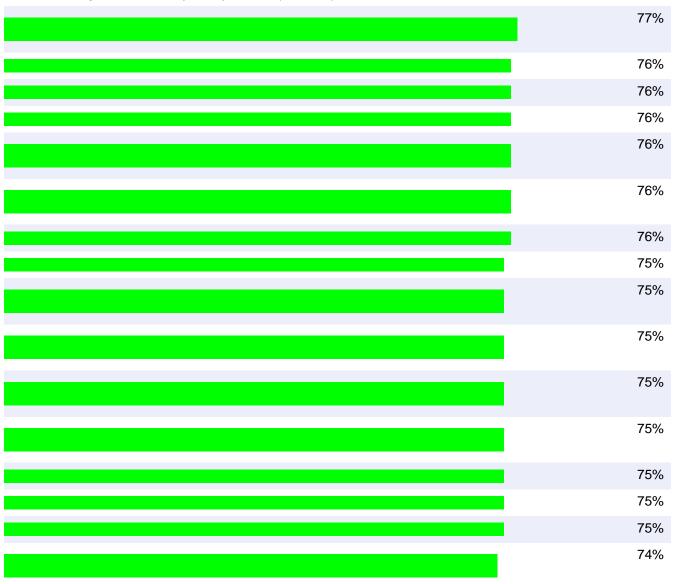
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



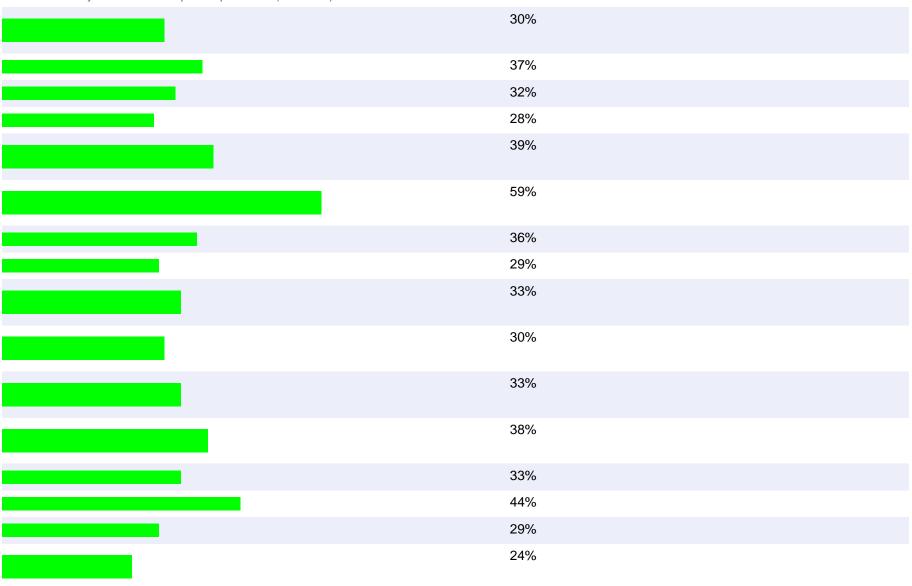
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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300 or more			

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

•		
310005	HUNTERDON MEDICAL CENTER	2100 WESCOTT DRIVE
310008	HOLY NAME MEDICAL CENTER	718 TEANECK RD
330079	ADIRONDACK MEDICAL CENTER	2233 STATE ROUTE 86
330261	PHELPS MEMORIAL HOSPITAL ASSN	701 NORTH BROADWAY
330285	STRONG MEMORIAL HOSPITAL	601 ELMWOOD AVE
070022	YALE-NEW HAVEN HOSPITAL	20 YORK ST
070040	HEBREW HOME AND HOSPITAL INC	1 ABRAHMS BOULEVARD
330111	BERTRAND CHAFFEE HOSPITAL	224 EAST MAIN STREET
330136	MARY IMOGENE BASSETT HOSPITAL	ONE ATWELL ROAD
330224	BENEDICTINE HOSPITAL	105 MARY'S AVENUE
070001	HOSPITAL OF ST RAPHAEL	1450 CHAPEL ST
070028	ST VINCENT'S MEDICAL CENTER	2800 MAIN ST
310051	OVERLOOK HOSPITAL	99 BEAUVIOR AVE
310064	ATLANTICARE REGIONAL MEDICAL CENTER - CITY DIV	1925 PACIFIC AVE
310111	CENTRASTATE MEDICAL CENTER	901 WEST MAIN STREET
330003	ALBANY MEMORIAL HOSPITAL	600 NORTHERN BOULEVARD
330106	NORTH SHORE UNIVERSITY HOSPITAL	300 COMMUNITY DRIVE

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

based of Survey of Fatients Trospital Experiences (FIGATIF 3)		
	FLEMINGTON	NJ
	TEANECK	NJ
	SARANAC LAKE	NY
	SLEEPY HOLLOW	NY
	ROCHESTER	NY
	NEW HAVEN	CT
	WEST HARTFORD	CT
	SPRINGVILLE	NY
	COOPERSTOWN	NY
	KINGSTON	NY
	NEW HAVEN	CT
	BRIDGEPORT	CT
	SUMMIT	NJ
	ATLANTIC CITY	NJ
	FREEHOLD	NJ
	ALBANY	NY
	MANHASSET	NY

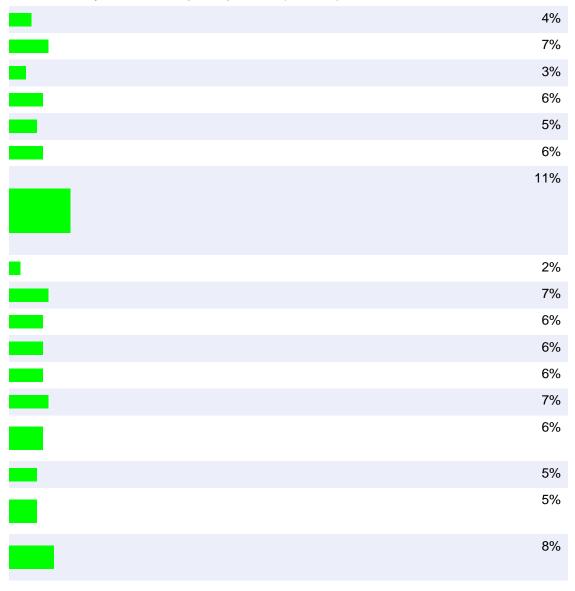
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Dased off Survey of Fatients Trospital Ex	periences (FIOAFIFS)	
08822	HUNTERDON	9087886100
07666	BERGEN	2018333000
12983	FRANKLIN	5188914141
10591	WESTCHESTER	9143663000
14642	MONROE	5852752121
06504	NEW HAVEN	2036884242
06117	HARTFORD	8605233800
14141	ERIE	7165922871
13326	OTSEGO	6075473456
12401	ULSTER	8453382500
06511	NEW HAVEN	2037893000
06606	FAIRFIELD	2035765551
07902	UNION	9085222000
08401	ATLANTIC	6094418020
07728	MONMOUTH	7324312000
12204	ALBANY	5184713221
11030	NASSAU	5165620100

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

based off Survey of Fatients Trospital Experiences (TOATH 3)	
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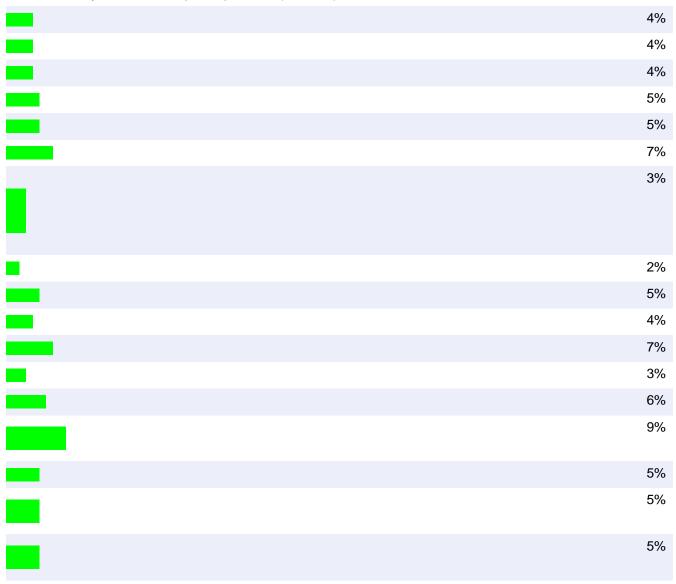
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

based off Survey of Fatients Prospital Experiences (FIGATIFS)	
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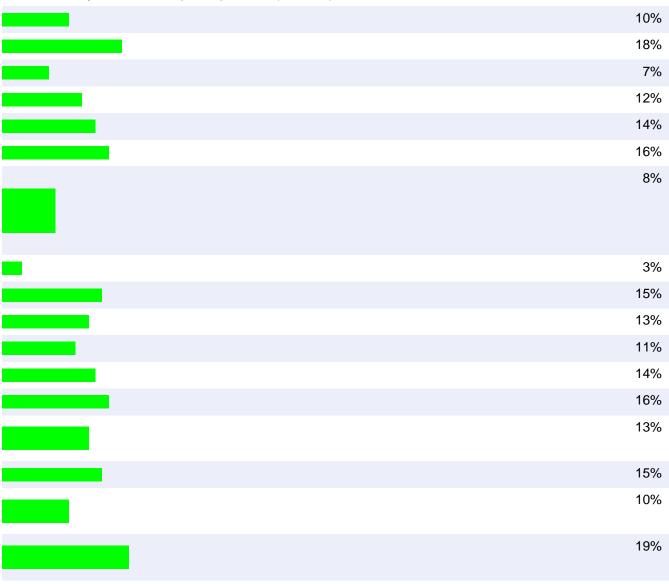
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



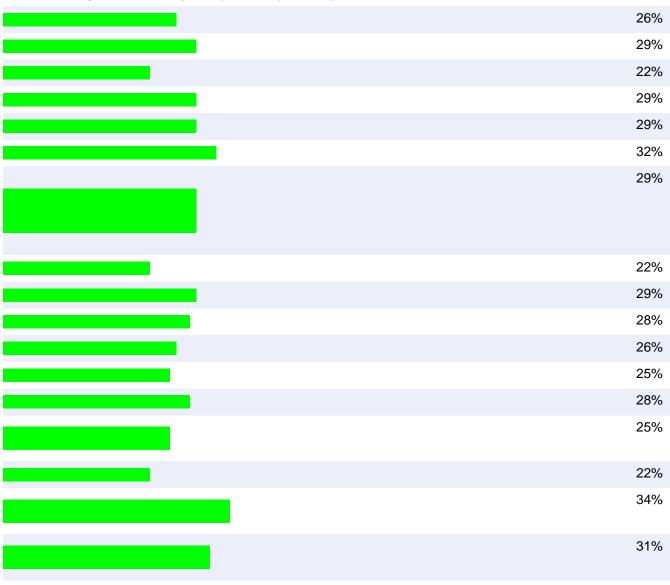
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



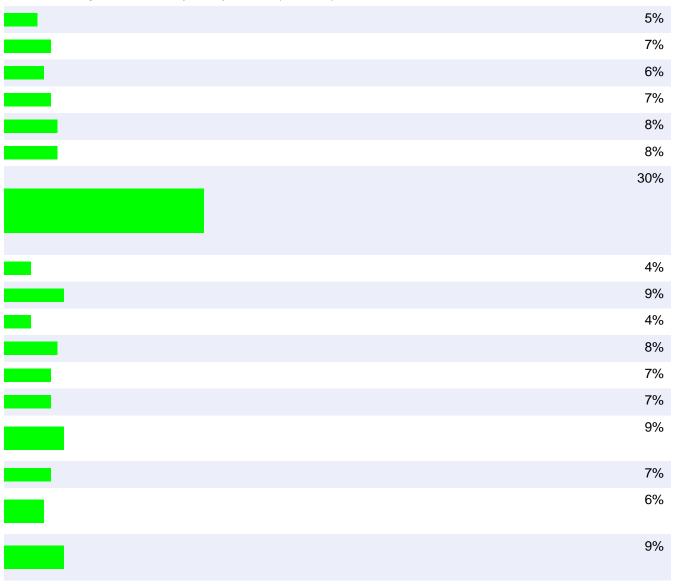
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



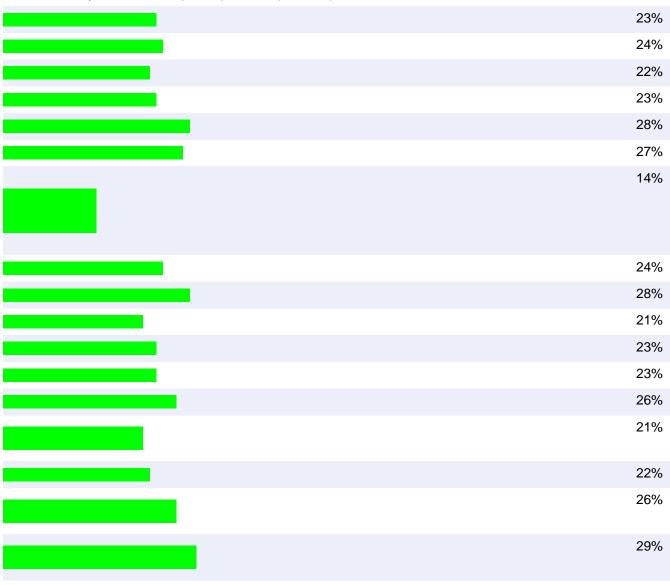
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



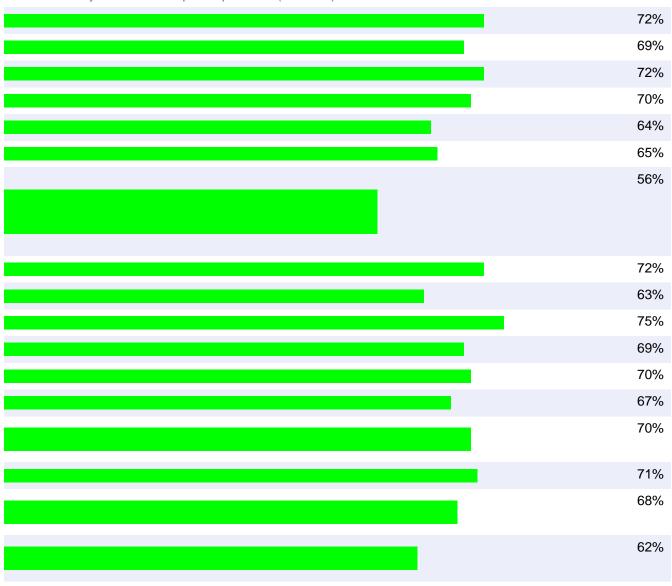
Page 115 of 612 01/25/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



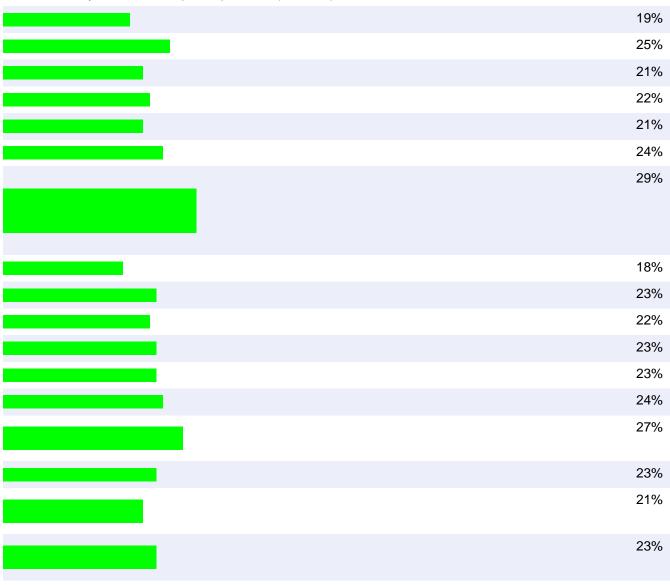
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



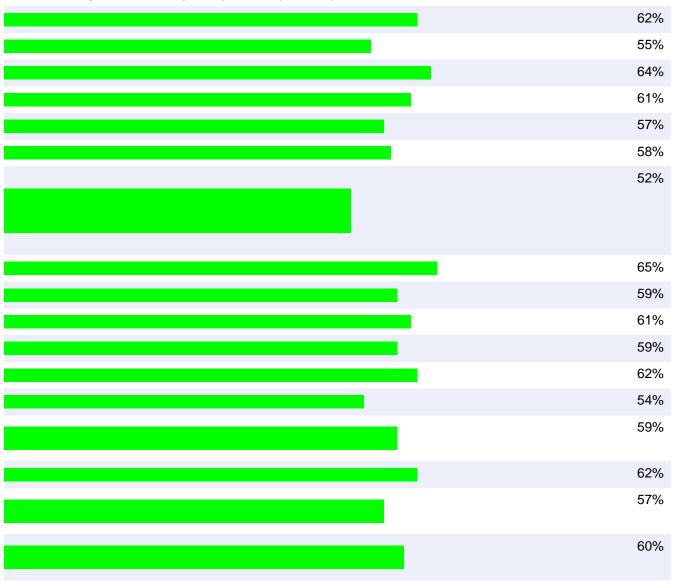
Page 118 of 612 01/25/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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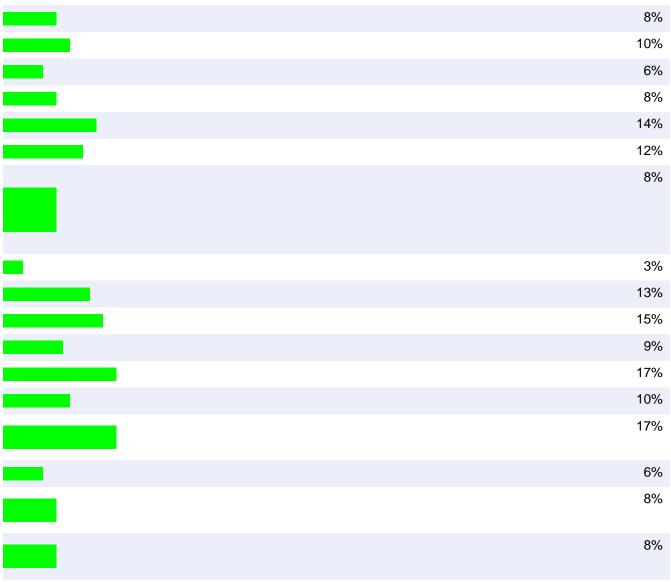
Page 119 of 612 01/25/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



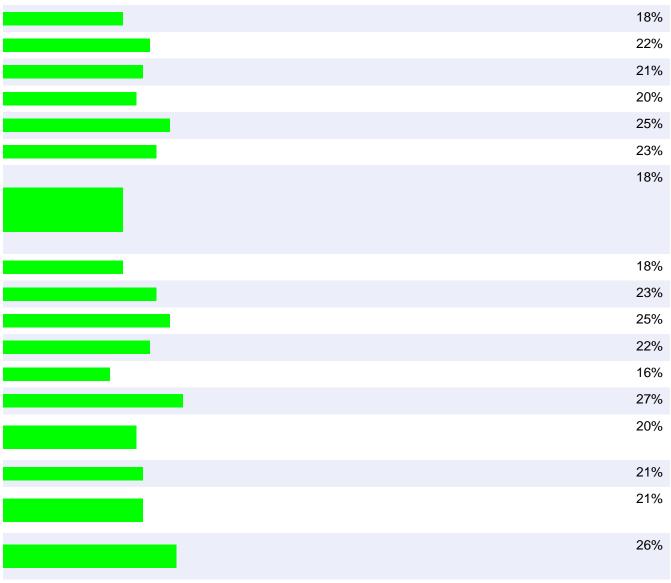
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



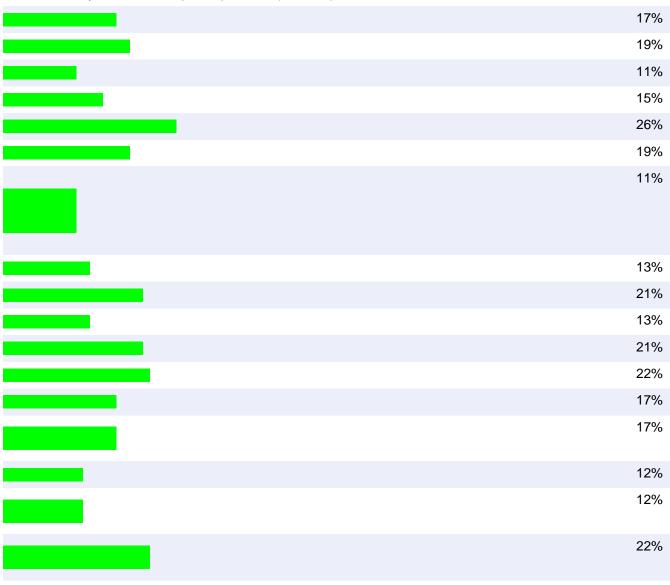
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



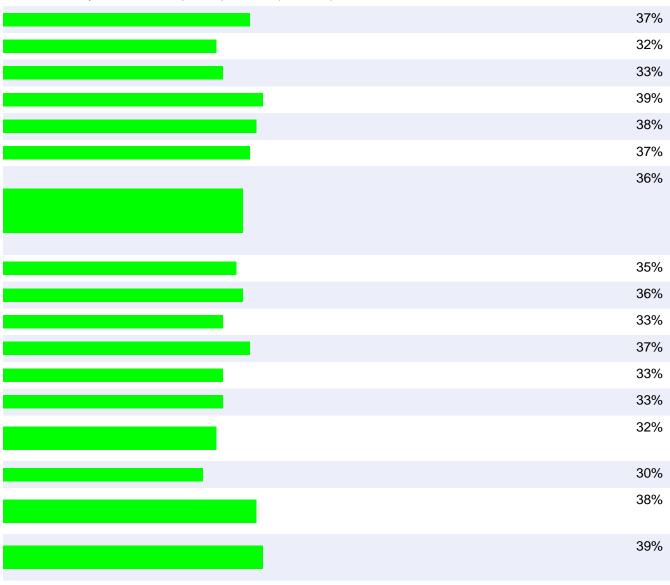
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Based on early of Fallenia Teophia Experiences (Fe/Fill e)	
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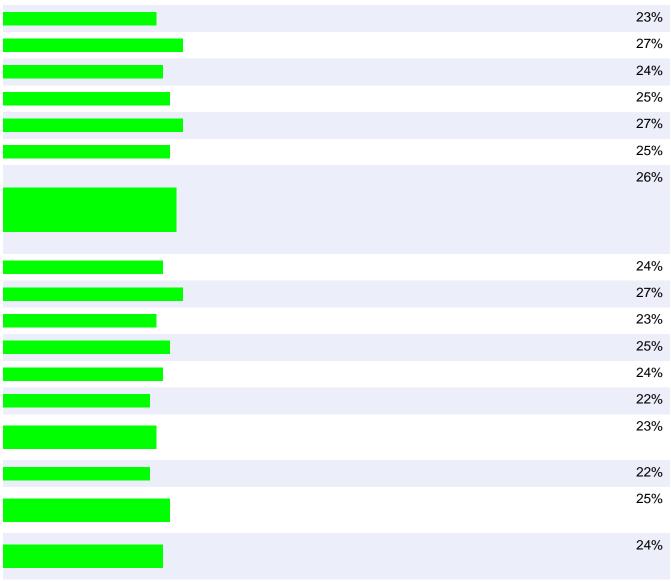
Page 128 of 612 01/25/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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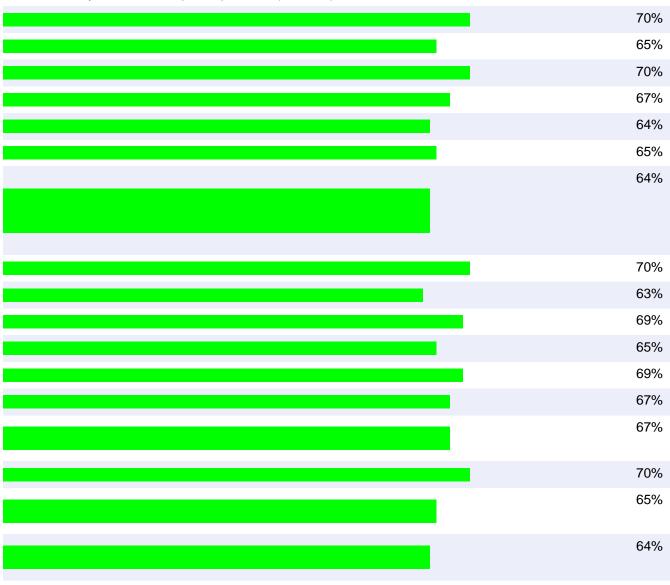
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



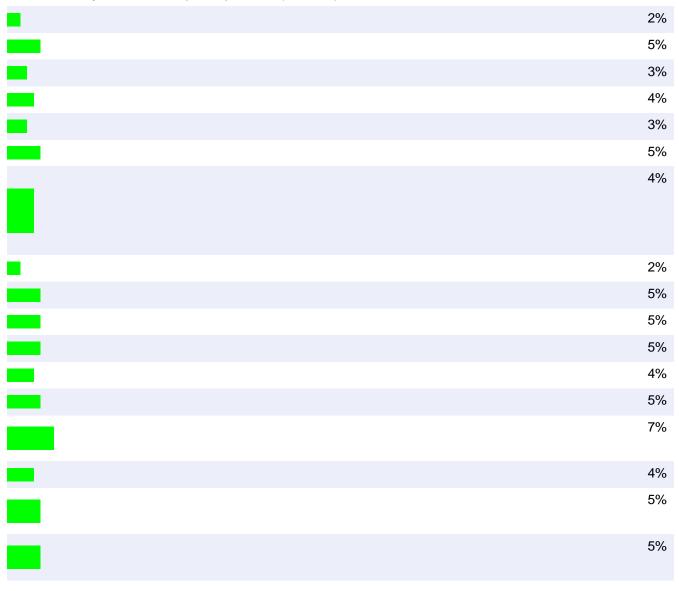
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



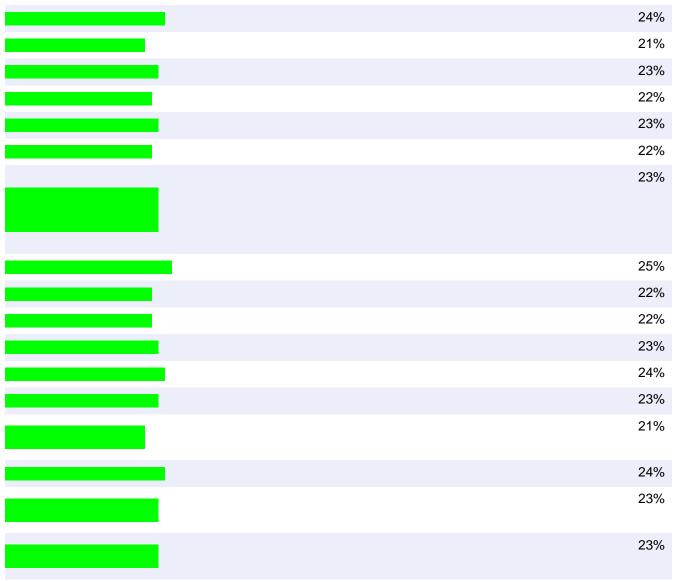
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



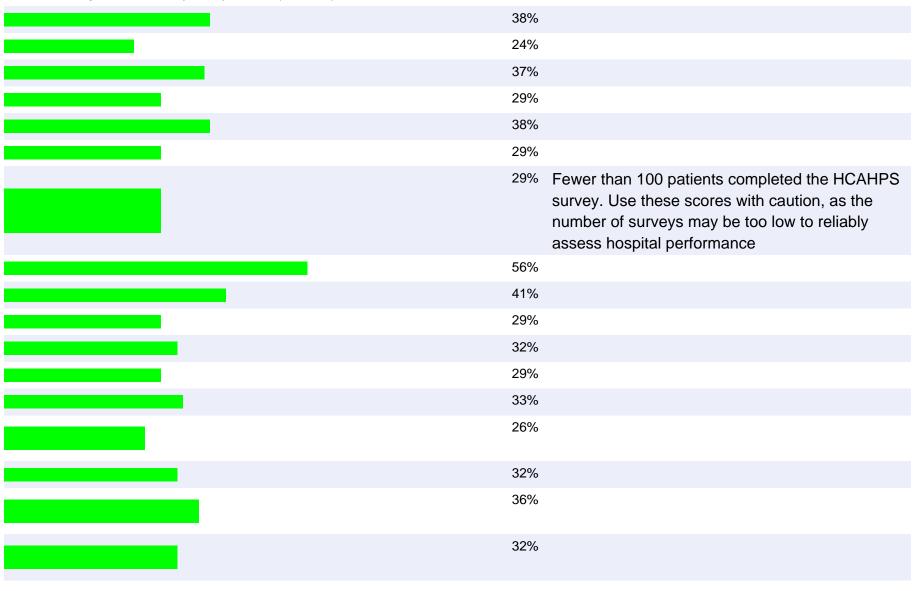
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

300 or	more			
300 or	more			
300 or	more			
300 or	more			
300 or	more			
300 or	more			
Fewer	than 100			
300 or	more			
300 or	more			
Betwee	n 100 and 299			
300 or	more			
300 or	more			
300 or	more			
300 or	more			
300 or	more			
300 or	more			
300 or	more			

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

330181	GLEN COVE HOSPITAL	101 ST ANDREWS LANE
330188	MOUNT ST MARY'S HOSPITAL AND HEALTH CENTER	5300 MILITARY ROAD
330203	CROUSE HOSPITAL	736 IRVING AVENUE
330222	SARATOGA HOSPITAL	211 CHURCH STREET
330232	SETON HEALTH SYSTEM-ST MARY'S CAMPUS	1300 MASSACHUSETTS AVENUE
330267	HUDSON VALLEY HOSPITAL CENTER	1980 CROMPOND ROAD
330394	UNITED HEALTH SERVICES HOSPITALS, INC	33-57 HARRISON STREET
070002	ST FRANCIS HOSPITAL & MEDICAL CENTER	114 WOODLAND STREET
070006	STAMFORD HOSPITAL	30 SHELBURNE ROAD
070016	SAINT MARYS HOSPITAL	56 FRANKLIN ST
070024	WILLIAM W BACKUS HOSPITAL	326 WASHINGTON ST
070025	HARTFORD HOSPITAL	80 SEYMOUR STREET
310014	COOPER UNIVERSITY HOSPITAL	1 COOPER PLAZA
310022	VIRTUA WEST JERSEY HOSPITALS BERLIN	WHITEHORSE PIKE AND TOWNSEND AVENUE
330024	MOUNT SINAI HOSPITAL	ONE GUSTAVE L LEVY PLACE
330047	ST MARY'S HOSPITAL AT	427 GUY PARK AVENUE

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

GLEN COVE	NY
LEWISTON	NY
SYRACUSE	NY
SARATOGA SPRINGS	NY
TROY	NY
CORTLANDT MANOR	NY
JOHNSON CITY	NY
HARTFORD	СТ
STAMFORD	СТ
WATERBURY	CT
NORWICH	CT
HARTFORD	СТ
CAMDEN	NJ
BERLIN	NJ
NEW YORK	NY
AMSTERDAM	NY

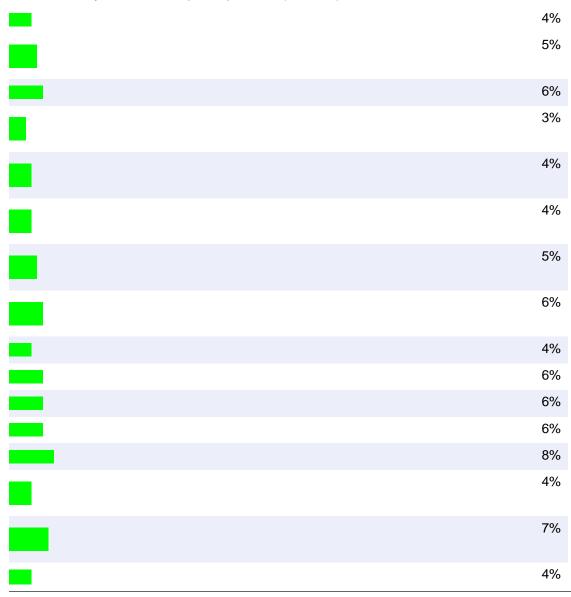
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

11542	NASSAU	5166747300
14092	NIAGARA	7162974800
13210	ONONDAGA	3154707449
12866	SARATOGA	5185873222
12180	RENSSELAER	5182725000
10567	WESTCHESTER	9147343611
13790	BROOME	6077636000
06105	HARTFORD	8607144000
06904	FAIRFIELD	2032761000
06706	NEW HAVEN	2035746000
06360	NEW LONDON	8608898331
06102	HARTFORD	8605455000
08103	CAMDEN	8563422000
08009	CAMDEN	8563223200
10029	NEW YORK	2122417981
12010	MONTGOMERY	5188421900

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



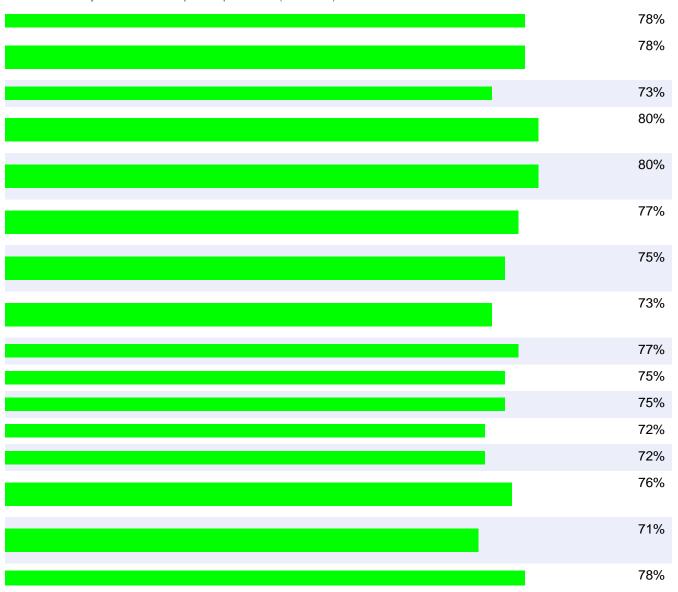
Page 140 of 612 01/25/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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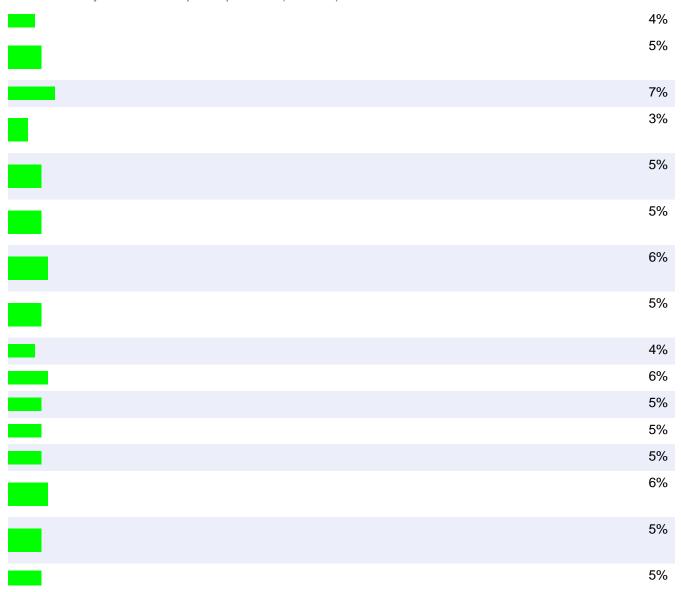
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



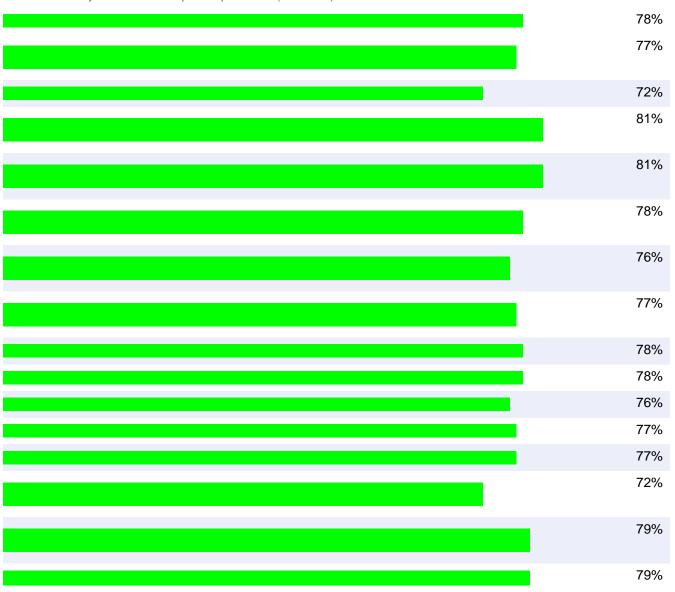
Page 143 of 612 01/25/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Bassa on early of Fallonia Paperiorises (February)	
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



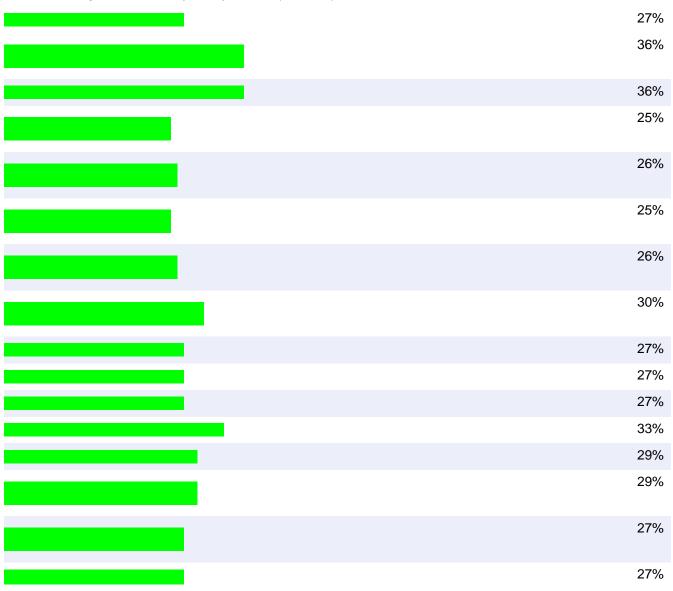
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

11%
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15%
14%
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16%
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



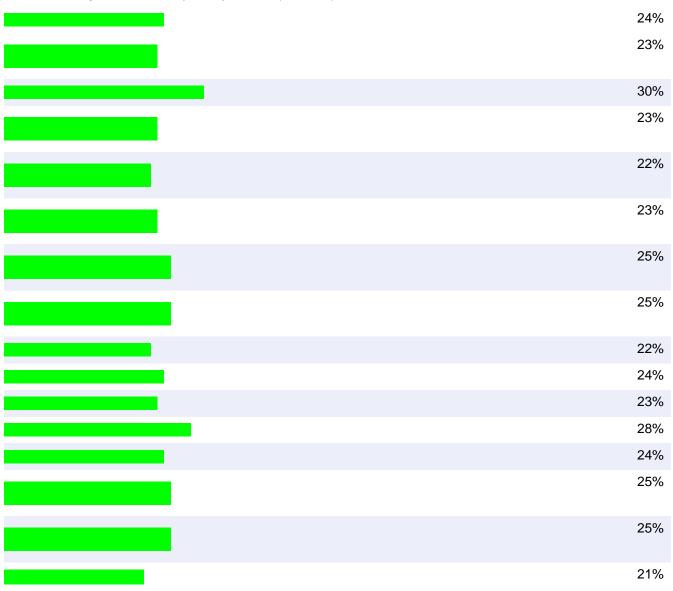
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

7%
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



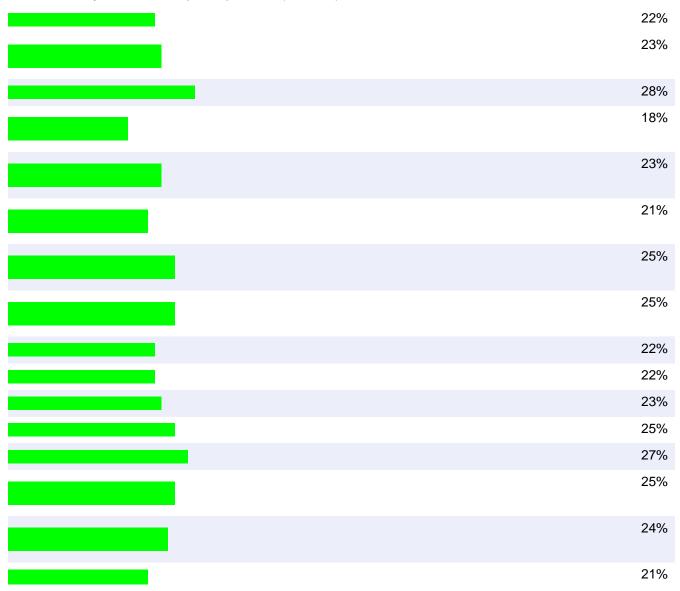
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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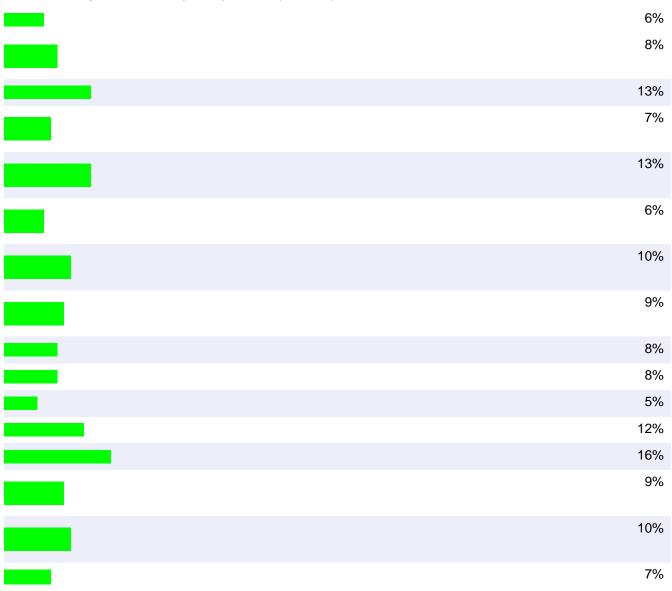
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



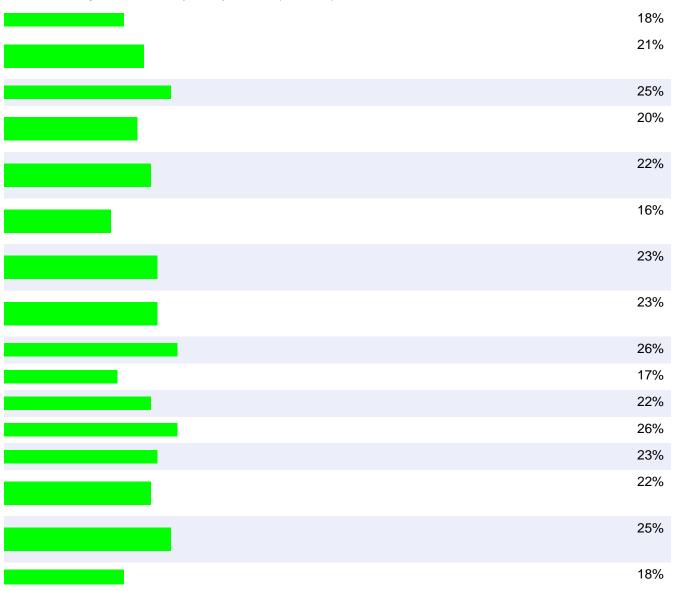
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



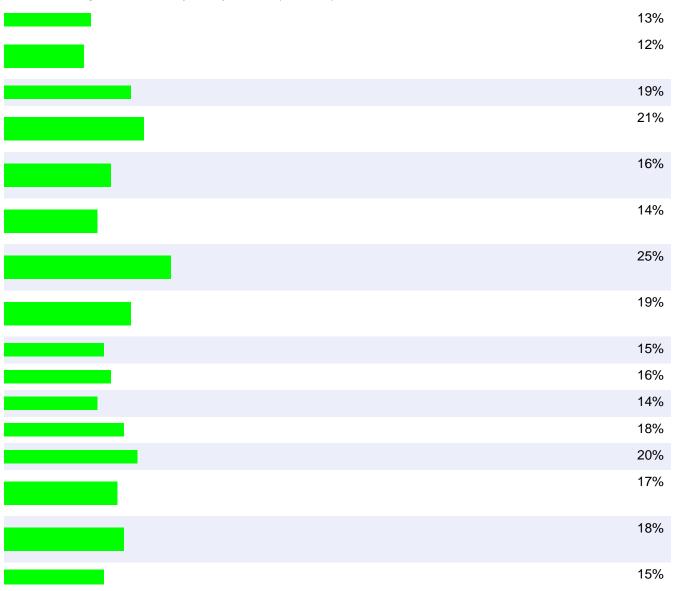
Page 156 of 612 01/25/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



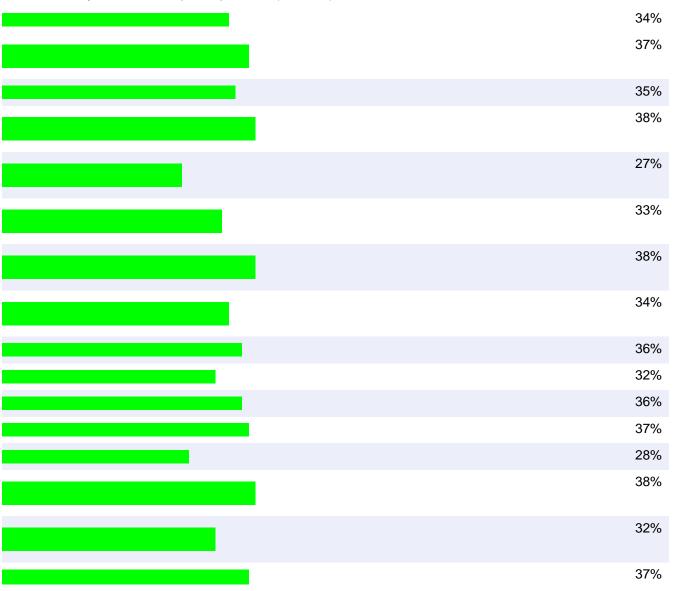
Page 157 of 612 01/25/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



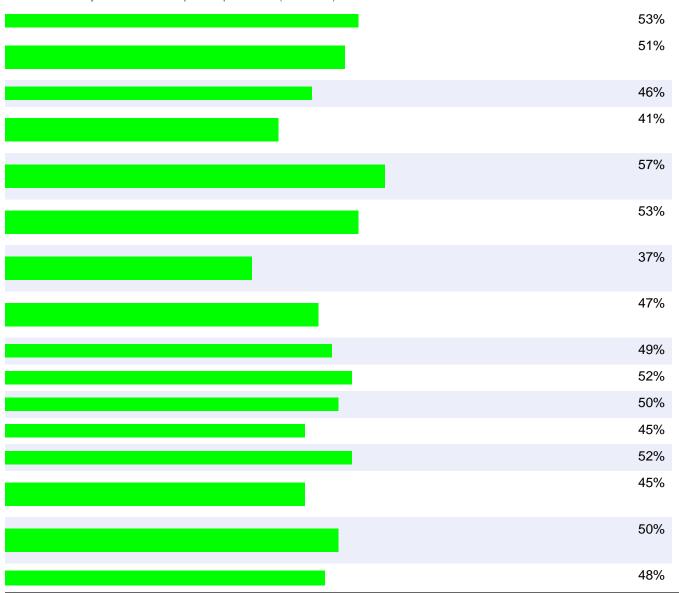
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



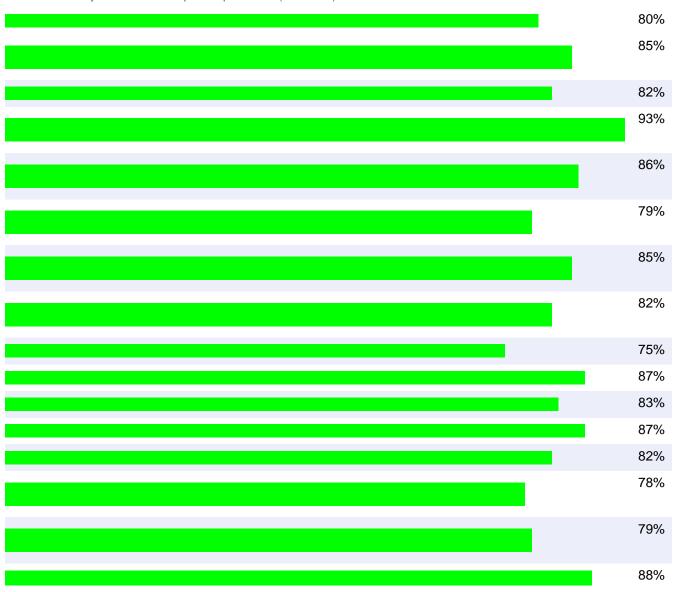
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

20%
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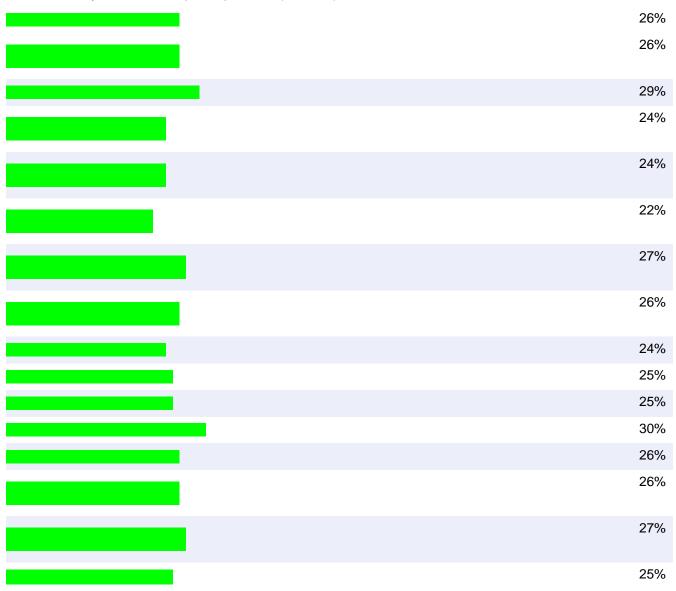
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

6%
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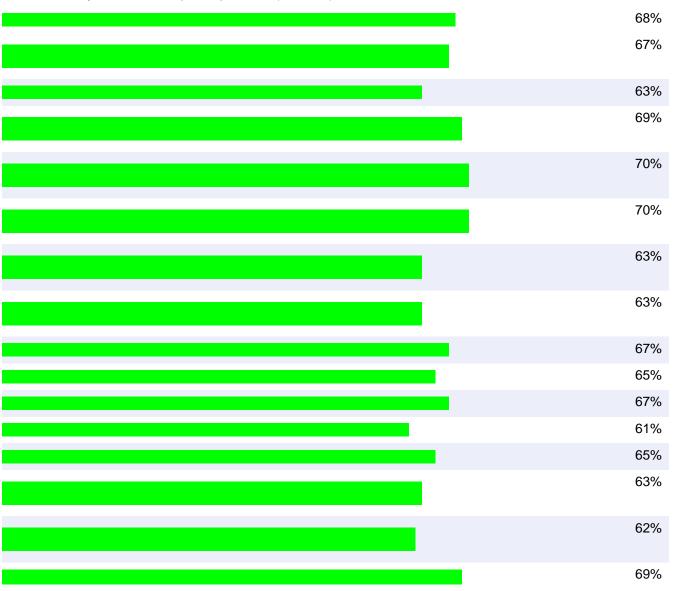
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



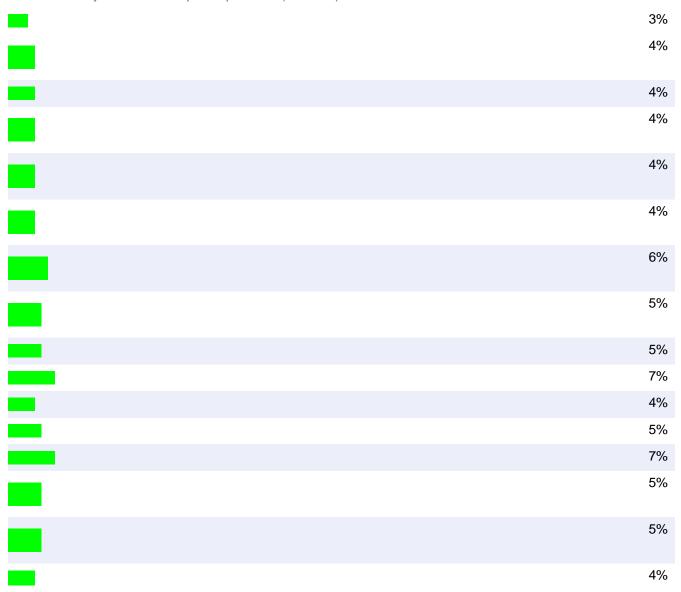
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



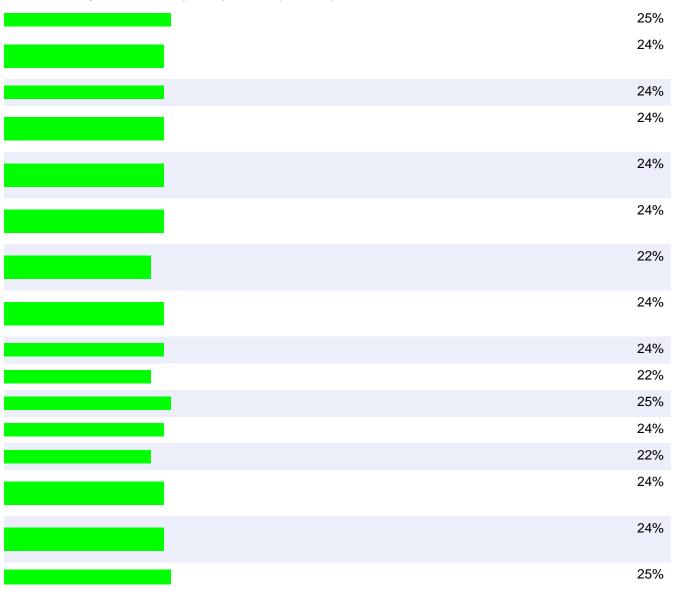
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



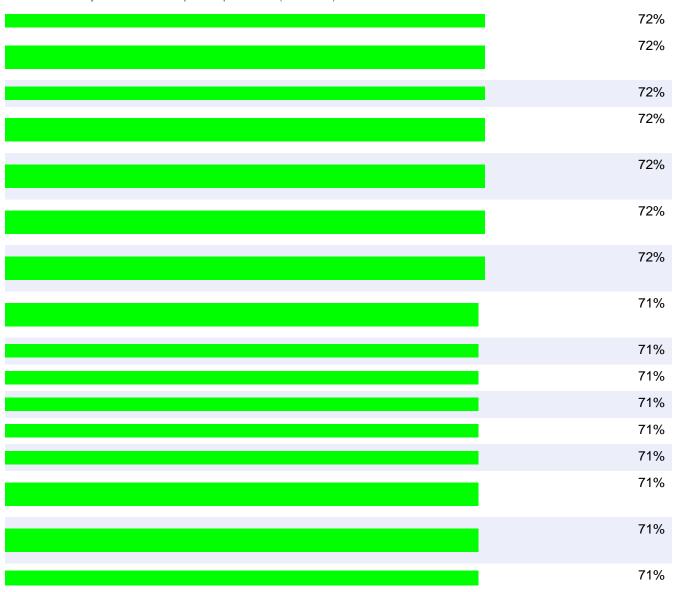
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

based of Survey of Fatients Trospital Experiences (FIOAFIF S	1	
	AMSTERDAM	
330057	ST PETER'S HOSPITAL	315 SOUTH MANNING BOULEVARD
330100	NY EYE AND EAR INFIRMARY	310 EAST 14TH STREET
330198	SOUTH NASSAU COMMUNITIES HOSPITAL	ONE HEALTHY WAY
330213	LEWIS COUNTY GENERAL HOSPITAL	7785 NORTH STATE STREET
330214	NYU HOSPITALS CENTER	550 FIRST AVENUE
330226	UNITY HOSPITAL OF ROCHESTER	1555 LONG POND ROAD
330241	UNIVERSITY HOSPITAL S U N Y HEALTH SCIENCE CENTER	750 EAST ADAMS STREET
330245	ST ELIZABETH MEDICAL CENTER	2209 GENESEE STREET
330393	UNIVERSITY HOSPITAL ( STONY BROOK )	HEALTH SCIENCES CENTER SUNY
070003	DAY KIMBALL HOSPITAL	320 POMFRET STREET
070012	ROCKVILLE GENERAL HOSPITAL	31 UNION ST
070035	HOSPITAL OF CENTRAL CONNECTICUT, THE	100 GRAND STREET
310076	SAINT BARNABAS MEDICAL CENTER	94 OLD SHORT HILLS ROAD
310120	SAINT CLARE'S HOSPITAL/SUSSEX	20 WALNUT ST
330045	HUNTINGTON HOSPITAL	270 PARK AVENUE
330115	ONEIDA HEALTHCARE CENTER	321 GENESEE STREET
330205	ST ANTHONY COMMUNITY	15 - 19 MAPLE AVENUE

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

ALBANY	NY
NEW YORK	NY
OCEANSIDE	NY
LOWVILLE	NY
NEW YORK	NY
ROCHESTER	NY
SYRACUSE	NY
UTICA	NY
STONY BROOK	NY
PUTNAM	СТ
ROCKVILLE	СТ
NEW BRITAIN	CT
LIVINGSTON	NJ
SUSSEX	NJ
HUNTINGTON	NY
ONEIDA	NY

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

12208	ALBANY	5185251550
10003	NEW YORK	2129794000
11572	NASSAU	5166323000
13367	LEWIS	3153765200
10016	NEW YORK	2122637300
14626	MONROE	5857237000
13210	ONONDAGA	3154734240
13501	ONEIDA	3157988100
11794	SUFFOLK	6314444000
06260	WINDHAM	8609286541
06066	TOLLAND	8608725160
06050	HARTFORD	8602245011
07039	ESSEX	9733225000
07461	SUSSEX	9737022200
11743	SUFFOLK	6313512000
13421	MADISON	3153636000
10990	ORANGE	8459862276

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

7%
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

21%
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

7%
5%
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Page 177 of 612 01/25/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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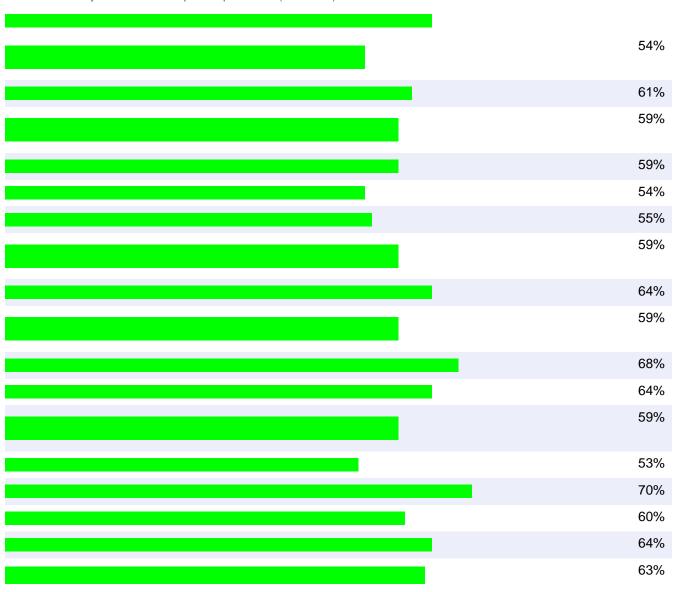
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



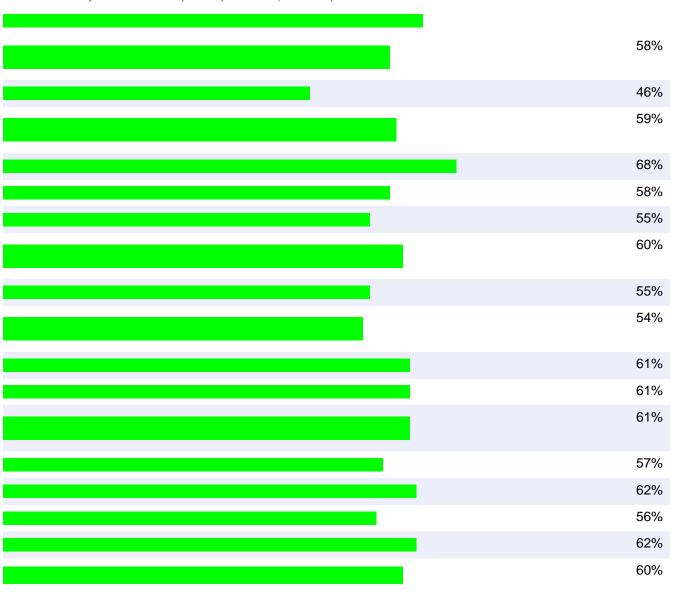
Page 186 of 612 01/25/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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5%
14%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 190 of 612 01/25/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 191 of 612 01/25/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

23%
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Page 192 of 612 01/25/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



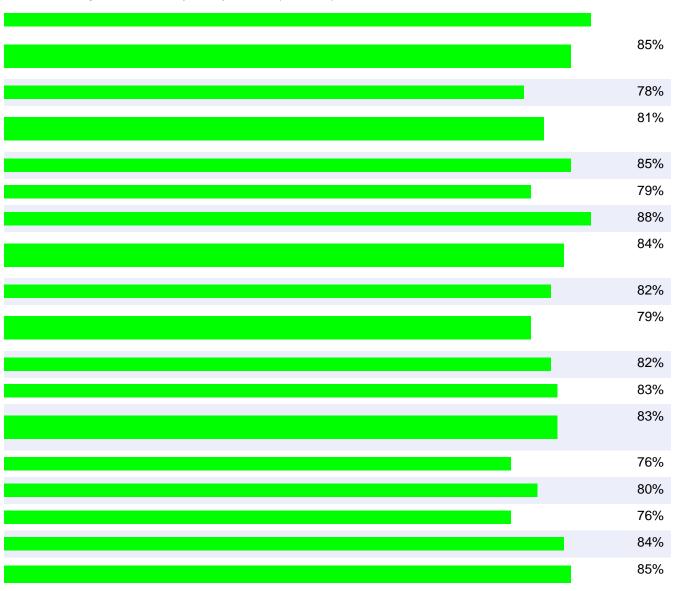
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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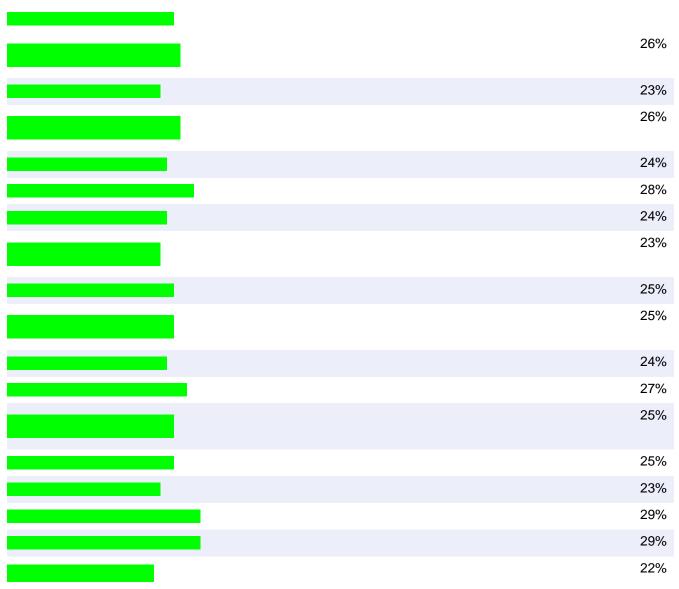
Page 196 of 612 01/25/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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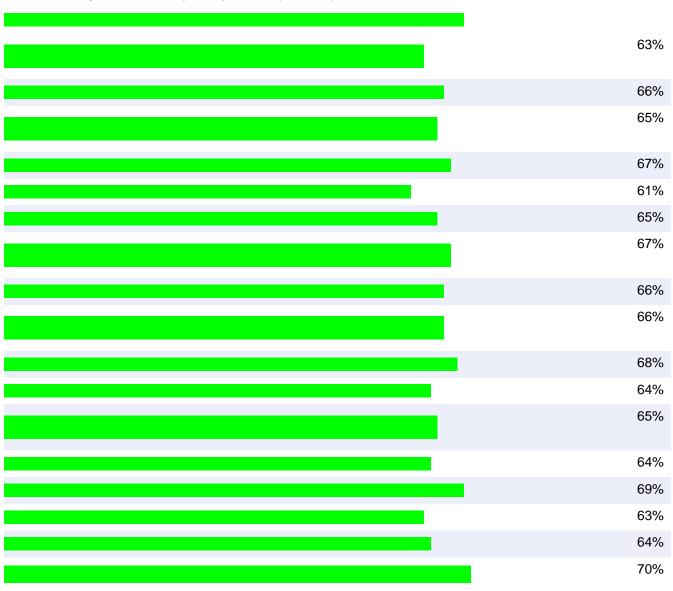
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



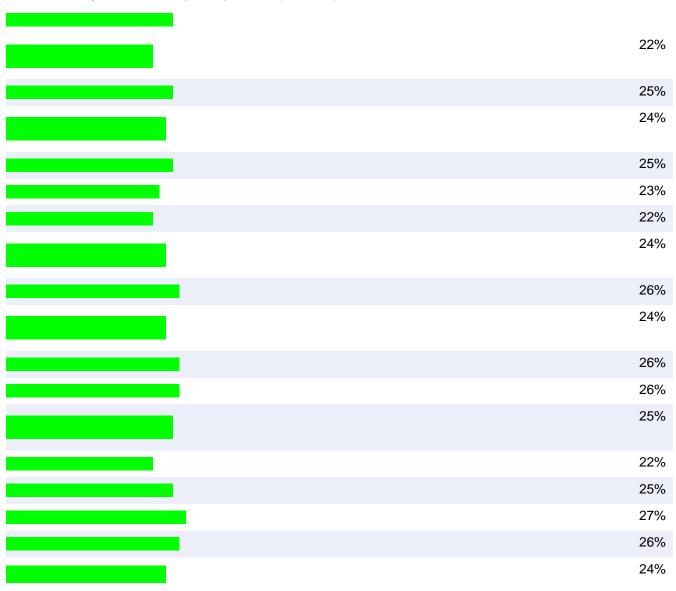
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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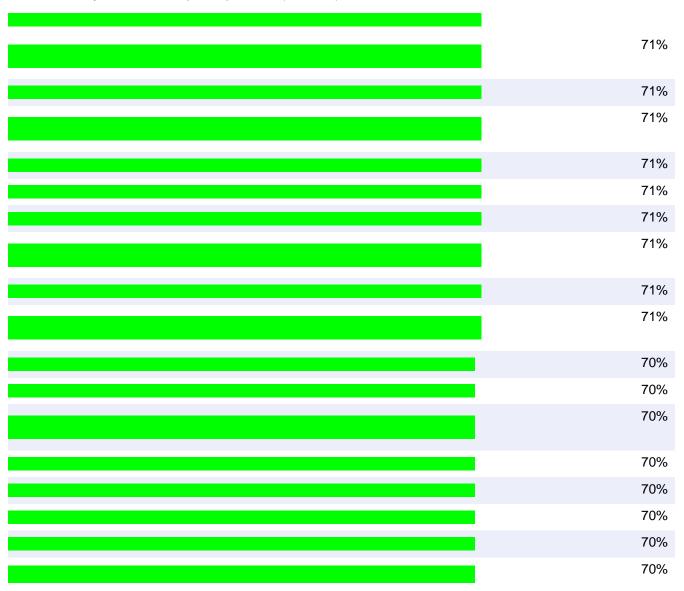
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

300 or more
300 or more
Between 100 and 299
300 or more
300 or more
300 or more

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Dased of Survey of Fatients Flospital Experiences (FloArif S)	
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	30%
	32%
	39%
	29%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

HOSPITAL	
UNIVERSITY MEDICAL CENTER AT PRINCETON	253 WITHERSPOON ST
RIVERVIEW MEDICAL CENTER	ONE RIVERVIEW PLAZA
SHORE MEMORIAL HOSPITAL	1 EAST NEW YORK AVE
OCEAN MEDICAL CENTER	425 JACK MARTIN BLVD
VIRTUA MEMORIAL HOSPITAL OF BURLINGTON COUNTY	175 MADISON AVE
ROBERT WOOD JOHNSON UNIVERSITY HOSPITAL HAMILTON	ONE HAMILTON HEALTH PLACE
HACKETTSTOWN REGIONAL MEDICAL CENTER	651 WILLOW GROVE ST
SOUTHSIDE HOSPITAL	301 EAST MAIN STREET
SISTERS OF CHARITY HOSPITAL	2157 MAIN STREET
CAYUGA MEDICAL CENTER AT ITHACA	101 DATES DRIVE
MARGARETVILLE MEMORIAL HOSPITAL	42084 STATE HIGHWAY 28
JOHNSON MEMORIAL HOSPITAL	201 CHESTNUT HILL RD
SOUTHERN OCEAN MEDICAL CENTER	1140 RT 72 W
LENOX HILL HOSPITAL	100 EAST 77TH STREET
	UNIVERSITY MEDICAL CENTER AT PRINCETON RIVERVIEW MEDICAL CENTER SHORE MEMORIAL HOSPITAL OCEAN MEDICAL CENTER VIRTUA MEMORIAL HOSPITAL OF BURLINGTON COUNTY ROBERT WOOD JOHNSON UNIVERSITY HOSPITAL HAMILTON HACKETTSTOWN REGIONAL MEDICAL CENTER SOUTHSIDE HOSPITAL SISTERS OF CHARITY HOSPITAL CAYUGA MEDICAL CENTER AT ITHACA MARGARETVILLE MEMORIAL HOSPITAL JOHNSON MEMORIAL HOSPITAL SOUTHERN OCEAN MEDICAL CENTER

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

PRINCETON	NJ
RED BANK	NJ
SOMERS POINT	NJ
BRICK	NJ
MOUNT HOLLY	NJ
HAMILTON	NJ
HACKETTSTOWN	NJ
BAY SHORE	NY
BUFFALO	NY
ITHACA	NY
MARGARETVILLE	NY
STAFFORD SPRINGS	СТ
MANAHAWKIN	NJ
NEW YORK	NY

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

08540	MERCER	6094974000
07701	MONMOUTH	7327412700
08244	ATLANTIC	6096533545
08724	OCEAN	7328402200
08060	BURLINGTON	6099146200
08690	MERCER	6095867900
07840	WARREN	9088525100
11706	SUFFOLK	6319683000
14214	ERIE	7168621000
14850	TOMPKINS	6072744401
12455	DELAWARE	8455865631
06076	TOLLAND	8606844251
08050	OCEAN	6095976011
10021	NEW YORK	2124392345

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

6%
6%
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4%
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4%
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

based on Survey of Patients Hospital Experiences (HOARPS)	
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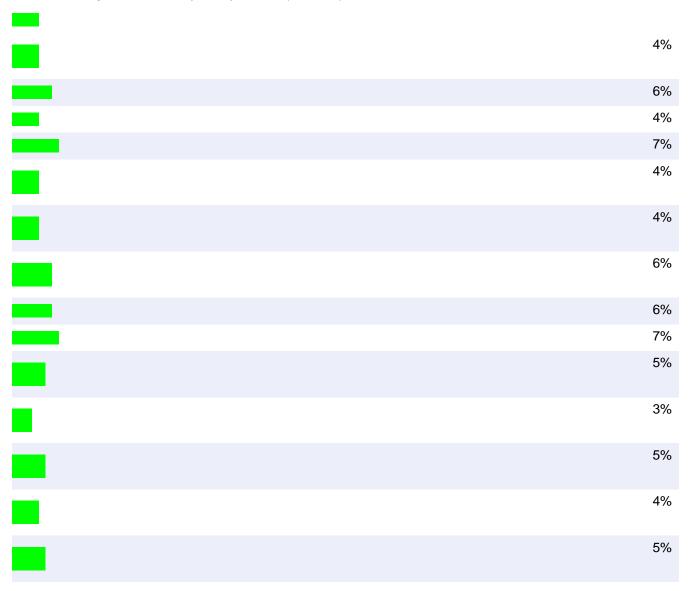
Page 209 of 612 01/25/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



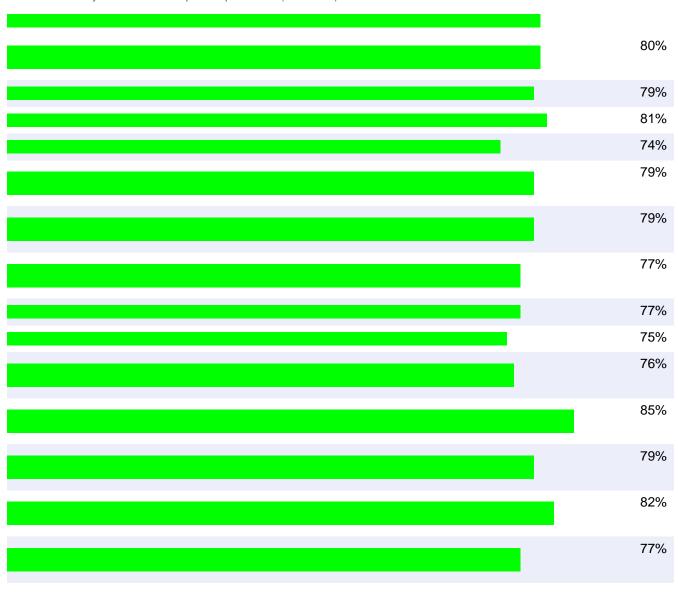
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



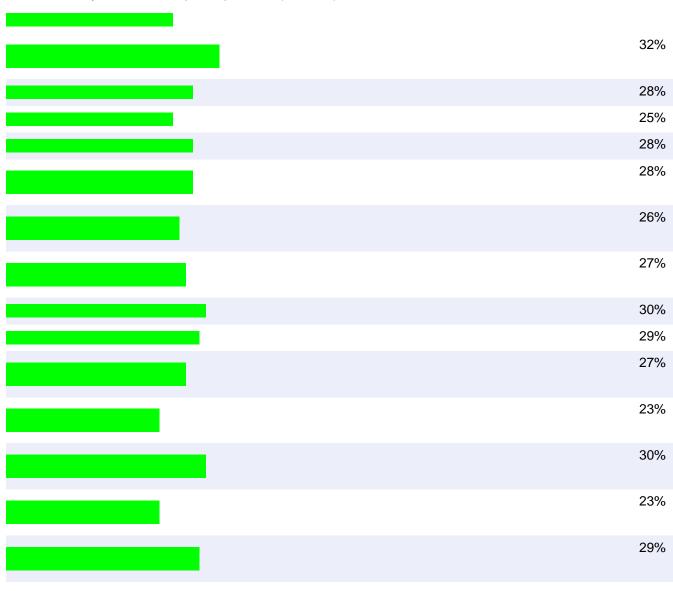
Page 213 of 612 01/25/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Dated on Currey of Falletine Freehall Expensioned (February Cy	
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	11%
	8%
	17%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



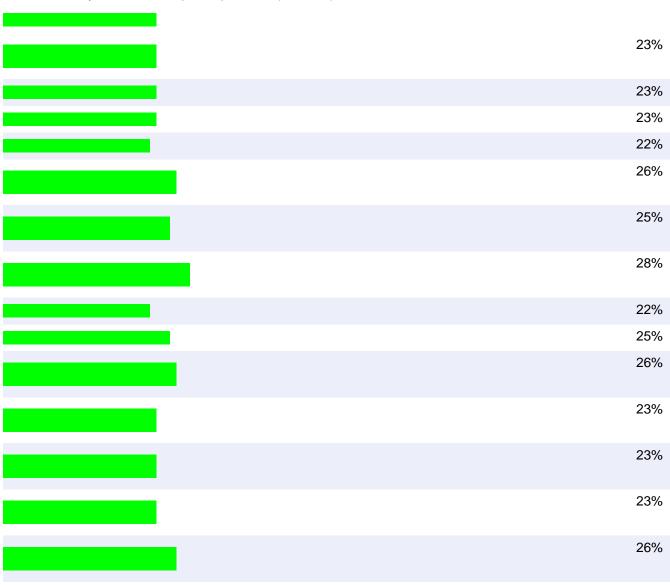
Page 216 of 612 01/25/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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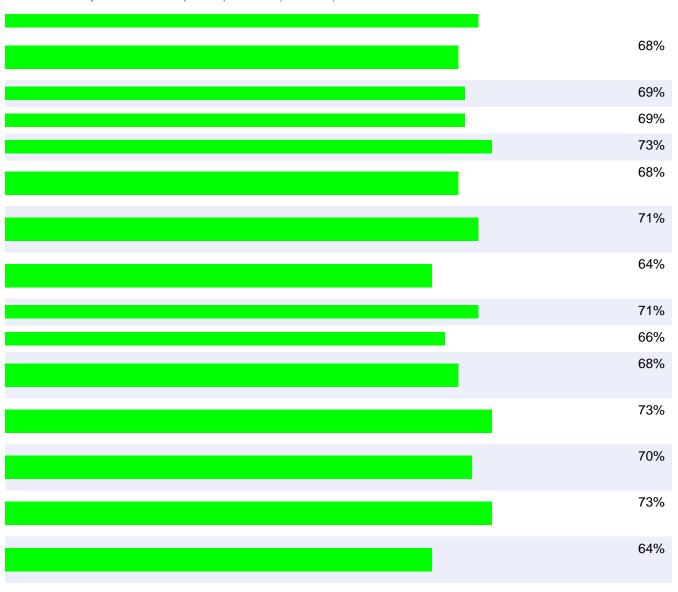
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



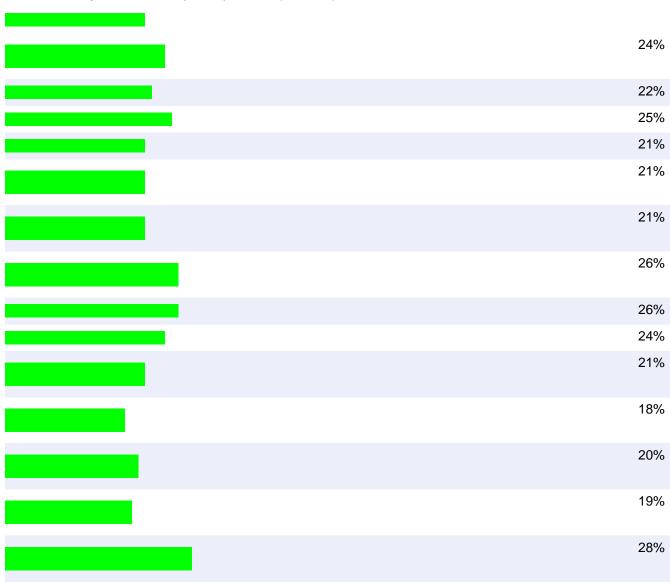
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



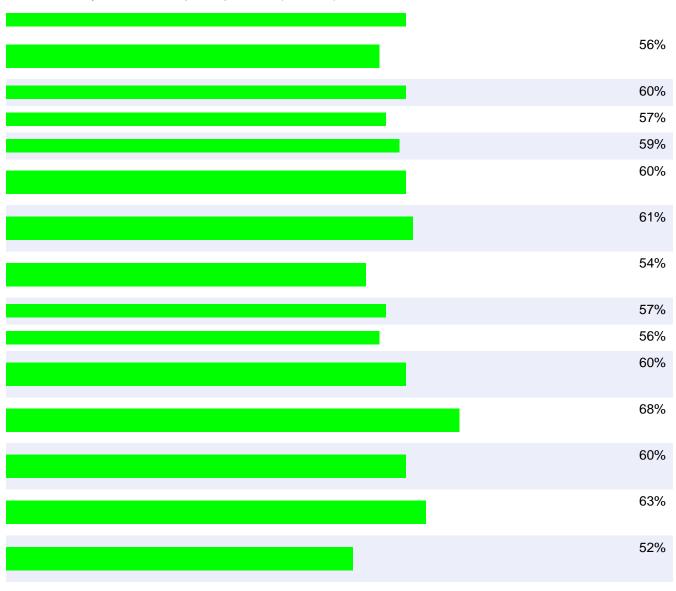
Page 220 of 612 01/25/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

based of Survey of Fatteritis Flospital Experiences (FIGALIT 3)	
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



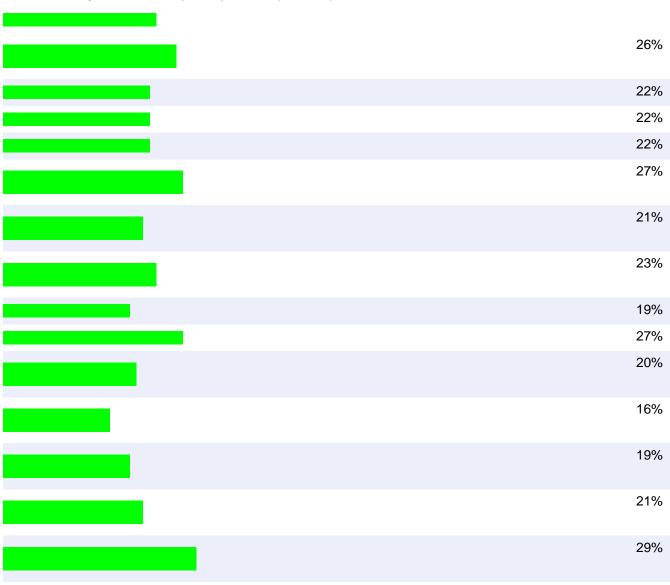
Page 222 of 612 01/25/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



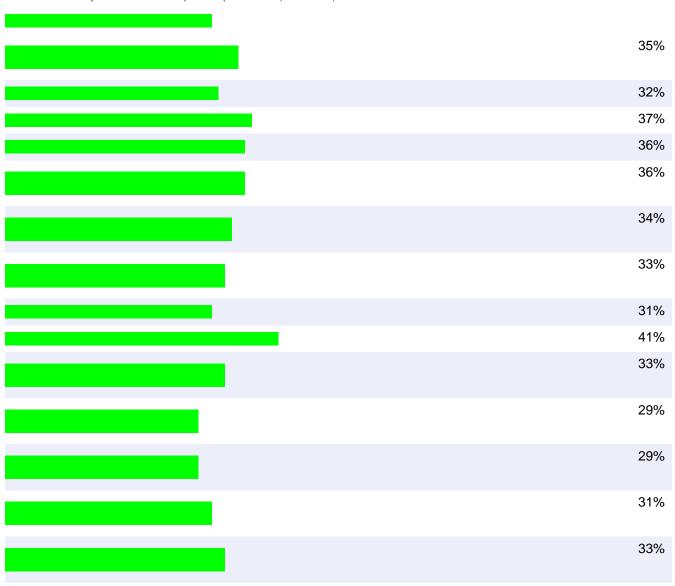
Page 225 of 612 01/25/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

based of Survey of Fatterits Trospital Experiences (FIGALITS)	
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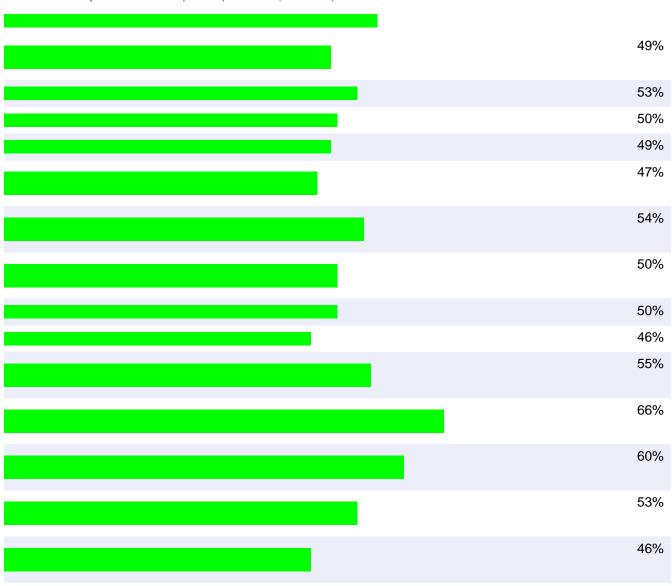
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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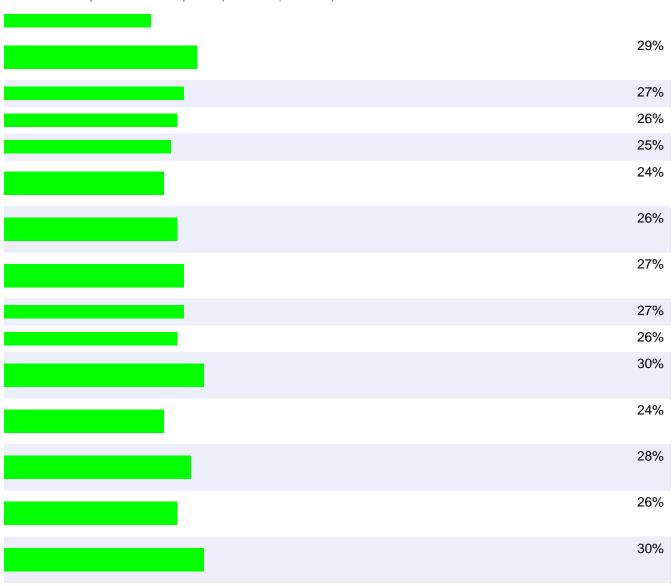
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Zacou di Curroy di Fallonio Frospital Exponensoso (Fromin C)	
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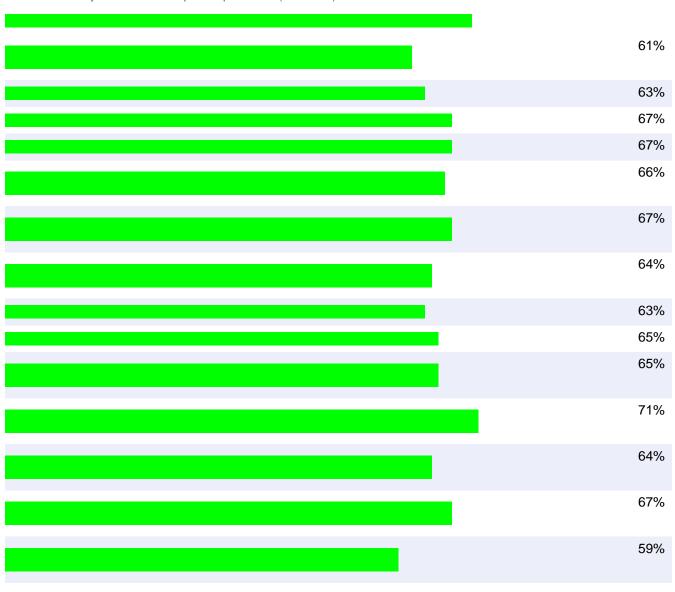
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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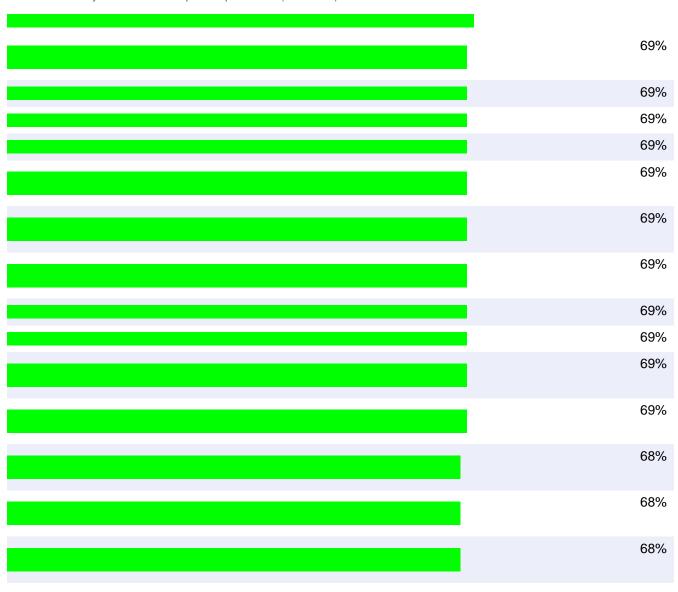
Page 234 of 612 01/25/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

300 or more
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Between 100 and 299
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300 or more

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Zacou chi culto, chi automo i respinal Experiorisce (i le i i ii c)	
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Dated on Carvey of Fallentie Propriet Experiences (Fig. 11)	l .	
330159	COMMUNITY-GENERAL HOSPITAL OF GREATER SYRACUSE	4900 BROAD ROAD
330231	QUEENS HOSPITAL CENTER	82-68 164TH STREET
070005	WATERBURY HOSPITAL	64 ROBBINS ST
070007	LAWRENCE & MEMORIAL HOSPITAL	365 MONTAUK AVE
070021	WINDHAM COMM MEM HOSP & HATCH HOSP	112 MANSFIELD AVE
070036	JOHN DEMPSEY HOSPITAL	263 FARMINGTON AVE
310011	CAPE REGIONAL MEDICAL CENTER INC	TWO STONE HARBOR BLVD
310048	SOMERSET MEDICAL CENTER	110 REHILL AVE
310050	SAINT CLARE'S HOSPITAL	25 POCONO ROAD
310118	MEADOWLANDS HOSPITAL MEDICAL CENTER	55 MEADOWLANDS PKWY
330037	LAKESIDE MEMORIAL HOSPITAL	156 WEST AVENUE
330238	NICHOLAS H NOYES MEMORIAL HOSPITAL	111 CLARA BARTON STREET
330268	COBLESKILL REGIONAL HOSPITAL	178 GRANDVIEW DRIVE
330286	GOOD SAMARITAN HOSPITAL MEDICAL CENTER	1000 MONTAUK HIGHWAY
310002	NEWARK BETH ISRAEL MEDICAL CENTER	201 LYONS AVE
310075	MONMOUTH MEDICAL CENTER	300 SECOND AVENUE

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Passa of Sarvey of Fationic Freephal Experiences (Feb. 11 11 2)		
	SYRACUSE	NY
	JAMAICA	NY
	WATERBURY	CT
	NEW LONDON	CT
	WILLIMANTIC	СТ
	FARMINGTON	CT
	CAPE MAY COURT HOUSE	NJ
	SOMERVILLE	NJ
	DENVILLE	NJ
	SECAUCUS	NJ
	BROCKPORT	NY
	DANSVILLE	NY
	COBLESKILL	NY
	WEST ISLIP	NY
	NEWARK	NJ
	LONG BRANCH	NJ

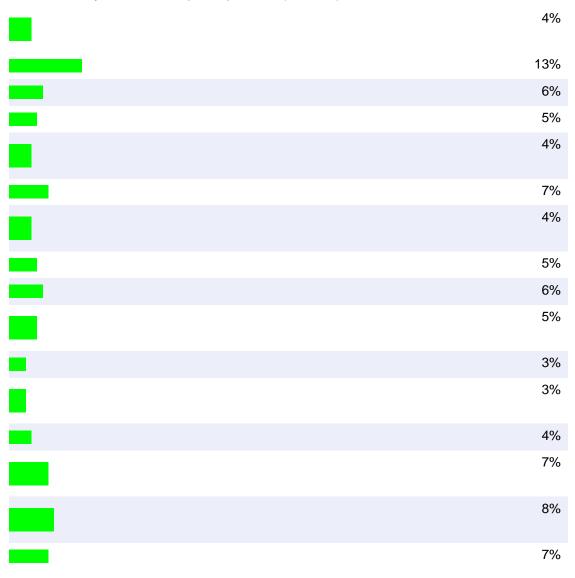
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

13215	ONONDAGA	3154925011
11432	QUEENS	7188833000
06721	NEW HAVEN	2035736000
06320	NEW LONDON	8604420711
06226	WINDHAM	8604569116
06032	HARTFORD	8606791145
08210	CAPE MAY	6094632000
08876	SOMERSET	9086852200
07834	MORRIS	9736256000
07094	HUDSON	2013923100
14420	MONROE	5856373131
14437	LIVINGSTON	5853356001
12043	SCHOHARIE	5182543270
11795	SUFFOLK	6313763000
07112	ESSEX	9739267850
07740	MONMOUTH	7322225200

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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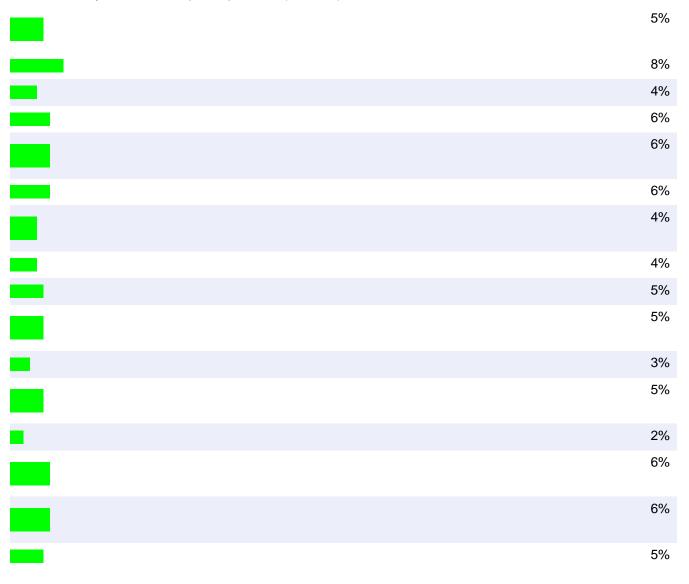
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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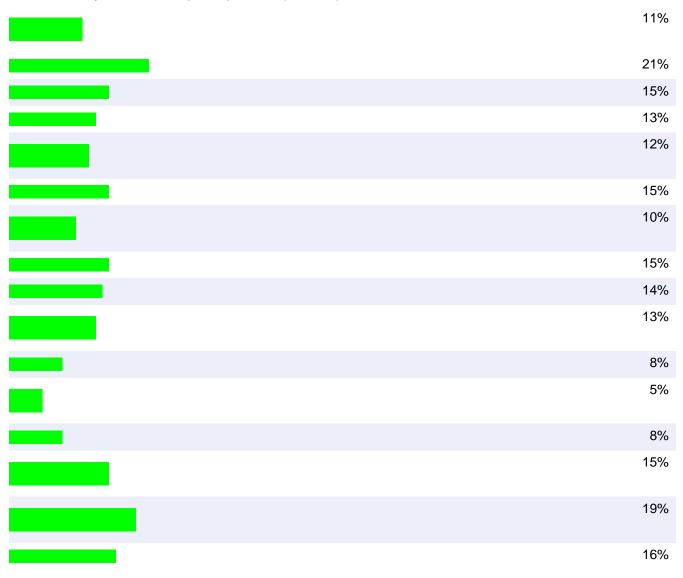
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



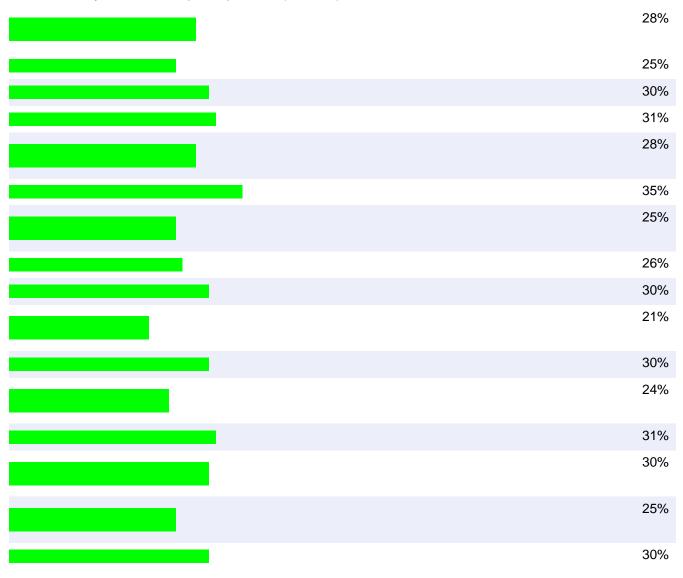
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



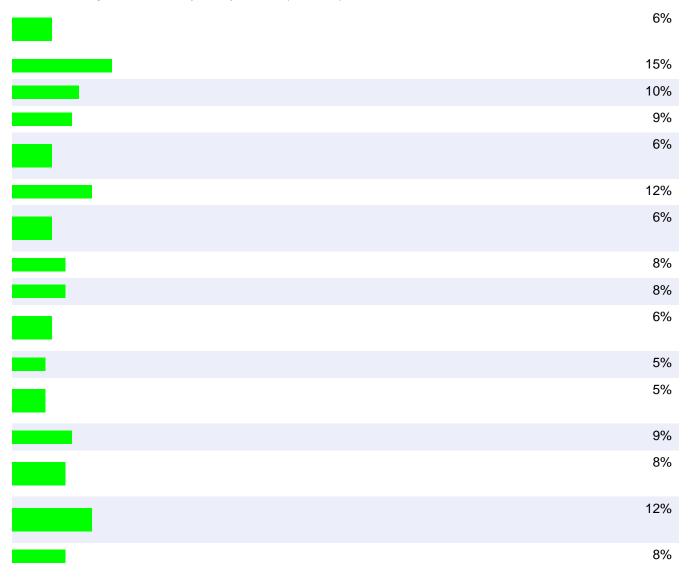
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



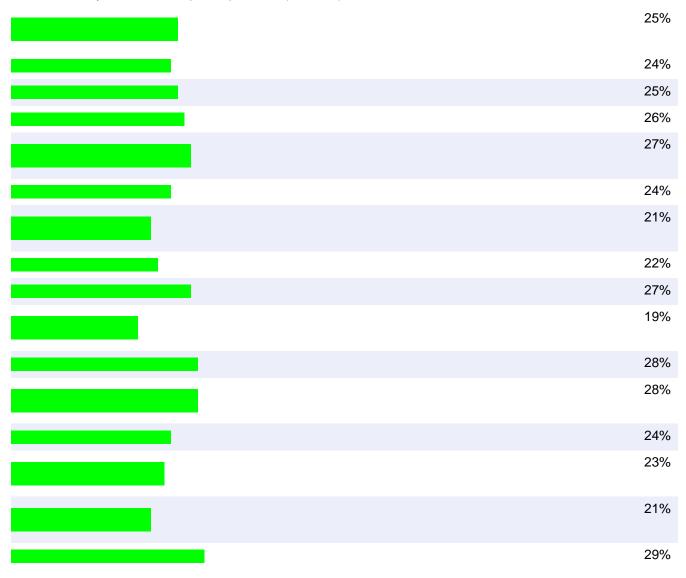
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



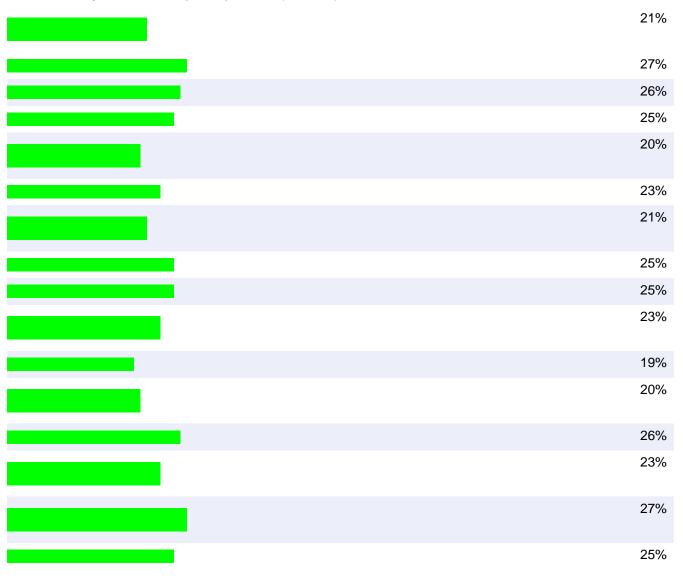
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Page 255 of 612 01/25/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



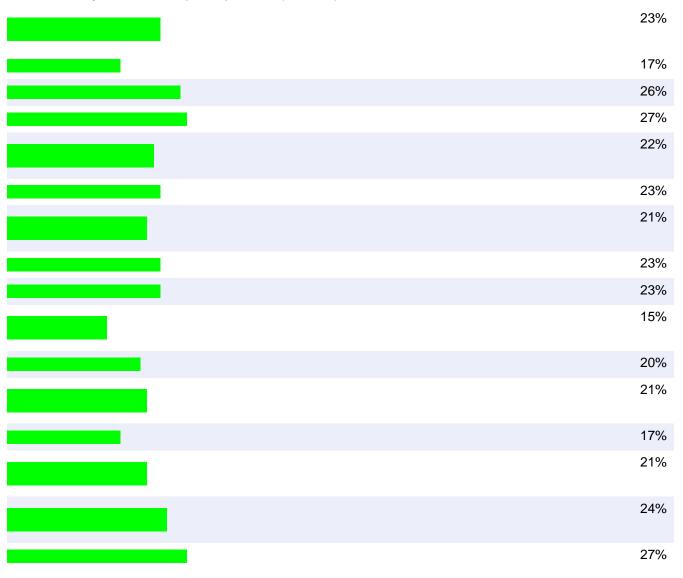
Page 256 of 612 01/25/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Page 257 of 612 01/25/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



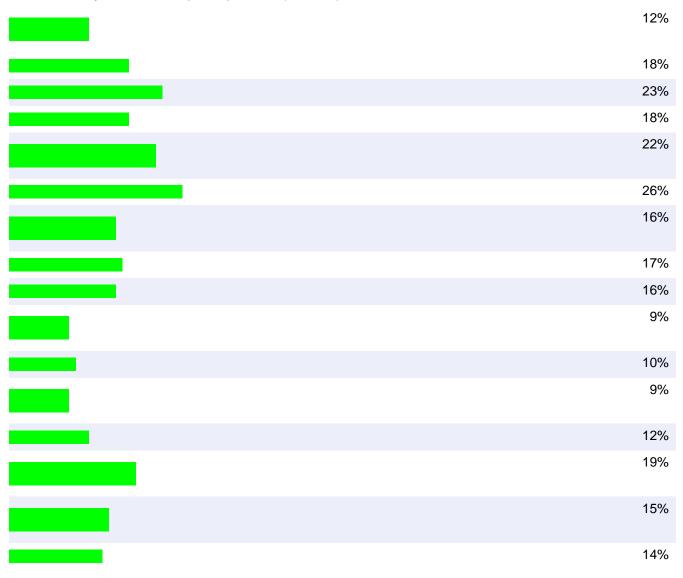
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



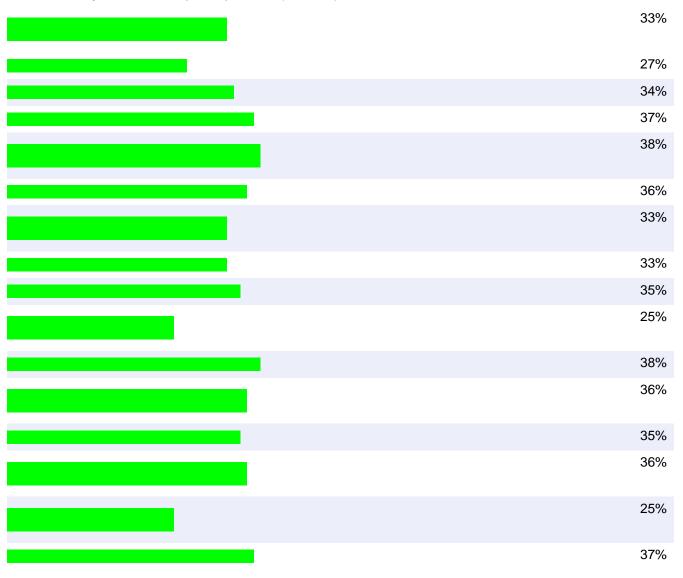
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



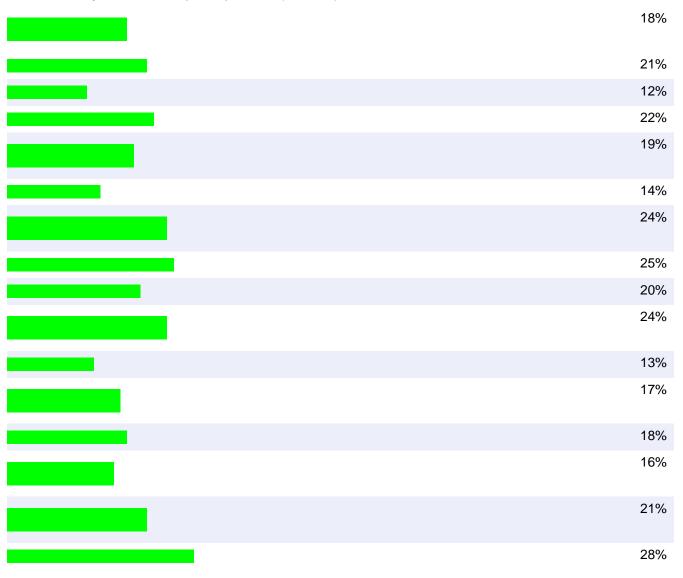
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



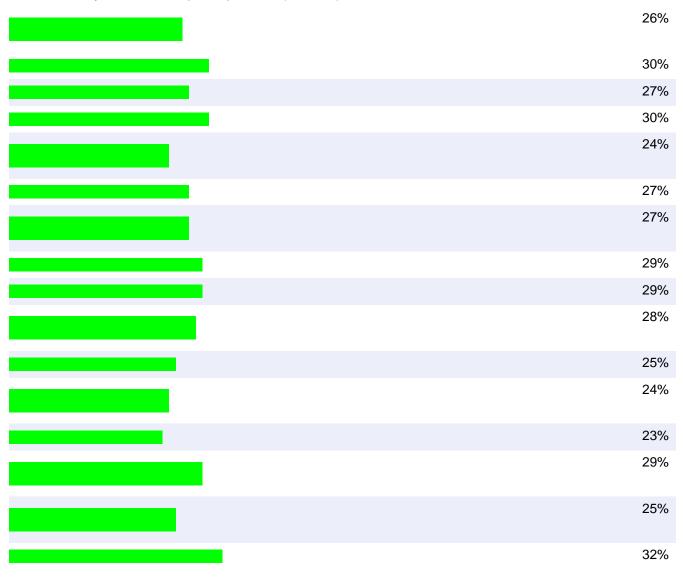
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Page 265 of 612 01/25/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



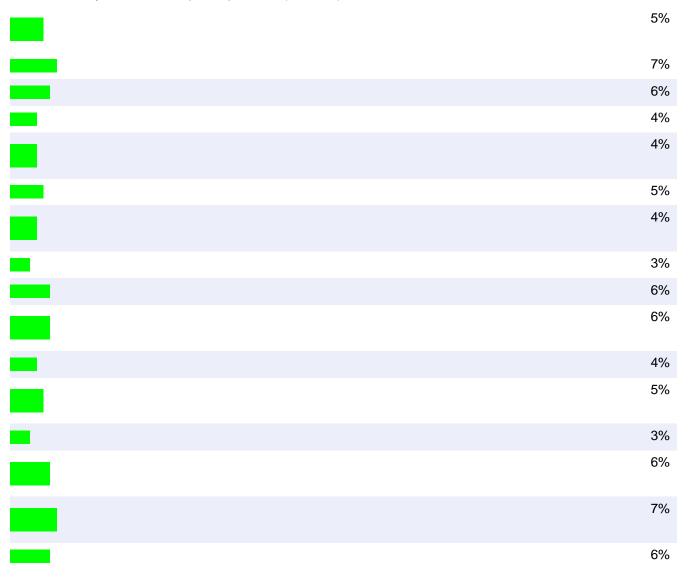
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



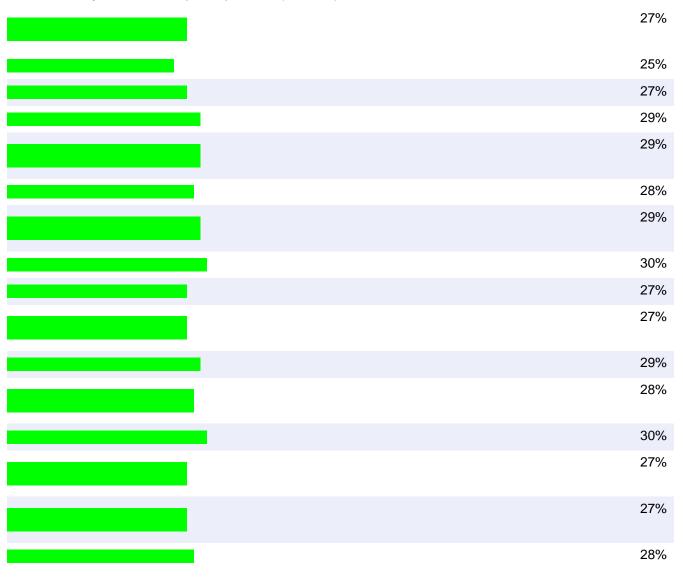
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



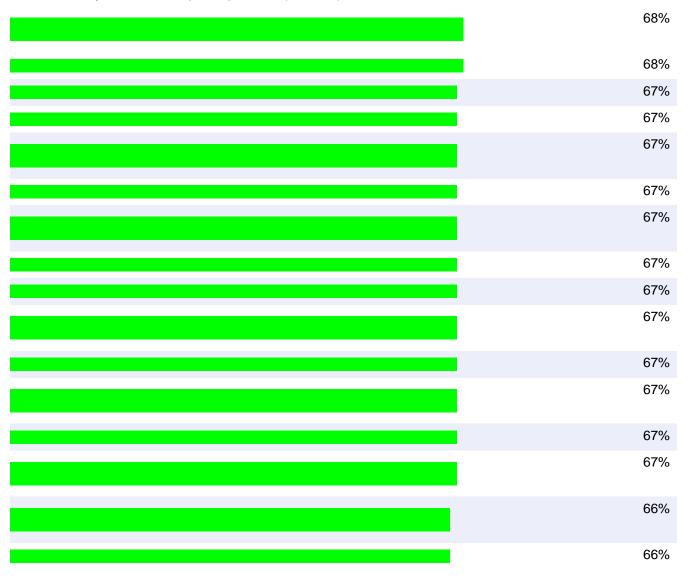
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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300 or more
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

330013	Dated on Carrey of Faulonia Prophar Experiences (Fig. 11)		
CLAXTON-HEPBURN MEDICAL   CENTER   214 KING STREET	330013		43 NEW SCOTLAND AVENUE
330236         NEW YORK METHODIST HOSPITAL         506 SIXTH STREET           330259         MERCY MEDICAL CENTER         1000 NORTH VILLAGE AVENUE           070010         BRIDGEPORT HOSPITAL         267 GRANT STREET           070029         BRISTOL HOSPITAL         BREWSTER RD           070039         MASONIC HOME AND HOSPITAL         22 MASONIC AVE           310028         NEWTON MEMORIAL HOSPITAL         175 HIGH ST           310044         CAPITAL HEALTH SYSTEM-MERCER CAMPUS         446 BELLEVUE AVE           310092         CAPITAL HEALTH SYSTEM-FULD CAMPUS         750 BRUNSWICK AVE           330005         KALEIDA HEALTH         726 EXCHANGE STREET, SUITE 522           330067         ST FRANCIS HOSPITAL         241 NORTH ROAD           330195         LONG ISLAND JEWISH MEDICAL CENTER         270 - 05 76TH AVENUE           330197         CANTON-POTSDAM HOSPITAL         50 LEROY STREET	330059	MONTEFIORE MEDICAL CENTER	111 EAST 210TH STREET
MERCY MEDICAL CENTER 1000 NORTH VILLAGE AVENUE  070010 BRIDGEPORT HOSPITAL 267 GRANT STREET  070029 BRISTOL HOSPITAL BREWSTER RD  070039 MASONIC HOME AND HOSPITAL 22 MASONIC AVE  310028 NEWTON MEMORIAL HOSPITAL 175 HIGH ST  310044 CAPITAL HEALTH SYSTEM-MERCER 446 BELLEVUE AVE  CAMPUS  310092 CAPITAL HEALTH SYSTEM-FULD 750 BRUNSWICK AVE  CAMPUS  330005 KALEIDA HEALTH 726 EXCHANGE STREET, SUITE 522  330067 ST FRANCIS HOSPITAL 241 NORTH ROAD  330195 LONG ISLAND JEWISH MEDICAL 270 - 05 76TH AVENUE  CENTER  330197 CANTON-POTSDAM HOSPITAL 50 LEROY STREET	330211		214 KING STREET
AVENUE  070010 BRIDGEPORT HOSPITAL 267 GRANT STREET  070029 BRISTOL HOSPITAL BREWSTER RD  070039 MASONIC HOME AND HOSPITAL 22 MASONIC AVE  310028 NEWTON MEMORIAL HOSPITAL 175 HIGH ST  310044 CAPITAL HEALTH SYSTEM-MERCER CAMPUS CAPITAL HEALTH SYSTEM-FULD CAMPUS  310092 CAPITAL HEALTH SYSTEM-FULD CAMPUS  330005 KALEIDA HEALTH 726 EXCHANGE STREET, SUITE 522  330067 ST FRANCIS HOSPITAL 241 NORTH ROAD  LONG ISLAND JEWISH MEDICAL CENTER  330197 CANTON-POTSDAM HOSPITAL 50 LEROY STREET	330236	NEW YORK METHODIST HOSPITAL	506 SIXTH STREET
D70029 BRISTOL HOSPITAL BREWSTER RD D70039 MASONIC HOME AND HOSPITAL BREWSTER RD DAYSONIC AVE  NEWTON MEMORIAL HOSPITAL  175 HIGH ST  CAPITAL HEALTH SYSTEM-MERCER CAMPUS CAMPUS CAPITAL HEALTH SYSTEM-FULD CAMPUS C	330259	MERCY MEDICAL CENTER	
070039 MASONIC HOME AND HOSPITAL 22 MASONIC AVE 310028 NEWTON MEMORIAL HOSPITAL 175 HIGH ST  310044 CAPITAL HEALTH SYSTEM-MERCER CAMPUS 310092 CAPITAL HEALTH SYSTEM-FULD 750 BRUNSWICK AVE CAMPUS 330005 KALEIDA HEALTH 726 EXCHANGE STREET, SUITE 522 330067 ST FRANCIS HOSPITAL 241 NORTH ROAD 330195 LONG ISLAND JEWISH MEDICAL CENTER 330197 CANTON-POTSDAM HOSPITAL 50 LEROY STREET	070010	BRIDGEPORT HOSPITAL	267 GRANT STREET
310028 NEWTON MEMORIAL HOSPITAL 175 HIGH ST  310044 CAPITAL HEALTH SYSTEM-MERCER 446 BELLEVUE AVE CAMPUS  310092 CAPITAL HEALTH SYSTEM-FULD 750 BRUNSWICK AVE CAMPUS  330005 KALEIDA HEALTH 726 EXCHANGE STREET, SUITE 522  330067 ST FRANCIS HOSPITAL 241 NORTH ROAD  330195 LONG ISLAND JEWISH MEDICAL 270 - 05 76TH AVENUE CENTER  330197 CANTON-POTSDAM HOSPITAL 50 LEROY STREET	070029	BRISTOL HOSPITAL	BREWSTER RD
310044 CAPITAL HEALTH SYSTEM-MERCER 446 BELLEVUE AVE CAMPUS 310092 CAPITAL HEALTH SYSTEM-FULD 750 BRUNSWICK AVE CAMPUS 330005 KALEIDA HEALTH 726 EXCHANGE STREET, SUITE 522 330067 ST FRANCIS HOSPITAL 241 NORTH ROAD 330195 LONG ISLAND JEWISH MEDICAL 270 - 05 76TH AVENUE CENTER 330197 CANTON-POTSDAM HOSPITAL 50 LEROY STREET	070039	MASONIC HOME AND HOSPITAL	22 MASONIC AVE
CAMPUS  310092  CAPITAL HEALTH SYSTEM-FULD CAMPUS  330005  KALEIDA HEALTH  726 EXCHANGE STREET, SUITE 522  330067  ST FRANCIS HOSPITAL  LONG ISLAND JEWISH MEDICAL CENTER  330197  CANTON-POTSDAM HOSPITAL  50 LEROY STREET	310028	NEWTON MEMORIAL HOSPITAL	175 HIGH ST
CAMPUS  330005  KALEIDA HEALTH  726 EXCHANGE STREET, SUITE 522  330067  ST FRANCIS HOSPITAL  241 NORTH ROAD  LONG ISLAND JEWISH MEDICAL CENTER  330197  CANTON-POTSDAM HOSPITAL  50 LEROY STREET	310044		446 BELLEVUE AVE
330067 ST FRANCIS HOSPITAL 241 NORTH ROAD  LONG ISLAND JEWISH MEDICAL 270 - 05 76TH AVENUE CENTER  CANTON-POTSDAM HOSPITAL 50 LEROY STREET	310092		750 BRUNSWICK AVE
330195 LONG ISLAND JEWISH MEDICAL 270 - 05 76TH AVENUE CENTER  330197 CANTON-POTSDAM HOSPITAL 50 LEROY STREET	330005	KALEIDA HEALTH	,
CENTER  330197 CANTON-POTSDAM HOSPITAL 50 LEROY STREET	330067	ST FRANCIS HOSPITAL	241 NORTH ROAD
	330195		270 - 05 76TH AVENUE
330208 ST JOHN'S RIVERSIDE HOSPITAL 976 NORTH BROADWAY	330197	CANTON-POTSDAM HOSPITAL	50 LEROY STREET
	330208	ST JOHN'S RIVERSIDE HOSPITAL	976 NORTH BROADWAY

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Based on Survey of Patients' Hospital Experiences (HCAHPS)		
	ALBANY	NY
	BRONX	NY
	OGDENSBURG	NY
	BROOKLYN	NY
	ROCKVILLE CENTRE	NY
	BRIDGEPORT	CT
	BRISTOL	CT
	WALLINGFORD	CT
	NEWTON	NJ
	TRENTON	NJ
	TRENTON	NJ
	BUFFALO	NY
	POUGHKEEPSIE	NY
	NEW HYDE PARK	NY
	POTSDAM	NY
	YONKERS	NY

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

based of Survey of Fatterits Trospital Li	(Periences (FIOAFIFO)	
12208	ALBANY	5182623125
10467	BRONX	7189204321
13669	SAINT LAWRENCE	3153933600
11215	KINGS	7187803000
11570	NASSAU	5167052525
06610	FAIRFIELD	2033843000
06010	HARTFORD	8605853000
06492	NEW HAVEN	2036795900
07860	SUSSEX	9733832121
08618	MERCER	6093944000
08638	MERCER	6093946000
14210	ERIE	7168598620
12601	DUTCHESS	8454835000
11040	NASSAU	7184707000
13676	SAINT LAWRENCE	3152653300
10701	WESTCHESTER	9149644444

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Based on Carvey of Fattering Floophar Experiences (Floration Cy	
	6%
	8%
	3%
	11%
	8%
	6%
	5%
	6%
	4%
	5%
	6%
	6%
	8%
	10%
	6%
	7%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

23%
20%
21%
25%
19%
21%
18%
27%
20%
18%
21%
23%
22%
22%
22%
22%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Based on Garrey of Fallenia Experiences (Fig. 11)	
	8%
	6%
	2%
	8%
	6%
	5%
	5%
	11%
	8%
	5%
	7%
	6%
	8%
	10%
	5%
	6%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

based off Survey of Fatients Trospital Experiences (TOATH 3)	
	22%
	16%
	13%
	21%
	16%
	20%
	16%
	23%
	20%
	14%
	17%
	20%
	18%
	20%
	14%
	17%

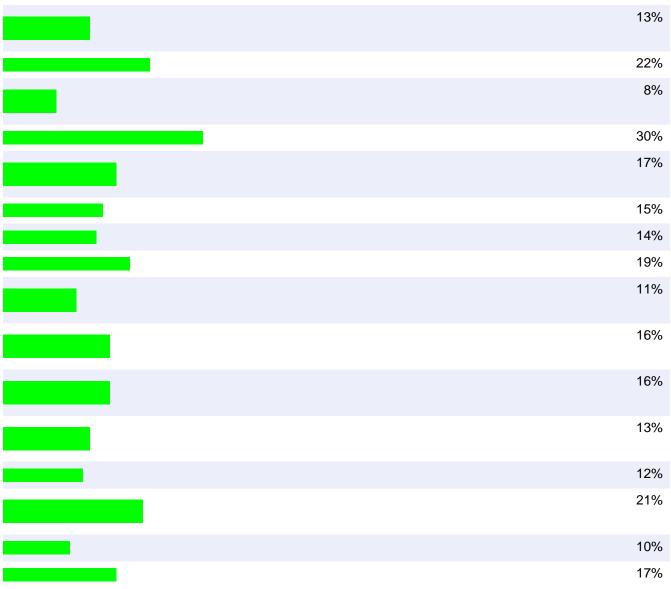
Page 280 of 612 01/25/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



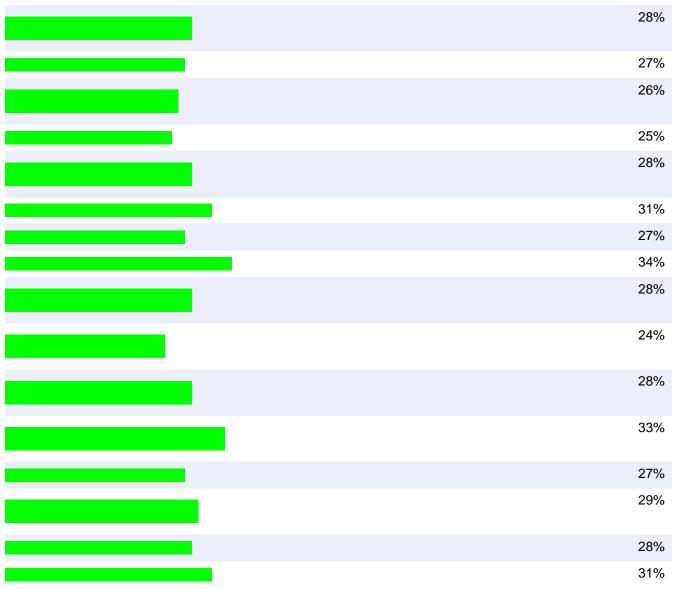
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



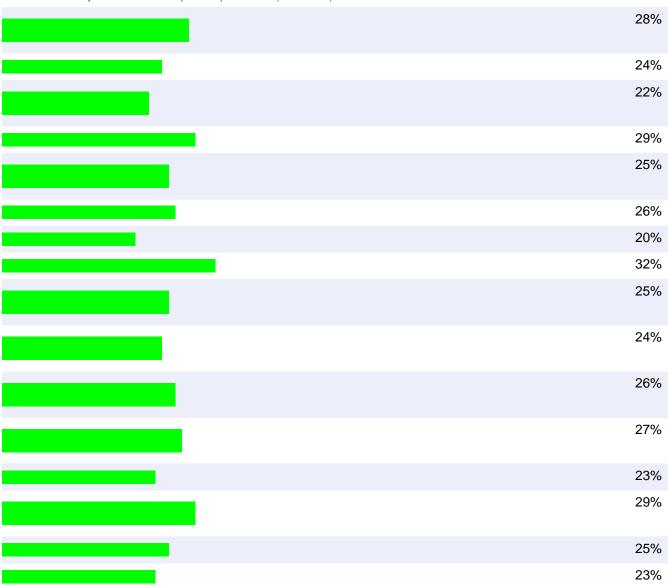
Page 284 of 612 01/25/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

based on Survey of Fatients Trospital Experiences (FIGATIF 3)	
	7%
	12%
	7%
	13%
	9%
	7%
	9%
	9%
	6%
	6%
	10%
	8%
	10%
	13%
	8%
	11%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



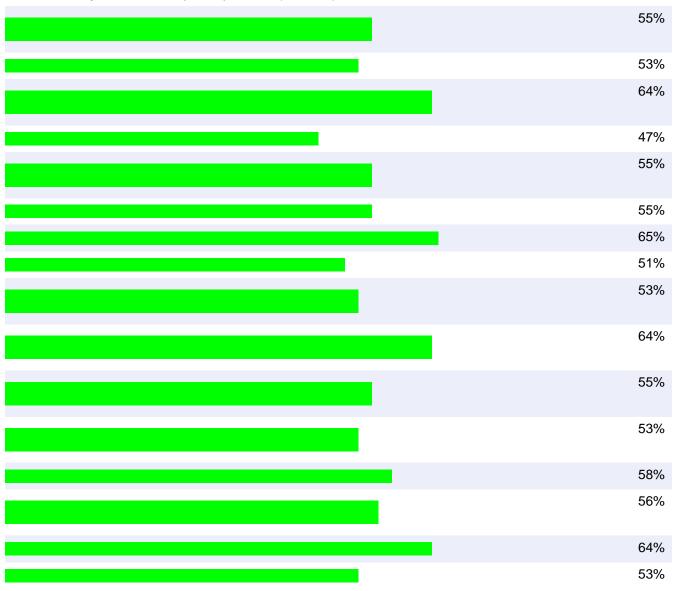
Page 288 of 612 01/25/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Based on Garrey of Fationic Frospital Exponention (Fig. 11)	
	20%
	18%
	18%
	20%
	18%
	21%
	17%
	22%
	21%
	18%
	17%
	19%
	22%
	20%
	16%
	20%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



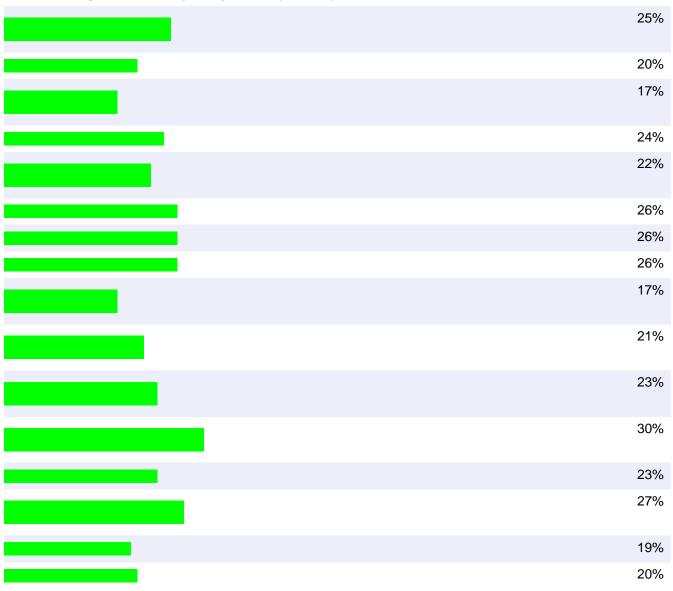
Page 290 of 612 01/25/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Bassa on Garrey of Fadionic Prosphar Exponences (Fig. 11)	
	9%
	10%
	7%
	19%
	13%
	15%
	9%
	8%
	6%
	7%
	11%
	14%
	11%
	13%
	6%
	5%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



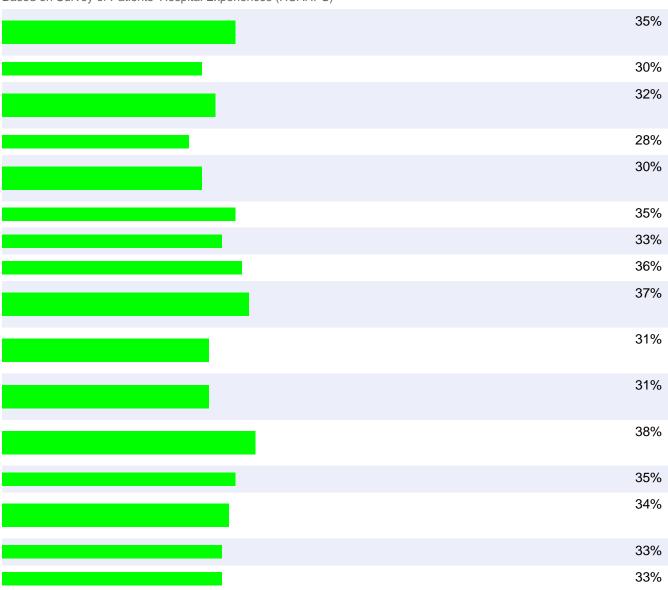
Page 293 of 612 01/25/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

based off Survey of Fatients Trospital Experiences (FIGATIFS)	
	21%
	15%
	16%
	26%
	17%
	22%
	18%
	21%
	18%
	12%
	19%
	19%
	19%
	20%
	17%
	20%

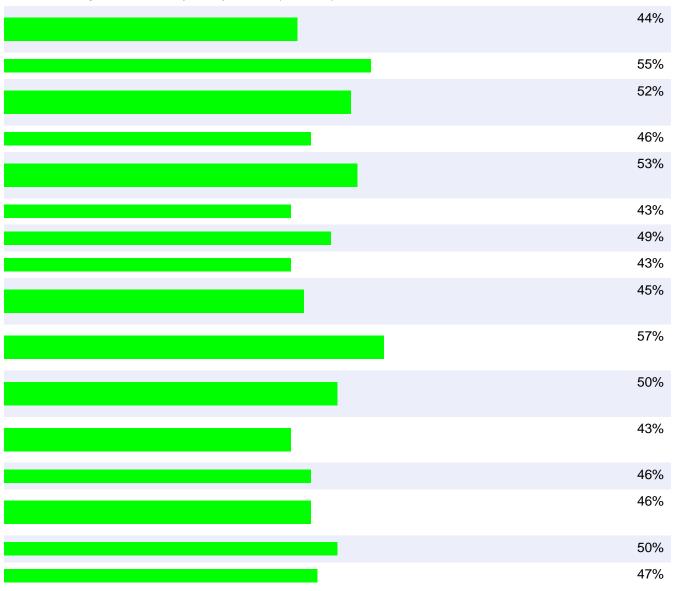
Page 294 of 612 01/25/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



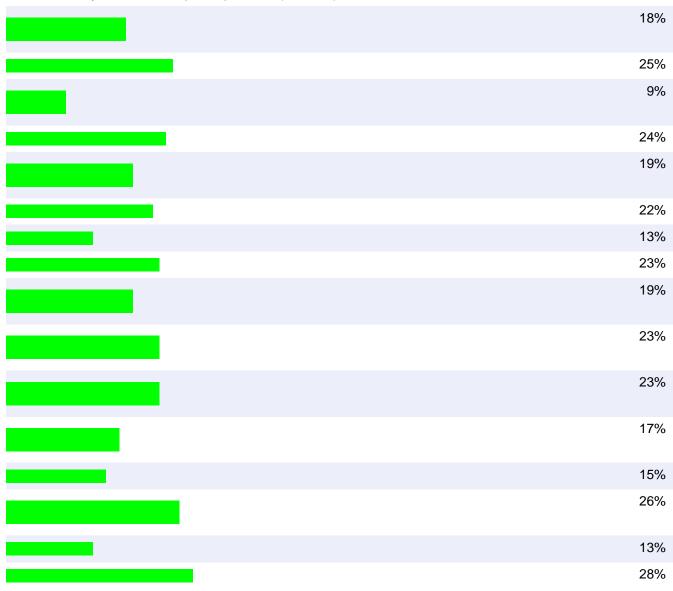
Page 296 of 612 01/25/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



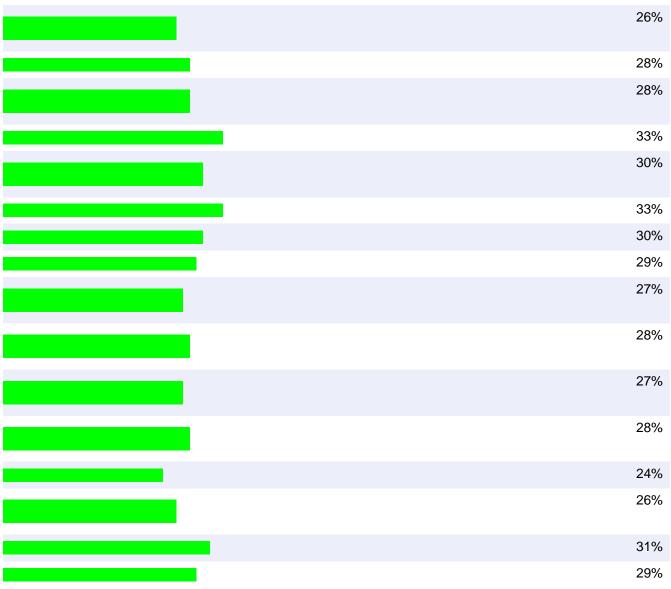
Page 298 of 612 01/25/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Based on Carrey of Fadionic Freepital Experiences (Fertili C)	
	13%
	12%
	5%
	15%
	10%
	10%
	9%
	16%
	9%
	10%
	14%
	12%
	14%
	15%
	11%
	12%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	
	7%
	7%
	3%
	6%
	7%
	6%
	6%
	8%
	4%
	4%
	7%
	7%
	9%
	7%
	6%
	6%

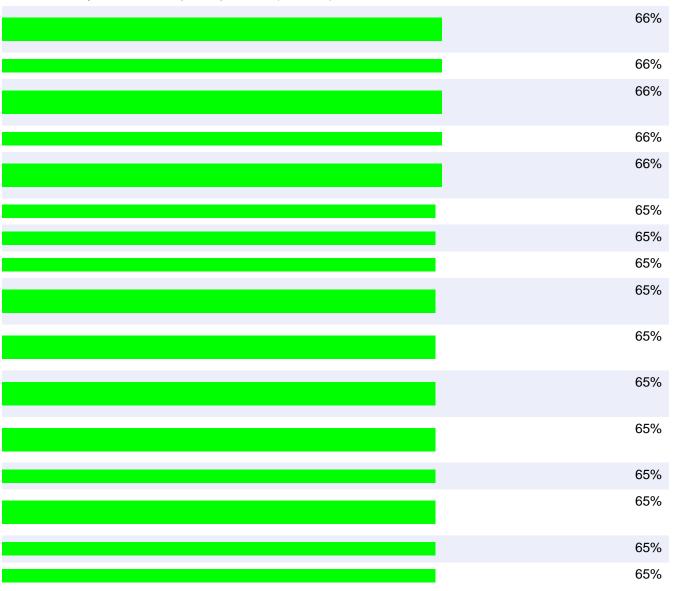
Page 302 of 612 01/25/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

based on Survey of Patients Hospital Experiences (HCAHPS)	
	27%
	27%
	31%
	28%
	27%
	29%
	29%
	27%
	31%
	31%
	28%
	28%
	26%
	28%
	29%
	29%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

300 or more	
300 or more	
Between 100 and 299	
300 or more	
Between 100 and 299	
300 or more	

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Date of Carrey of Fatterne Freephal Experiences (Fee and Cy	
	32%
	19%
	32%
	27%
	26%
	30%
	30%
	24%
	30% There were discrepancies in the data collection process
	26%
	22%
	38%
	33%
	28%
	33%
	27%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

330340	SOUTHAMPTON HOSPITAL	240 MEETING HOUSE LANE
331311	LITTLE FALLS HOSPITAL	140 BURWELL STREET
331314	SOLDIERS AND SAILORS MEMORIAL HOSPITAL OF YATES	418 NORTH MAIN STREET
070027	MANCHESTER MEMORIAL HOSPITAL	71 HAYNES ST
310017	CHILTON HOSPITAL	97 WEST PARKWAY
310024	ROBERT WOOD JOHNSON UNIVERSITY HOSPITAL AT RAHWAY	865 STONE ST
330030	NEWARK-WAYNE COMMUNITY HOSPITAL	111 DRIVING PARK AVENUE
330153	ELLIS HOSPITAL	1101 NOTT STREET
330316	NEW YORK WESTCHESTER SQUARE MEDICAL CENTER	2475 ST RAYMOND AVENUE
070011	CHARLOTTE HUNGERFORD HOSPITAL	540 LITCHFIELD ST
310029	OUR LADY OF LOURDES MEDICAL CENTER	1600 HADDON AVENUE
310032	SOUTH JERSEY HEALTHCARE REGIONAL MEDICAL CENTER	1505 W SHERMAN AVE
310039	RARITAN BAY MEDICAL CENTER	530 NEW BRUNSWICK AVE
310040	HOBOKEN UNIVERSITY MEDICAL CENTER	308 WILLOW AVE
310074	LIBERTYHEALTH-JERSEY CITY MEDICAL CENTER CAMPUS	355 GRAND STREET

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Based of Survey of Fatients Trospital Experiences (FIGALIF 3)		
	SOUTHAMPTON	NY
	LITTLE FALLS	NY
	PENN YAN	NY
	MANCHESTER	CT
	POMPTON PLAINS	NJ
	RAHWAY	NJ
	NEWARK	NY
	SCHENECTADY	NY
	BRONX	NY
	TORRINGTON	СТ
	CAMDEN	NJ
	VINELAND	NJ
	PERTH AMBOY	NJ
	HOBOKEN	NJ
	JERSEY CITY	NJ

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

11968	SUFFOLK	5167268200
13365	HERKIMER	3158235261
14527	YATES	3157874175
06040	HARTFORD	8606474780
07444	MORRIS	9738315000
07065	UNION	7323814200
14513	WAYNE	3153322022
12308	SCHENECTADY	5182434196
10461	BRONX	7184307300
06790	LITCHFIELD	8604966666
08103	CAMDEN	8567573500
08360	CUMBERLAND	8566418000
08861	MIDDLESEX	7324423700
07030	HUDSON	2014181004
07302	HUDSON	2019152000

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

•	•	•	•	•	
					5%
					5%
					5%
					4%
					5%
					6%
					3%
					6%
					16%
					4%
					8%
					7%
					7%
					8%
					9%

Page 310 of 612 01/25/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Dased off Survey of Fatterits Flospital Experiences (FloArti S)	
	18%
	17%
	19%
	20%
	19%
	21%
	19%
	23%
	16%
	19%
	23%
	20%
	18%
	21%
	21%

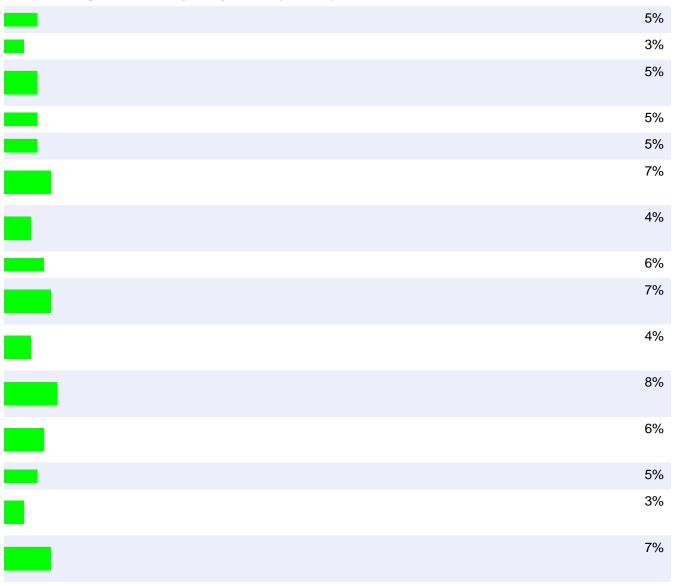
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

based of Survey of Fatients Flospital Experiences (FloArif S)	
	15%
	15%
	20%
	18%
	19%
	17%
	15%
	21%
	20%
	19%
	19%
	17%
	18%
	15%
	16%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



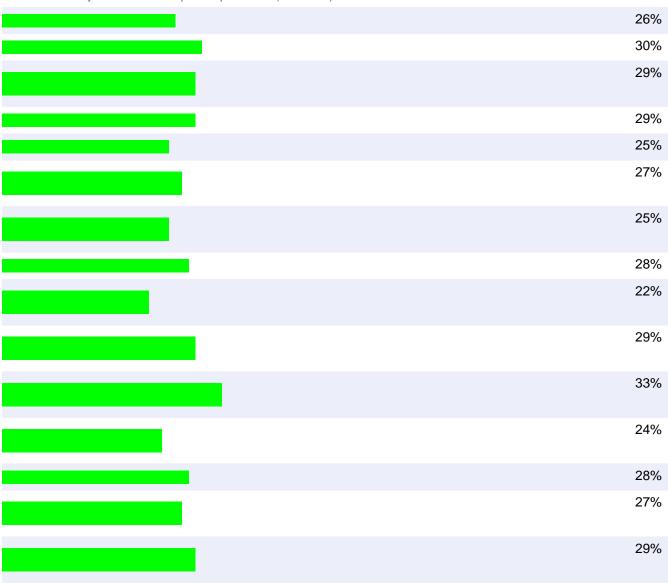
Page 315 of 612 01/25/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Based on Survey of Patients Hospital Experiences (HCAHPS)	
	13%
	12%
	9%
	14%
	14%
	17%
	7%
	18%
	21%
	9%
	20%
	13%
	13%
	14%
	19%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



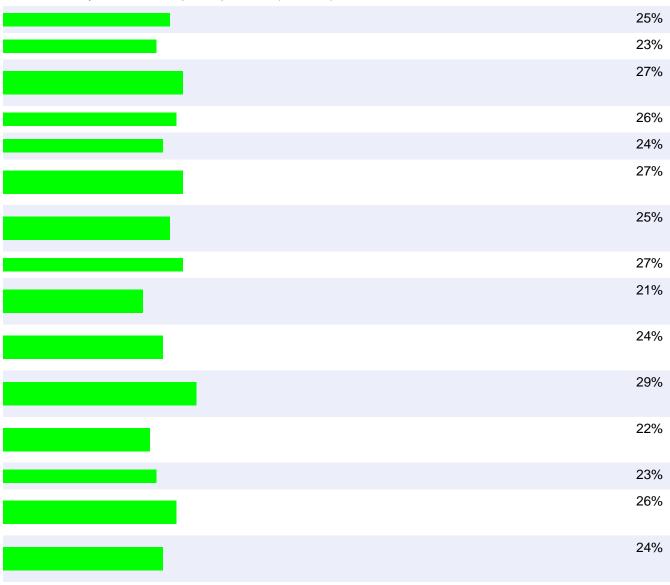
Page 318 of 612 01/25/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

based of Survey of Fatients Trospital Experiences (TOATH 3)	
	7%
	7%
	9%
	6%
	7%
	7%
	5%
	9%
	13%
	6%
	11%
	9%
	10%
	5%
	13%

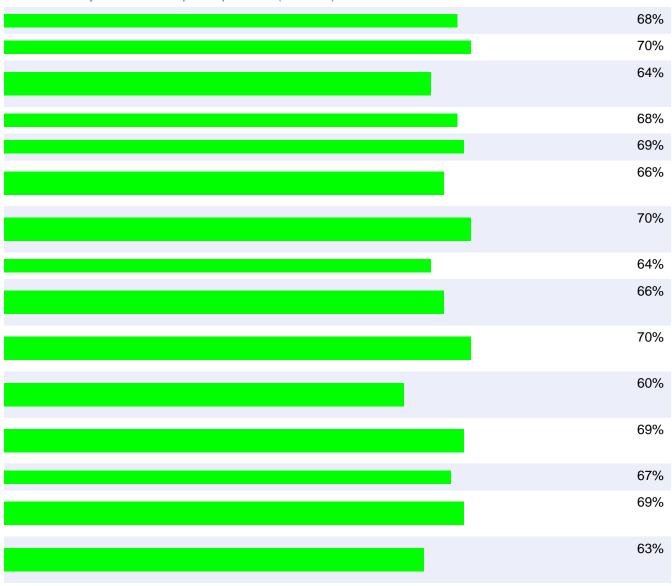
Page 319 of 612 01/25/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



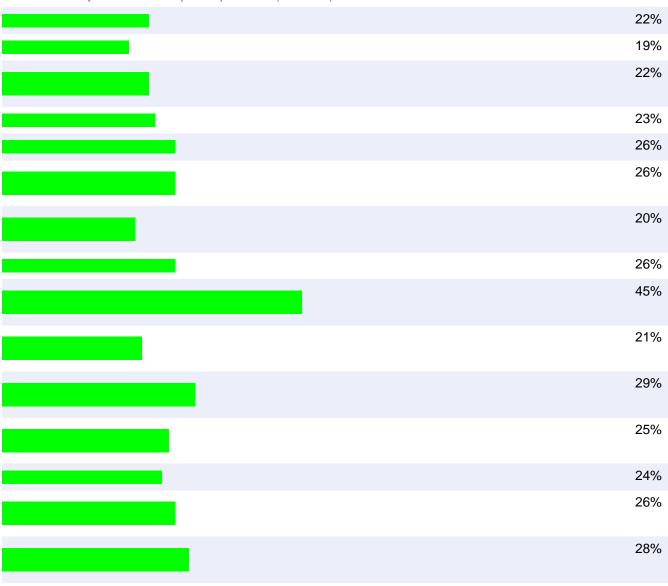
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

based of Survey of Fatients Trospital Experiences (FIGALITS)	
	19%
	19%
	20%
	17%
	18%
	18%
	21%
	22%
	14%
	21%
	18%
	18%
	19%
	20%
	18%

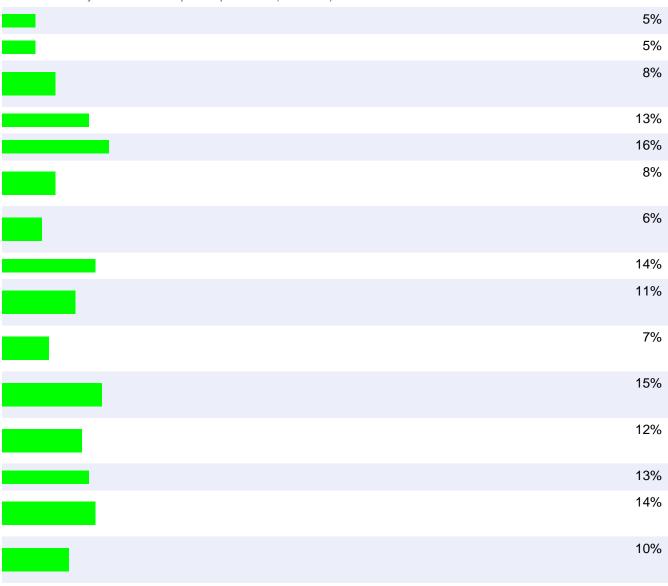
Page 323 of 612 01/25/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



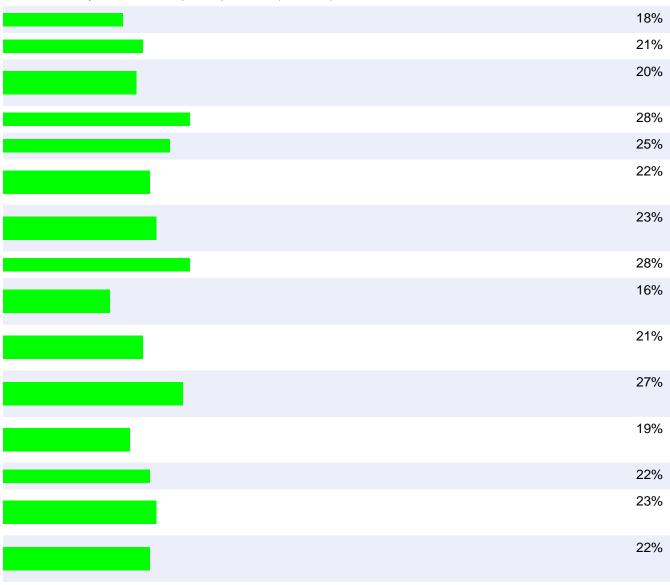
Page 324 of 612 01/25/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



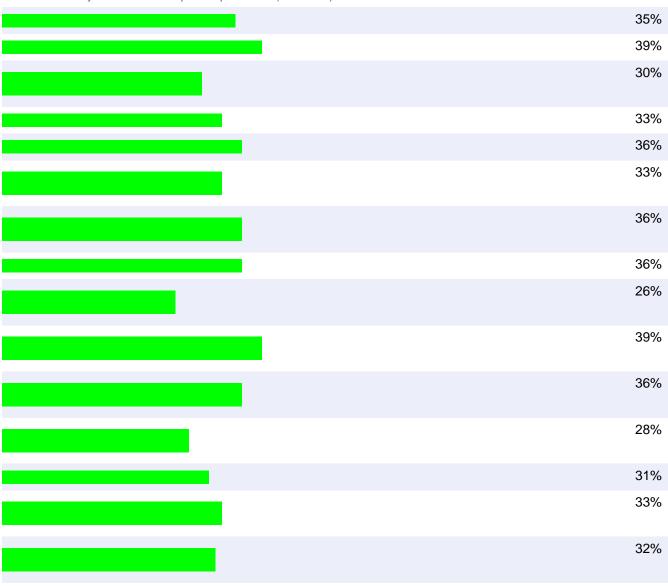
Page 327 of 612 01/25/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Based on Survey of Patients Hospital Experiences (HCARPS)	
	15%
	12%
	6%
	16%
	19%
	18%
	13%
	22%
	14%
	17%
	20%
	12%
	17%
	18%
	16%

Page 328 of 612 01/25/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



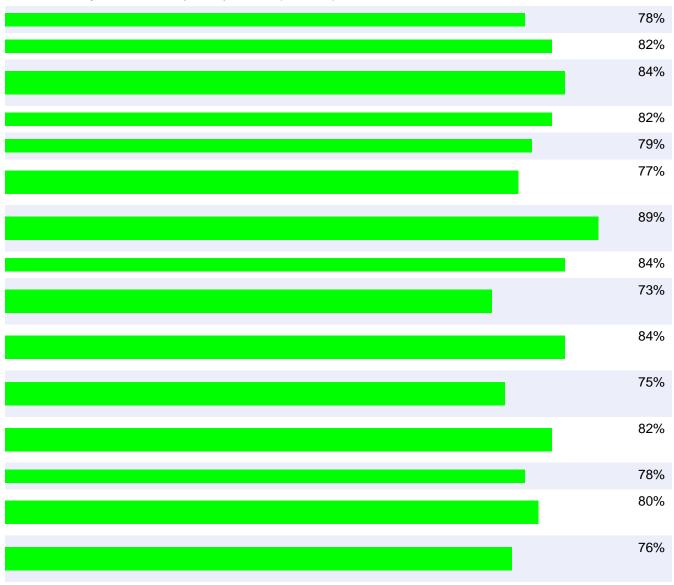
Page 329 of 612 01/25/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



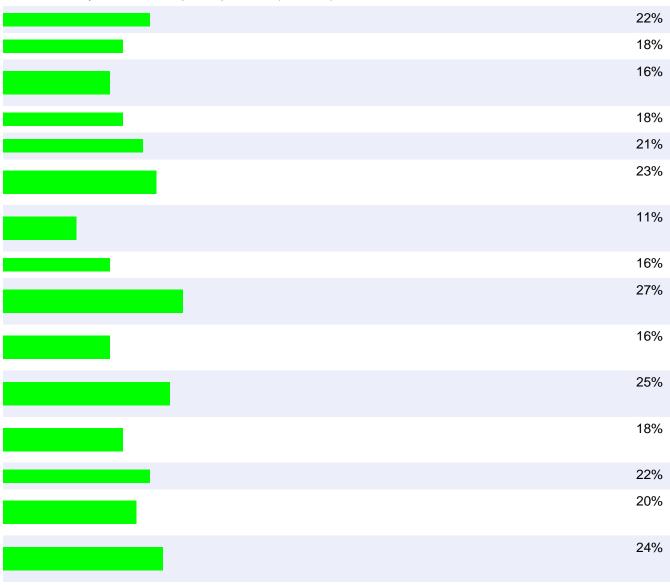
Page 330 of 612 01/25/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



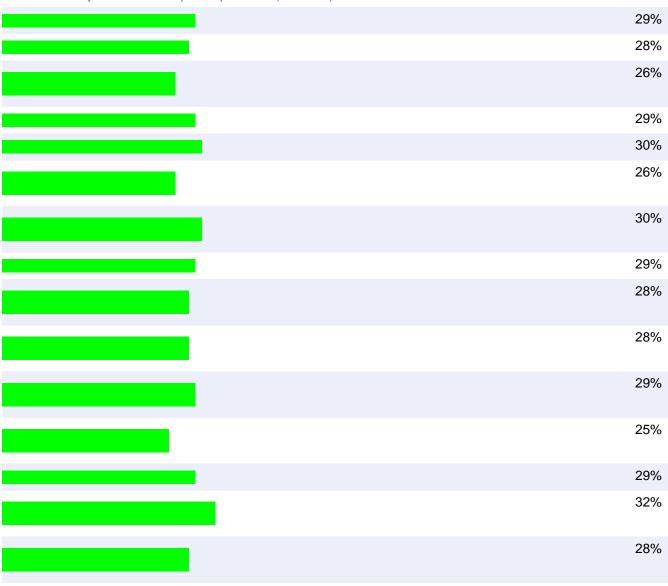
Page 332 of 612 01/25/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

based on Survey of Patients Hospital Experiences (HCAHPS)	
	9%
	7%
	10%
	11%
	11%
	13%
	8%
	12%
	20%
	8%
	13%
	11%
	11%
	10%
	13%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



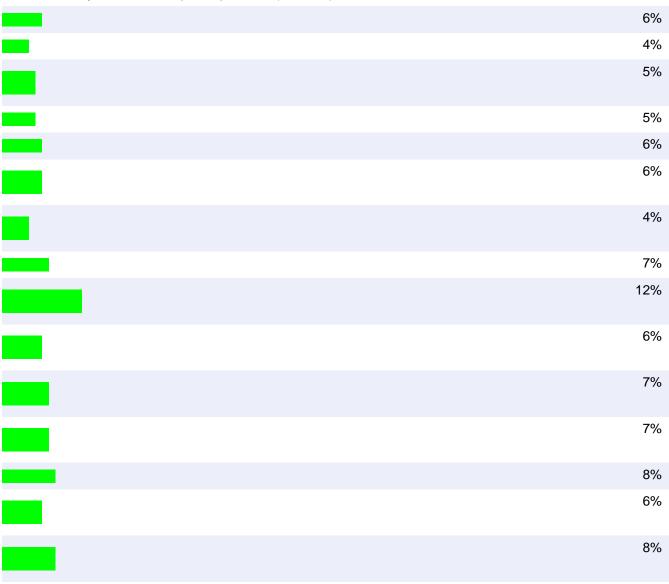
Page 334 of 612 01/25/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



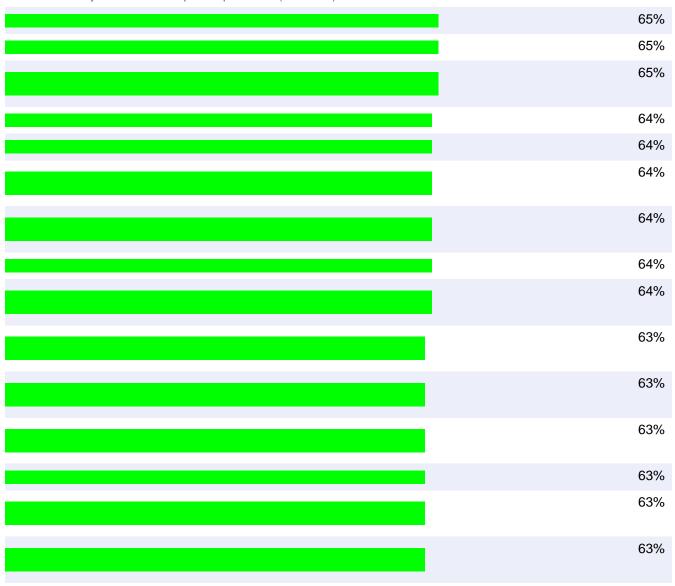
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

300 or more
300 or more
Between 100 and 299
300 or more

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Based on Carvey of Fatismo Freepital Experiences (Fig. 11)	
	32%
	32%
	25%
	35%
	36%
	28%
	38%
	36%
	22% Survey results are based on less than 12 months of data
	32%
	30%
	27%
	22%
	28%
	16%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

330073	UNITED MEMORIAL MEDICAL CENTER	127 NORTH STREET
330169	BETH ISRAEL MEDICAL CENTER	FIRST AVENUE AT 16TH STREET
330191	GLENS FALLS HOSPITAL	100 PARK STREET
330250	CHAMPLAIN VALLEY PHYSICIANS HOSPITAL MEDICAL CTR	75 BEEKMAN STREET
330385	NORTH CENTRAL BRONX HOSPITAL	3424 KOSSUTH AVENUE & 210TH STREET
330044	FAXTON-ST LUKE'S HEALTHCARE	1656 CHAMPLIN AVENUE
330202	KINGS COUNTY HOSPITAL CENTER	451 CLARKSON AVENUE
330401	ST CATHERINE OF SIENA HOSPITAL	50 ROUTE 25A
310019	ST JOSEPH'S REGIONAL MEDICAL CENTER	703 MAIN ST
330055	NEW YORK HOSPITAL MEDICAL CENTER OF QUEENS	56-45 MAIN STREET
330065	NIAGARA FALLS MEMORIAL MEDICAL CENTER	621 TENTH STREET
330135	BON SECOURS COMMUNITY HOSPITAL	160 EAST MAIN STREET
330158	GOOD SAMARITAN HOSPITAL OF SUFFERN	255 LAFAYETTE AVENUE
330199	METROPOLITAN HOSPITAL CENTER	1901 FIRST AVENUE
330201	KINGSBROOK JEWISH MEDICAL	585 SCHENECTADY AVENUE

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Based on Survey of Patients' Hospital Experiences (HCAHPS)		
	BATAVIA	NY
	NEW YORK	NY
	GLENS FALLS	NY
	PLATTSBURGH	NY
	BRONX	NY
	UTICA	NY
	BROOKLYN	NY
	SMITHTOWN	NY
	PATERSON	NJ
	FLUSHING	NY
	NIAGARA FALLS	NY
	PORT JERVIS	NY
	SUFFERN	NY
	NEW YORK	NY
	BROOKLYN	NY

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

14020	GENESEE	5853436030
10003	NEW YORK	2124202000
12801	WARREN	5189261000
12901	CLINTON	5185612000
10467	BRONX	2125195000
13503	ONEIDA	3157986000
11203	KINGS	7182453901
11787	SUFFOLK	6318623000
07503	PASSAIC	9737542000
11355	QUEENS	7186701231
14302	NIAGARA	7162784000
12771	ORANGE	8458565351
10901	ROCKLAND	9143685000
10029	NEW YORK	2124237554
11203	KINGS	7186045789

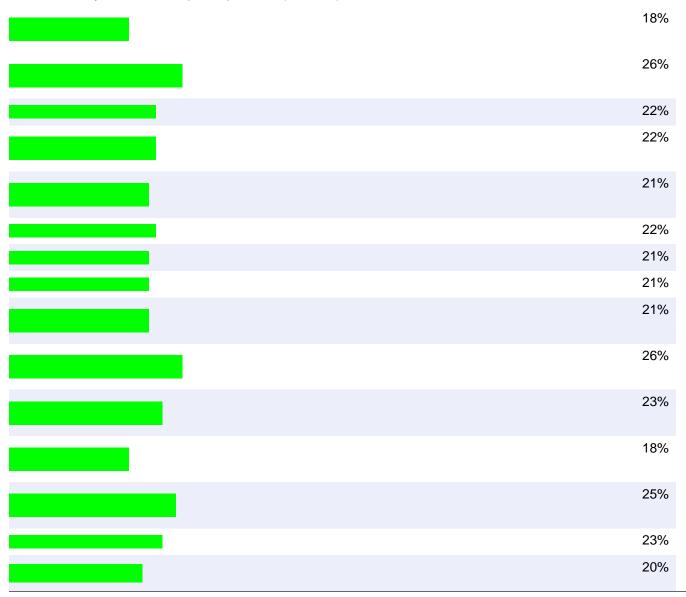
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

4%
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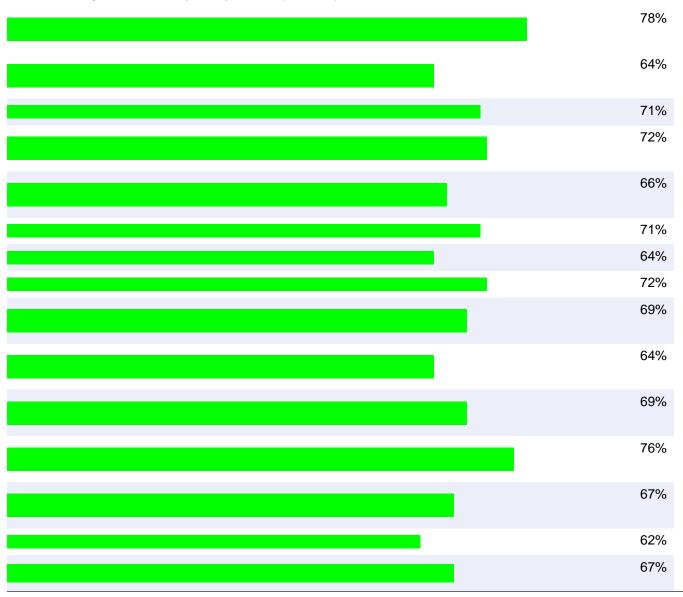
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

5%
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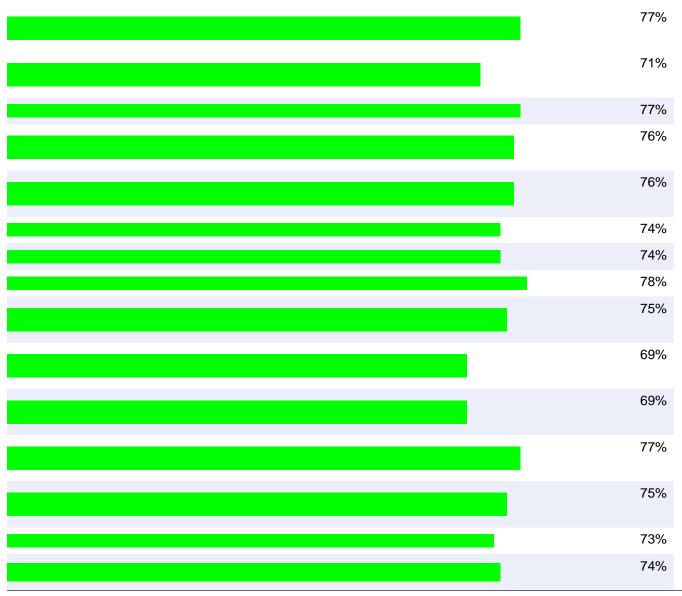
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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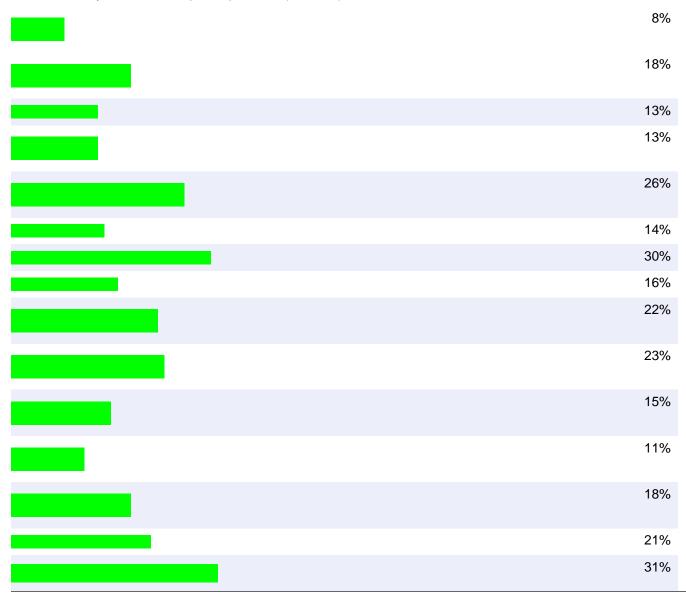
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



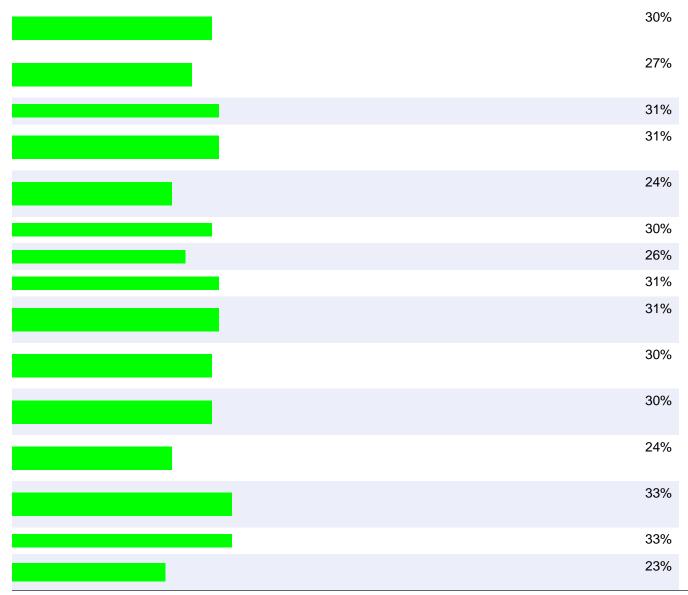
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



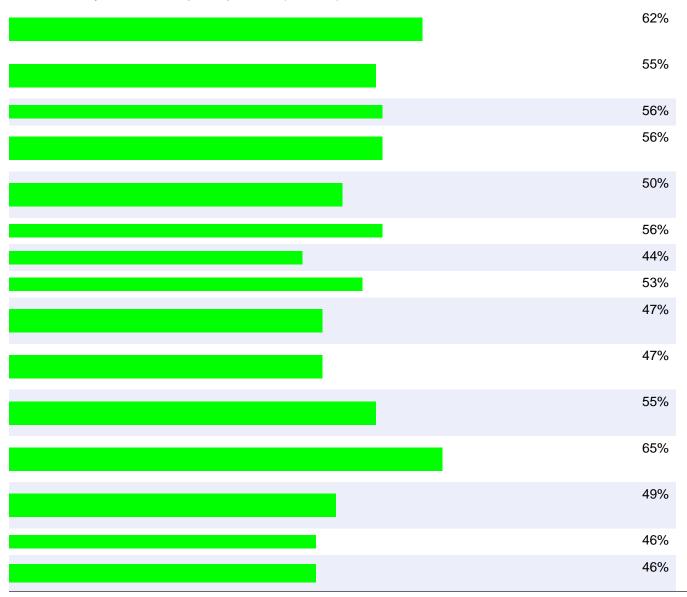
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



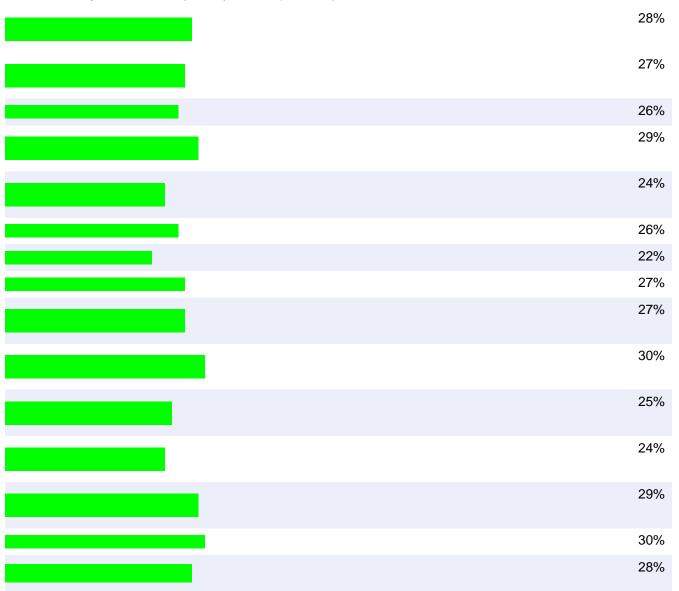
Page 352 of 612 01/25/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

5%
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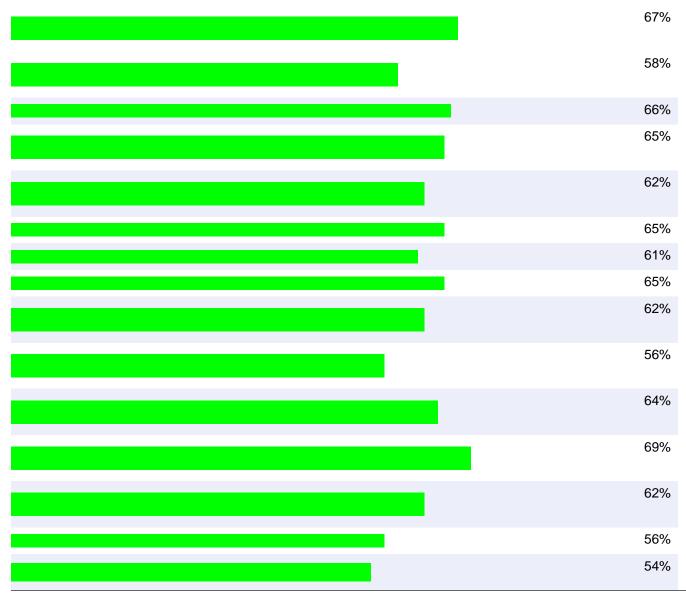
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



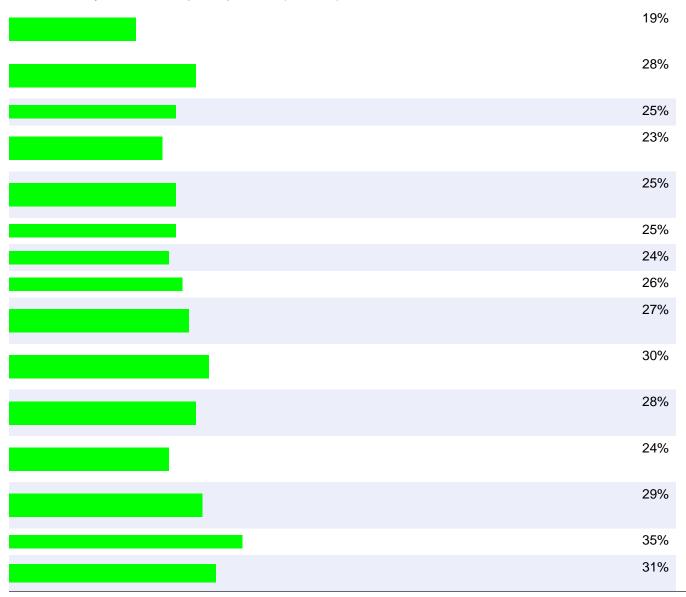
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



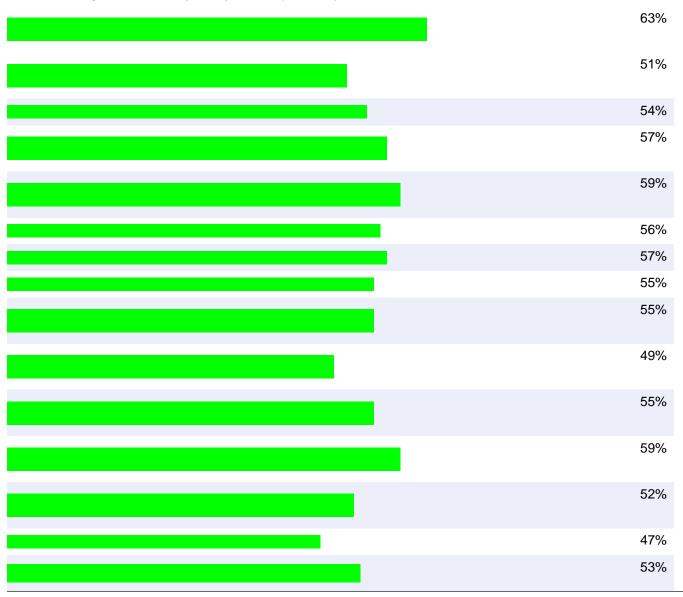
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



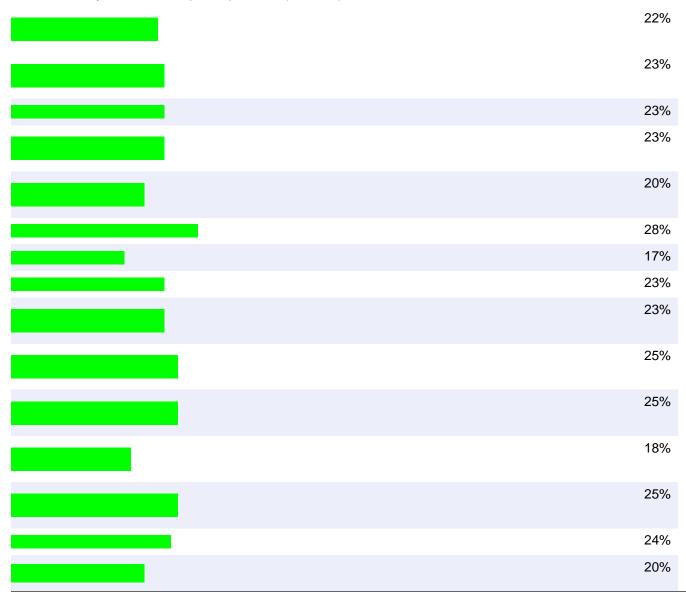
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



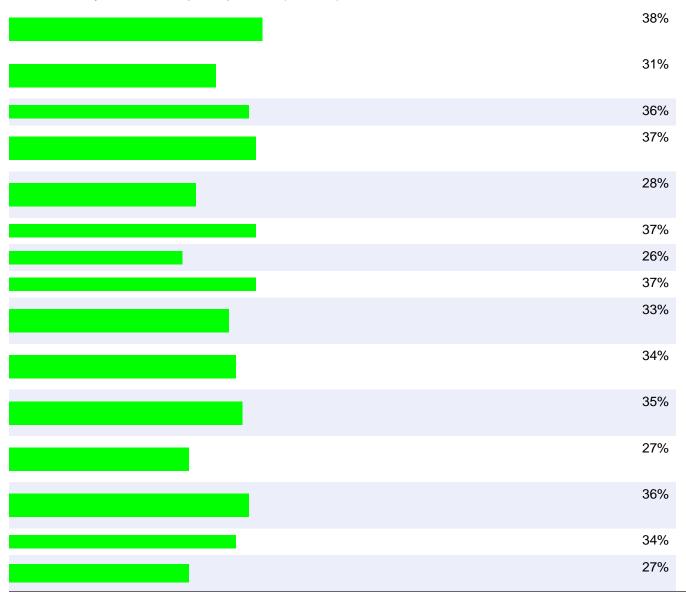
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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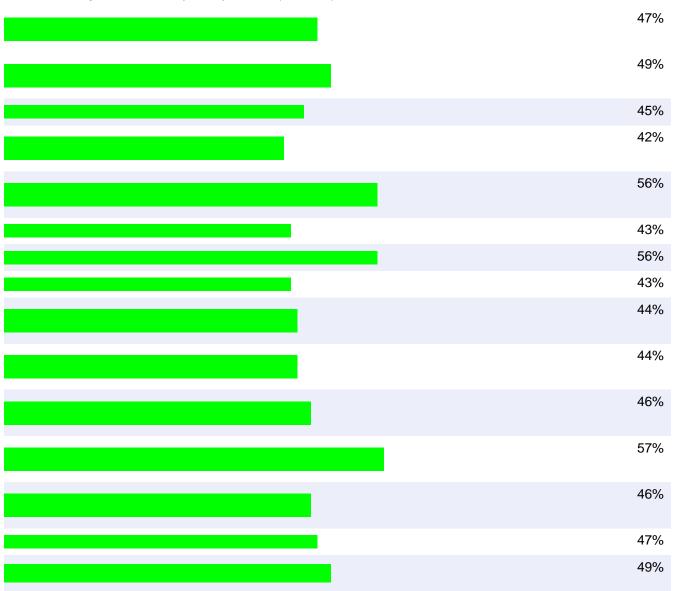
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



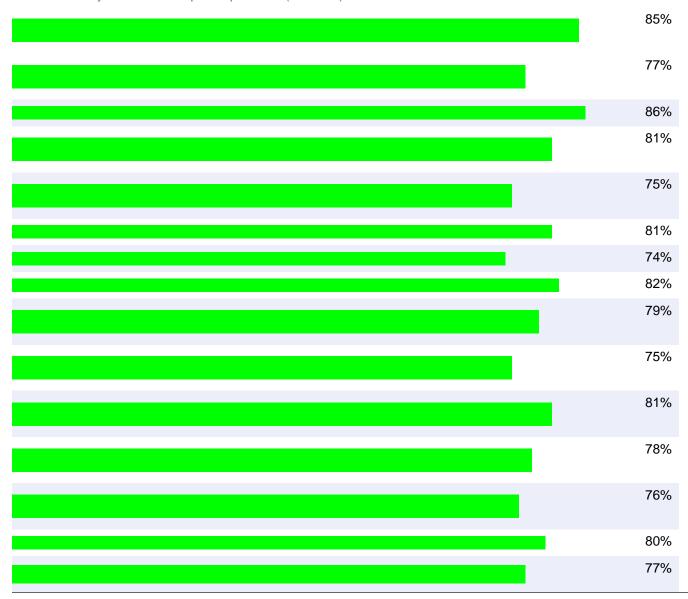
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



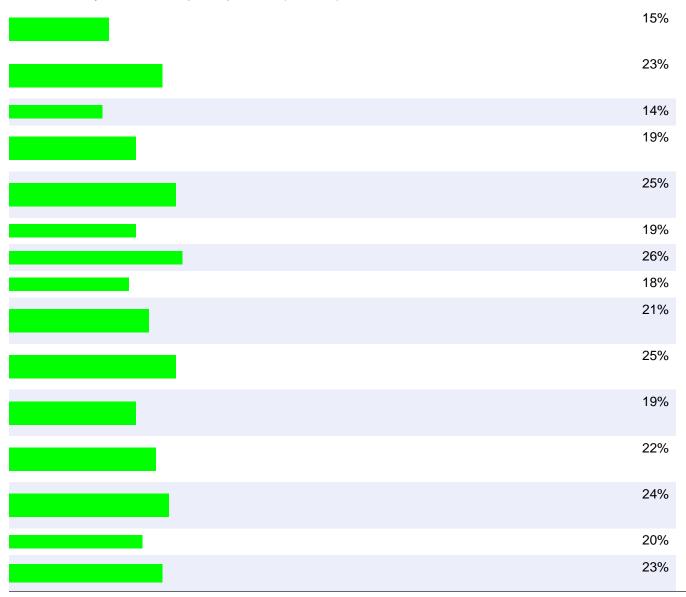
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



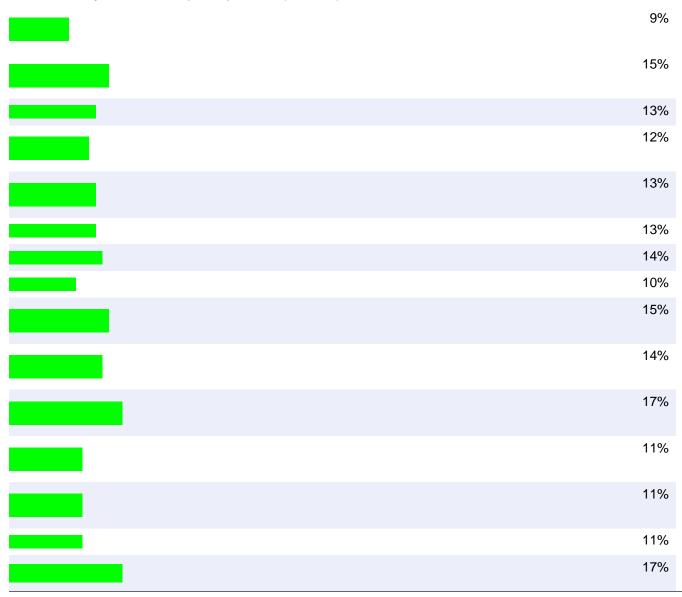
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



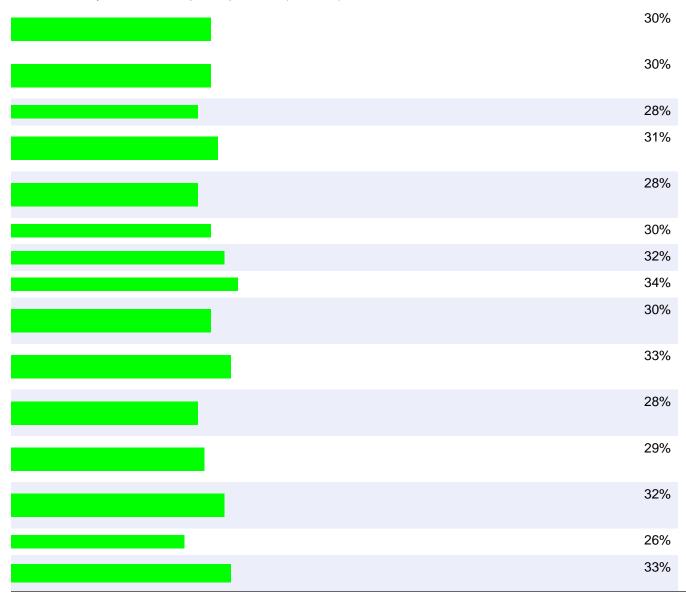
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



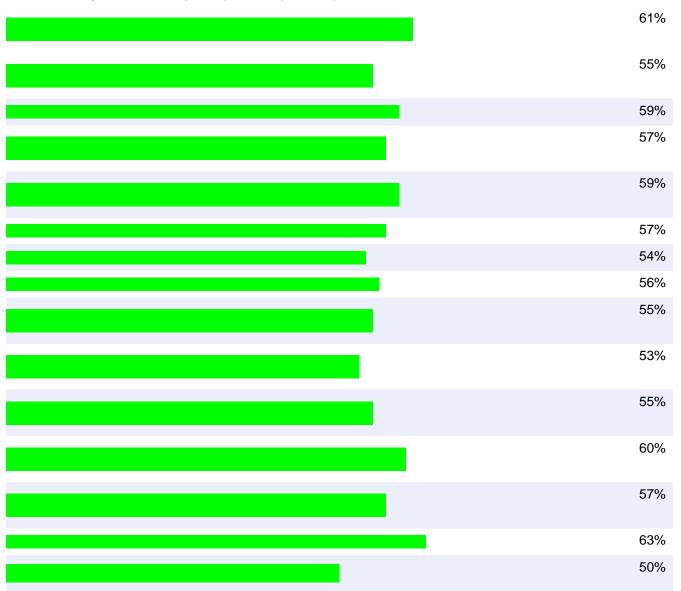
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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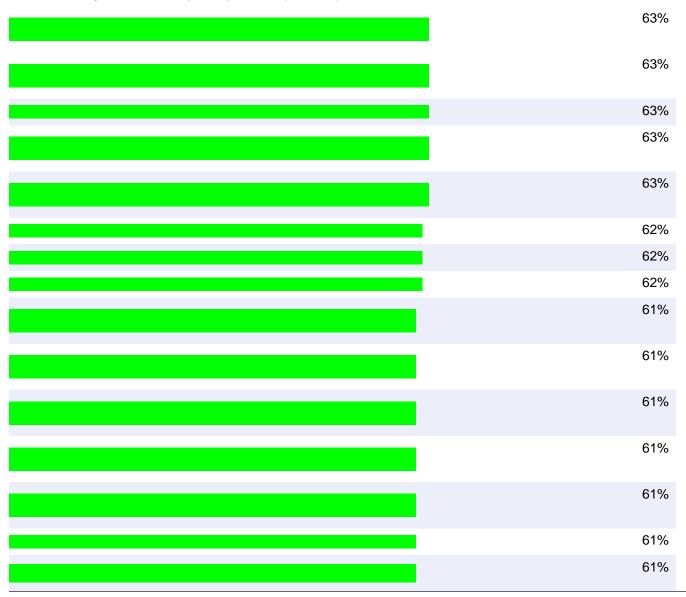
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



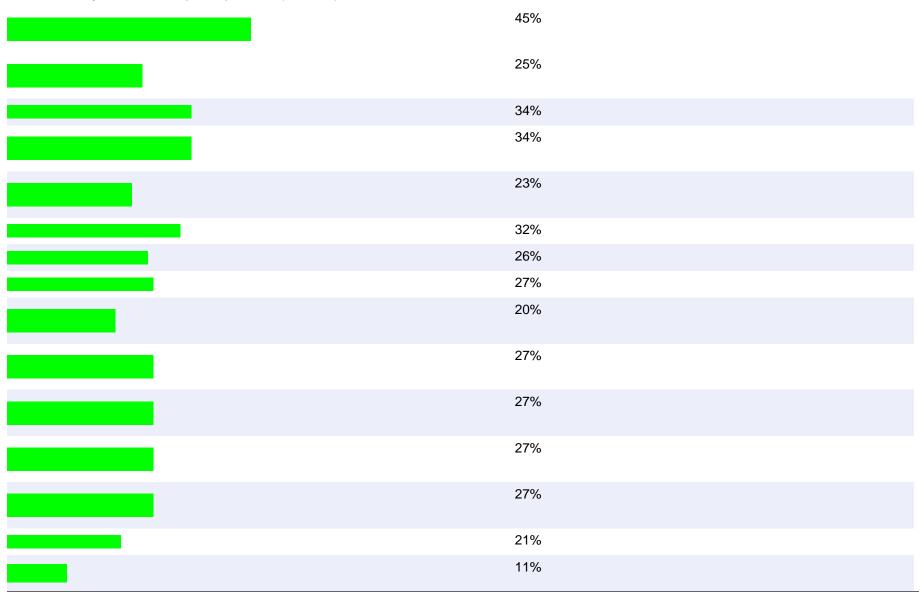
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

based on Survey of Patients Hospital Experiences (HCARPS)
300 or more

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

based on Survey of Patients Hospital Experiences (HCARPS	7)	
	CENTER	
330204	BELLEVUE HOSPITAL CENTER	FIRST AVENUE AT 27TH STREET
330234	WESTCHESTER MEDICAL CENTER	100 WOODS RD
330235	AUBURN MEMORIAL HOSPITAL	17 LANSING STREET
330276	NATHAN LITTAUER HOSPITAL	99 EAST STATE STREET
310016	CHRIST HOSPITAL	176 PALISADE AVE
310021	ST FRANCIS MEDICAL CENTER	601 HAMILTON AVE
310054	MOUNTAINSIDE HOSPITAL	BAY AND HIGHLAND AVE
310086	KENNEDY UNIVERSITY HOSPITAL, INC (STRATFORD DIVIS	18 EAST LAUREL ROAD
310119	UMDNJ UNIVERSITY HOSPITAL	150 BERGEN ST
330053	MEDINA MEMORIAL HOSPITAL	200 OHIO STREET
330104	NYACK HOSPITAL	160 NORTH MIDLAND AVENUE
330108	ST JOSEPH'S HOSPITAL, INC	555 EAST MARKET STREET
330127	JACOBI MEDICAL CENTER	1400 PELHAM PARKWAY SOUTH
330132	TLC HEALTH NETWORK	100 MEMORIAL DRIVE
330215	ROME MEMORIAL HOSPITAL, INC	1500 NORTH JAMES STREET
330223	MASSENA MEMORIAL HOSPITAL	1 HOSPITAL DRIVE
310009	CLARA MAASS MEDICAL CENTER	ONE CLARA MAAS DRIVE
310081	UNDERWOOD - MEMORIAL	509 N BROAD ST

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

based on Survey of Patients Hospital Experiences (HCAHPS)		
	NEW YORK	NY
	VALHALLA	NY
	AUBURN	NY
	GLOVERSVILLE	NY
	JERSEY CITY	NJ
	TRENTON	NJ
	MONTCLAIR	NJ
	STRATFORD	NJ
	NEWARK	NJ
	MEDINA	NY
	NYACK	NY
	ELMIRA	NY
	BRONX	NY
	GOWANDA	NY
	ROME	NY
	MASSENA	NY
	BELLEVILLE	NJ
	WOODBURY	NJ

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

,	ai Experiences (FIOAFIF 3)	
10016	NEW YORK	2125614132
10595	WESTCHESTER	9142857017
13021	CAYUGA	3152557011
12078	FULTON	5187258621
07306	HUDSON	2017958200
08629	MERCER	6095995000
07042	ESSEX	9734296000
08084	CAMDEN	8563466000
07103	ESSEX	9739725658
14103	ORLEANS	5857988111
10960	ROCKLAND	8453482000
14902	CHEMUNG	6077336541
10461	BRONX	7189185000
14070	CATTARAUGUS	7165323377
13440	ONEIDA	3153387000
13662	SAINT LAWRENCE	3157641711
07109	ESSEX	9734502002
08096	GLOUCESTER	8568450100

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

14%  11%  4%  5%  9%  7%  7%  11%  7%  6%  11%  5%  44%  4%  4%	- /
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Page 378 of 612 01/25/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

based of Survey of Fatients Trospital Experiences (FIGALITS)	
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Zacou on curroy or randing recognia Experiences (riorum o)	
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	5%
	7%
	6%

Page 381 of 612 01/25/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

based of Survey of Fatients Hospital Experiences (HOALITS)	
	20%
	22%
	17%
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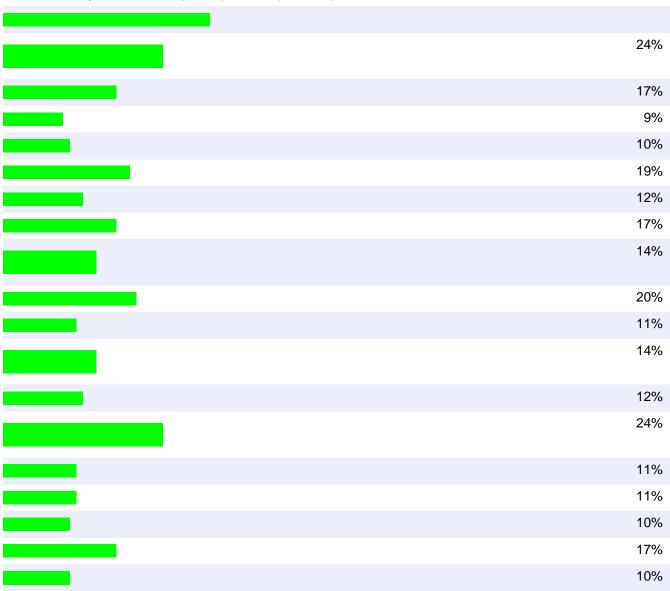
Page 382 of 612 01/25/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



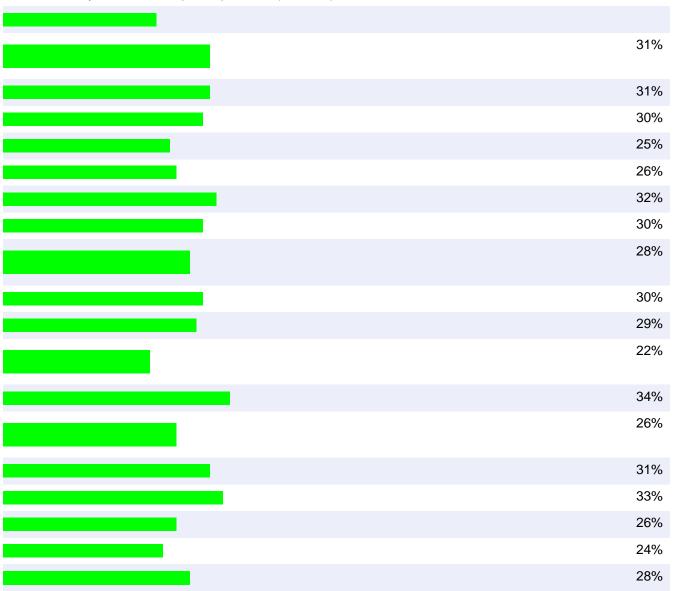
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



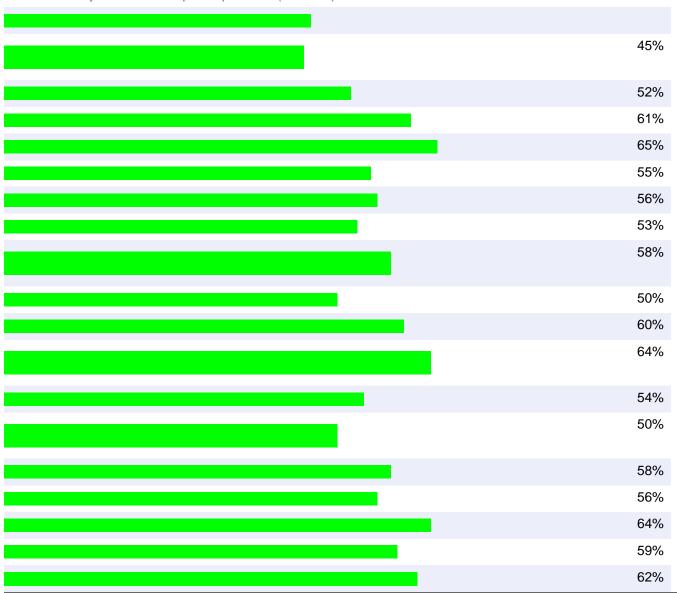
Page 384 of 612 01/25/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



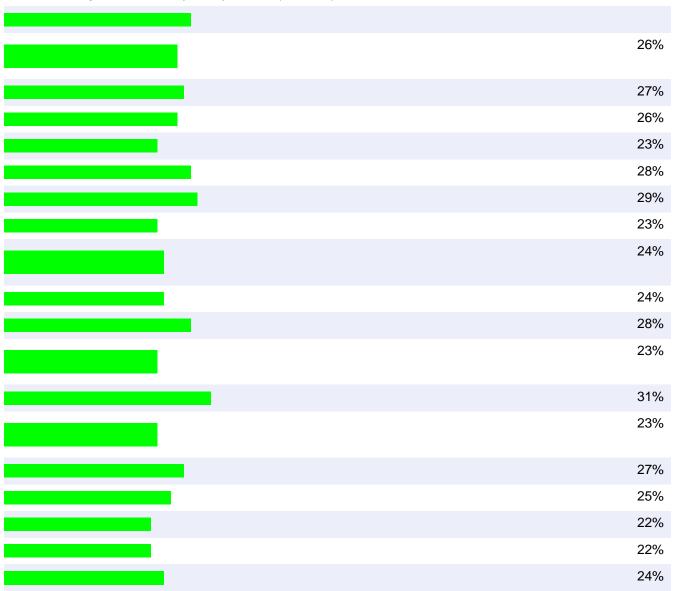
Page 386 of 612 01/25/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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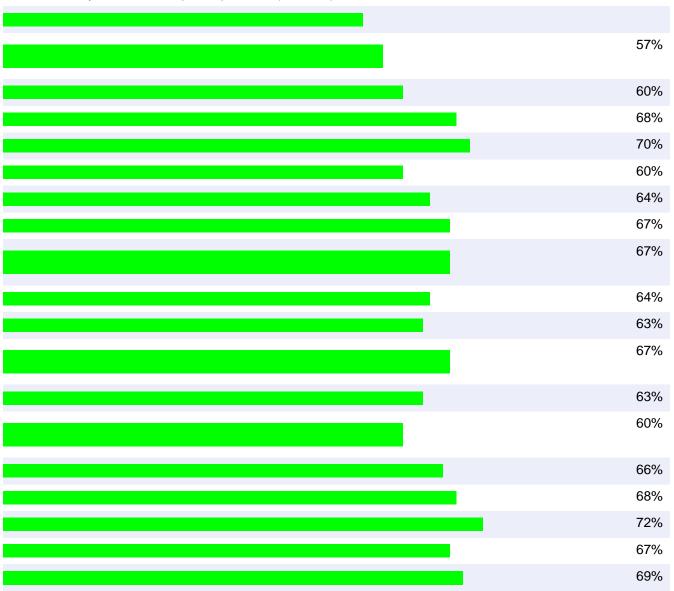
Page 387 of 612 01/25/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



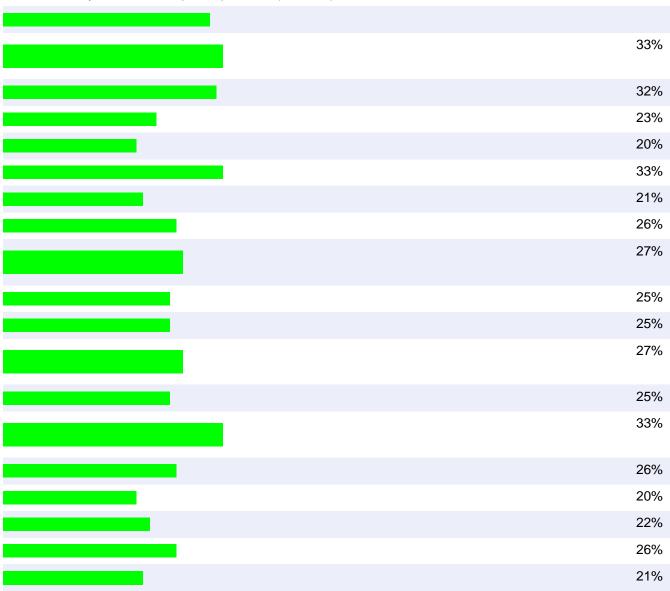
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Based on Survey of Fatients Trospital Experiences (Fig. 11)	
	19%
	20%
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	17%
	20%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Based of Survey of Fatients Trospital Experiences (FIGALIT S)	
	21%
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	11%
	7%

Page 393 of 612 01/25/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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	26%
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	26%
	23%
	20%
	22%
	23%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

based of Survey of Fatients Flospital Experiences (Flozini 5)	
	26%
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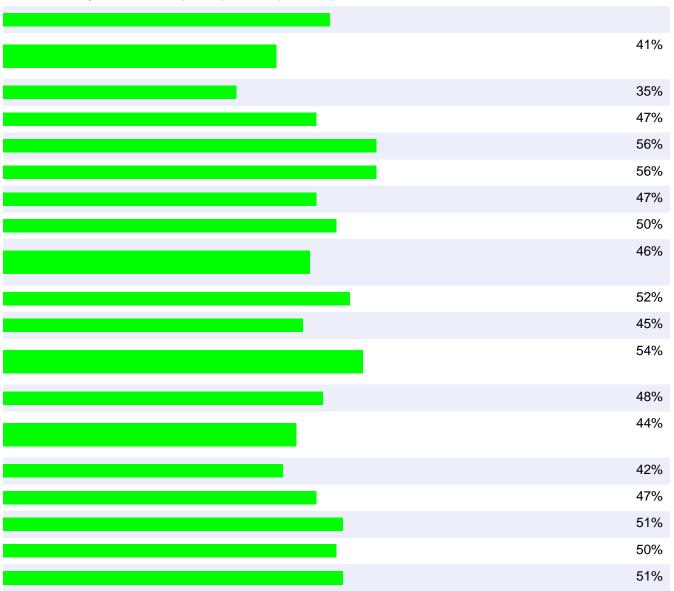
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



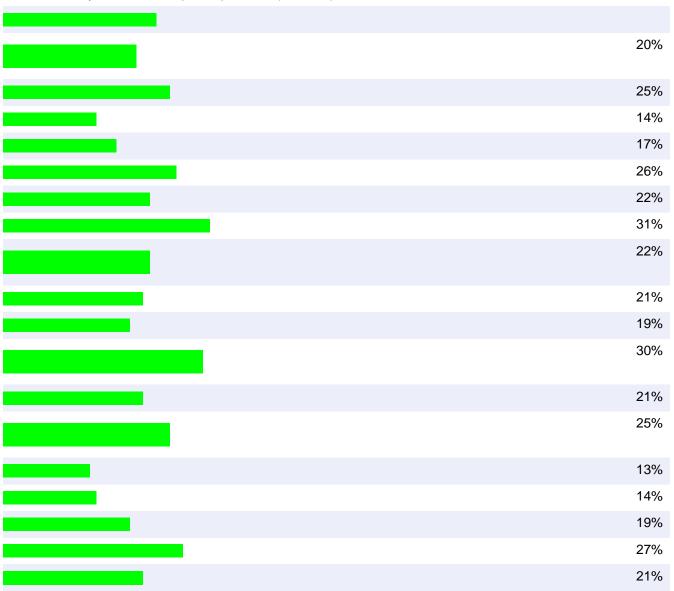
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



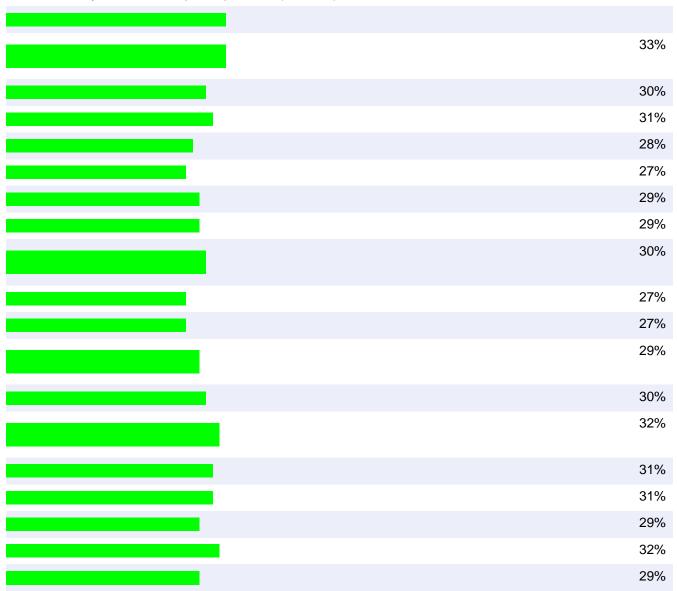
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

based of Survey of Fatients Trospital Experiences (ToATH 3)	
	14%
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	14%
	11%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



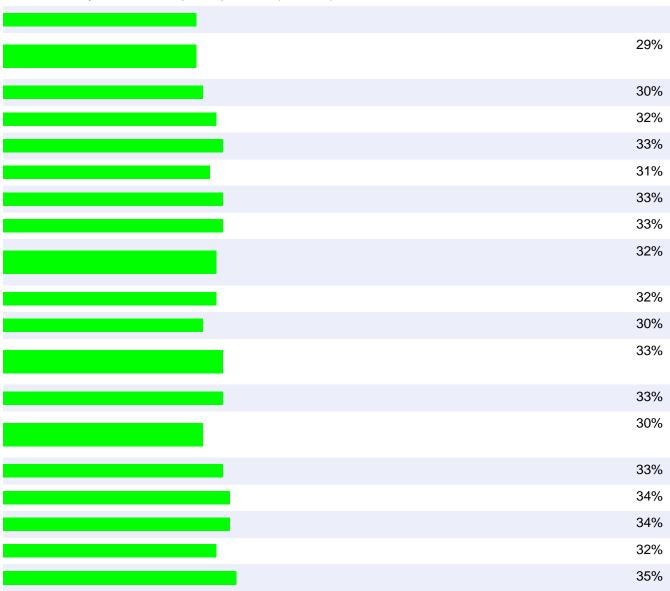
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Eucou on Curvey or randing recognition Exponentials (1.67 m.)	
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

based of Guivey of Falletts Flospital Experiences (FICATIF 3)	
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	23%
	46%
	29%
	26%
	21%
	34%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Based on Survey of Patients' Hospital Experiences (HCAHPS)		
	HOSPITAL	
330058	GENEVA GENERAL HOSPITAL	196 -198 NORTH STREET
330160	STATEN ISLAND UNIVERSITY HOSPITAL	475 SEAVIEW AVENUE
330180	SAMARITAN HOSPITAL	2215 BURDETT AVENUE
330263	CARTHAGE AREA HOSPITAL, INC	1001 WEST STREET
310060	WARREN HOSPITAL	185 ROSEBERRY ST
330128	ELMHURST HOSPITAL CENTER	79-01 BROADWAY
330157	SAMARITAN MEDICAL CENTER	830 WASHINGTON STREET
330163	EASTERN NIAGARA HOSPITAL	521 EAST AVENUE
330219	ERIE COUNTY MEDICAL CENTER	462 GRIDER STREET
310041	COMMUNITY MEDICAL CENTER	99 RT 37 WEST
310108	JFK MEDICAL CENTER	65 JAMES STREET
330033	CHENANGO MEMORIAL HOSPITAL, INC	179 NORTH BROAD STREET
330046	ST LUKE'S ROOSEVELT HOSPITAL	1111 AMSTERDAM AVENUE
330096	JONES MEMORIAL HOSPITAL	191 NORTH MAIN STREET
330103	OLEAN GENERAL HOSPITAL	515 MAIN STREET
330229	BROOKS MEMORIAL HOSPITAL	529 CENTRAL AVENUE
330306	LUTHERAN MEDICAL CENTER	150 55TH STREET
330331	PLAINVIEW HOSPITAL	888 OLD COUNTRY ROAD
330332	ST JOSEPH HOSPITAL	4295 HEMPSTEAD TURNPIKE

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

based on Survey of Patients Hospital Experiences (HCARPS)		
	GENEVA	NY
	STATEN ISLAND	NY
	TROY	NY
	CARTHAGE	NY
	PHILLIPSBURG	NJ
	ELMHURST	NY
	WATERTOWN	NY
	LOCKPORT	NY
	BUFFALO	NY
	TOMS RIVER	NJ
	EDISON	NJ
	NORWICH	NY
	NEW YORK	NY
	WELLSVILLE	NY
	OLEAN	NY
	DUNKIRK	NY
	BROOKLYN	NY
	PLAINVIEW	NY
	BETHPAGE	NY

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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14456	ONTARIO	3157874175
10305	RICHMOND	7182269000
12180	RENSSELAER	5182713225
13619	JEFFERSON	3154931000
08865	WARREN	9088596700
11373	QUEENS	7183341141
13601	JEFFERSON	3157854121
14094	NIAGARA	7165145700
14215	ERIE	7168983936
08755	OCEAN	7325578000
08818	MIDDLESEX	7323217000
13815	CHENANGO	6073354111
10025	NEW YORK	2125234000
14895	ALLEGANY	5855931100
14760	CATTARAUGUS	7163732600
14048	CHAUTAUQUA	7163661111
11220	KINGS	7186308000
11803	NASSAU	5167193000
11714	NASSAU	5165796000

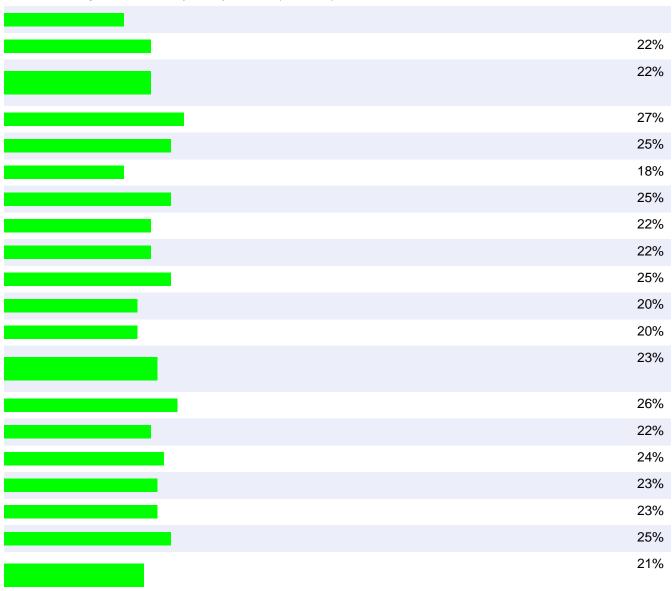
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



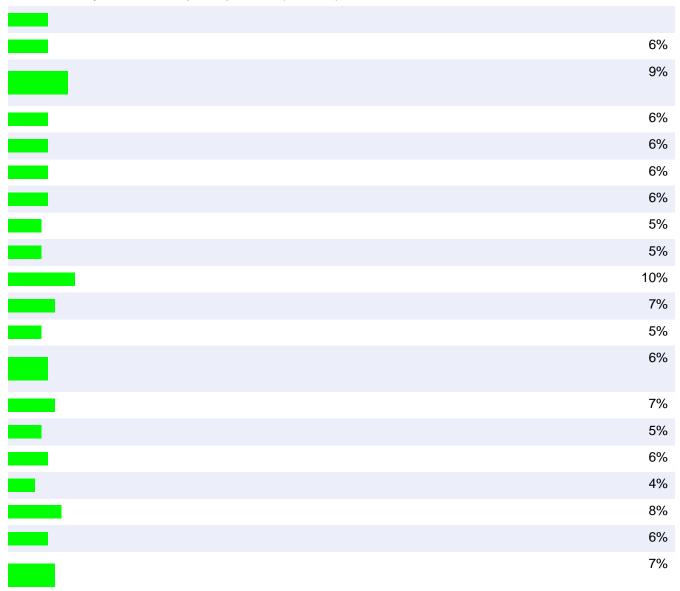
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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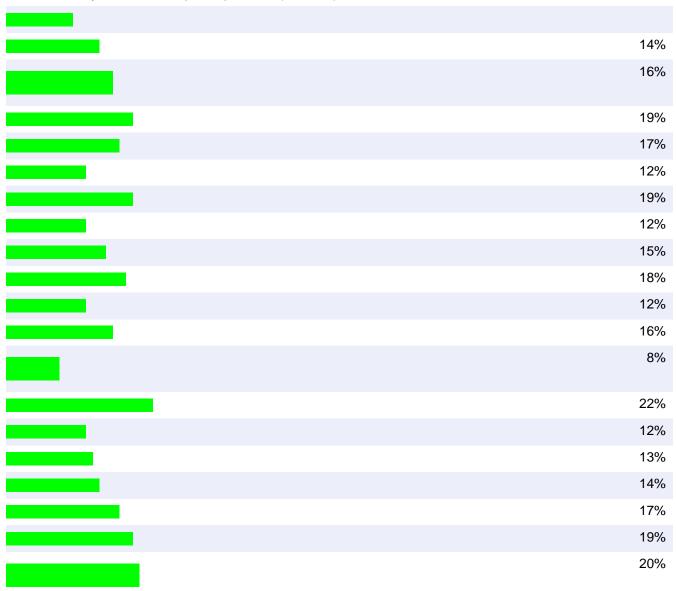
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 423 of 612 01/25/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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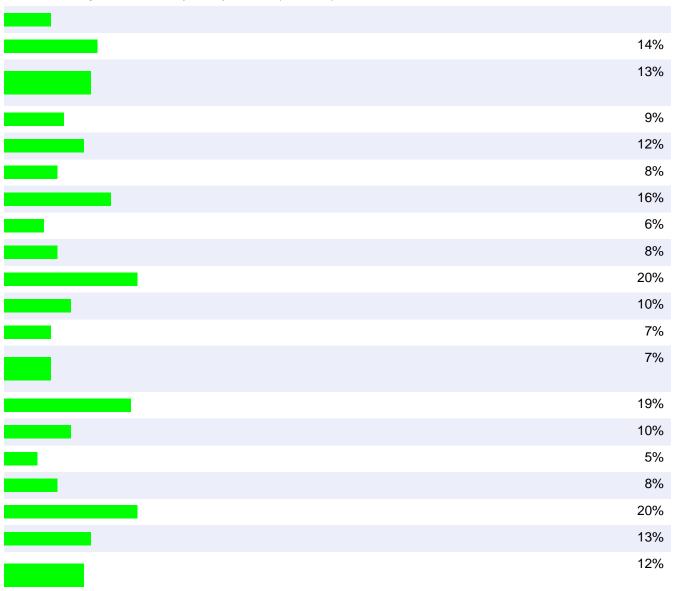
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



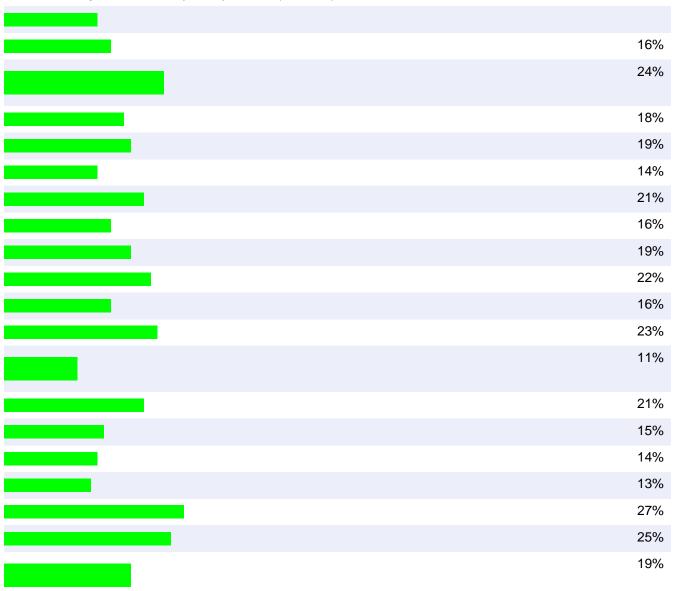
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



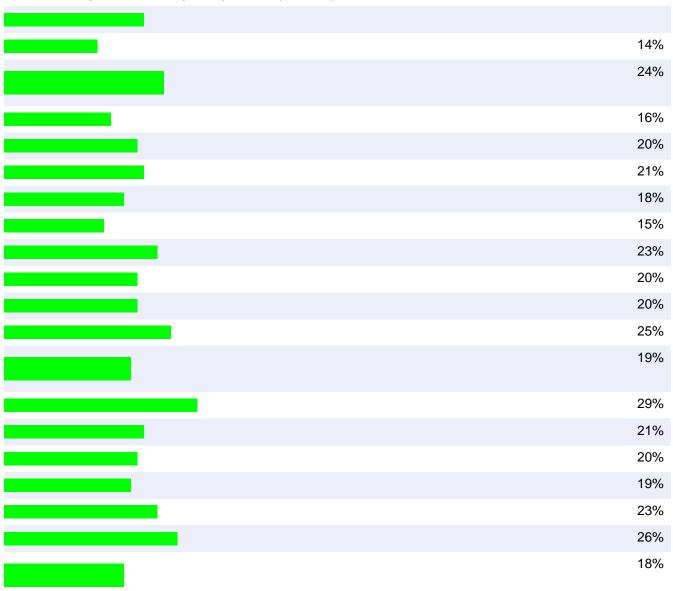
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



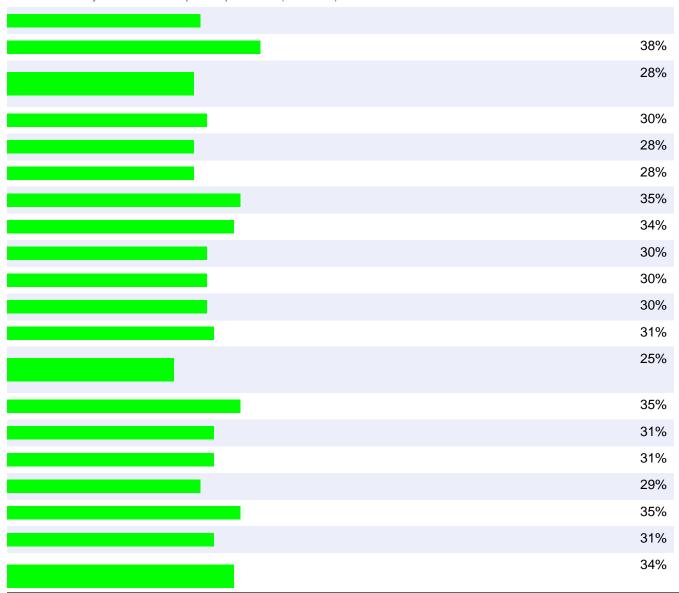
Page 434 of 612 01/25/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Page 435 of 612 01/25/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



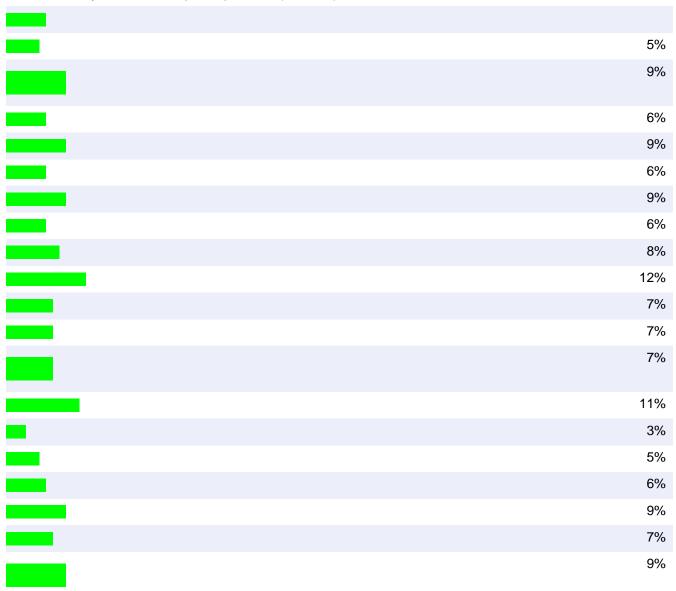
Page 436 of 612 01/25/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



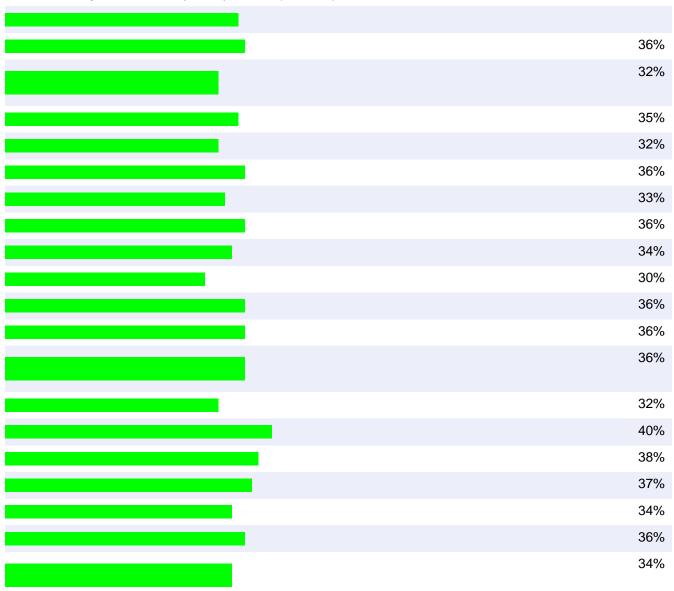
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

		TURNPIKE
330353	FOREST HILLS HOSPITAL	102 - 01 66TH ROAD
330372	FRANKLIN HOSPITAL	900 FRANKLIN AVENUE
310027	TRINITAS REGIONAL MEDICAL CENTER	225 WILLIAMSON STREET
310112	BAYSHORE COMMUNITY HOSPITAL	727 N BEERS ST
330350	UNIVERSITY HOSPITAL OF BROOKLYN ( DOWNSTATE )	445 LENOX ROAD
310096	SAINT MICHAEL'S MEDICAL CENTER, INC	111 CENTRAL AVENUE
330004	KINGSTON HOSPITAL	396 BROADWAY
330085	AURELIA OSBORN FOX MEMORIAL HOSPITAL	ONE NORTON AVENUE
330194	MAIMONIDES MEDICAL CENTER	4802 TENTH AVENUE
330239	WOMAN'S CHRISTIAN ASSOCIATION	207 FOOTE AVENUE
330264	ST LUKE'S CORNWALL HOSPITAL	70 DUBOIS STREET
310003	PALISADES MEDICAL CTR-NY PRESBYTERIAN HEALTHCARE S	7600 RIVER RD
310006	ST MARY'S HOSPITAL, PASSAIC	350 BOULEVARD
330006	ST JOSEPH'S MEDICAL CENTER	127 SOUTH BROADWAY
330008	WYOMING COUNTY COMMUNITY HOSPITAL	400 NORTH MAIN STREET
330080	LINCOLN MEDICAL & MENTAL HEALTH CENTER	234 EAST 149TH STREET

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

FOREST HILLS	NY
VALLEY STREAM	NY
ELIZABETH	NJ
HOLMDEL	NJ
BROOKLYN	NY
NEWARK	NJ
KINGSTON	NY
ONEONTA	NY
BROOKLYN	NY
JAMESTOWN	NY
NEWBURGH	NY
NORTH BERGEN	NJ
PASSAIC	NJ
YONKERS	NY
WARSAW	NY
BRONX	NY

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

11375	QUEENS	7188304000
11580	NASSAU	5162566000
07207	UNION	9089945000
07733	MONMOUTH	7327395900
11203	KINGS	7182701000
07102	ESSEX	9738775350
12401	ULSTER	9143313131
13820	OTSEGO	6074232000
11219	KINGS	7182836000
14701	CHAUTAUQUA	7164870141
12550	ORANGE	8455614400
07047	HUDSON	2018545000
07055	PASSAIC	9733654300
10701	WESTCHESTER	9143787000
14569	WYOMING	5857862233
10451	BRONX	7185795000

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Page 449 of 612 01/25/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Page 450 of 612 01/25/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



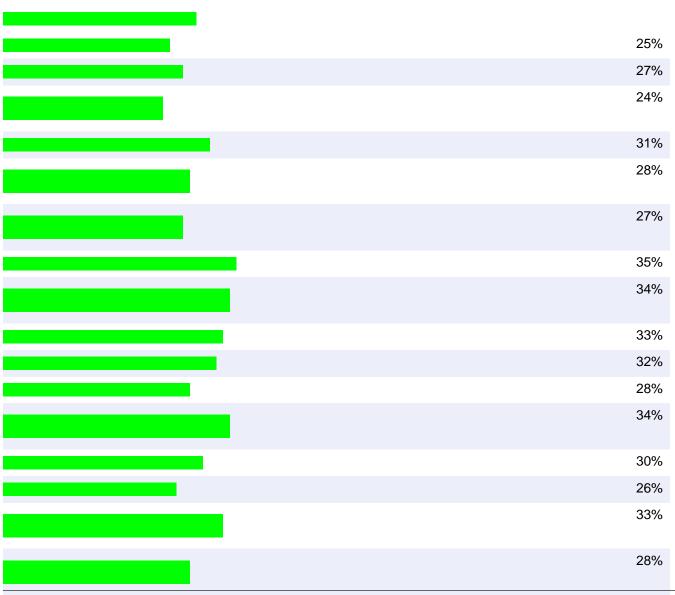
Page 451 of 612 01/25/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Page 452 of 612 01/25/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



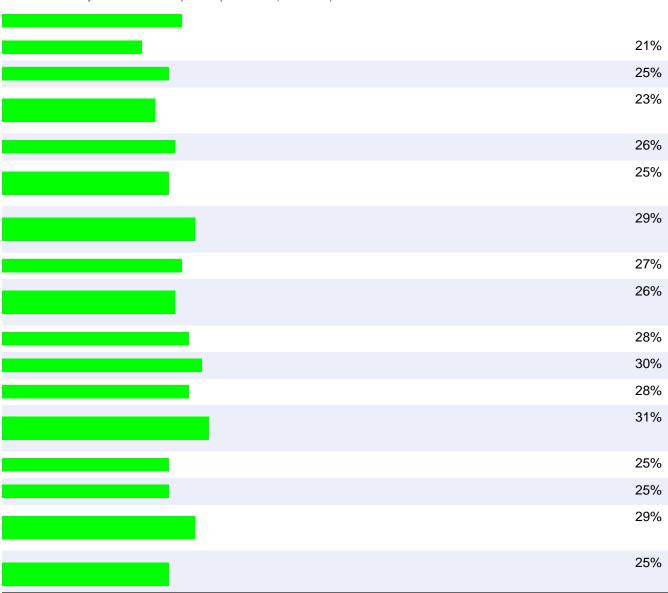
Page 454 of 612 01/25/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



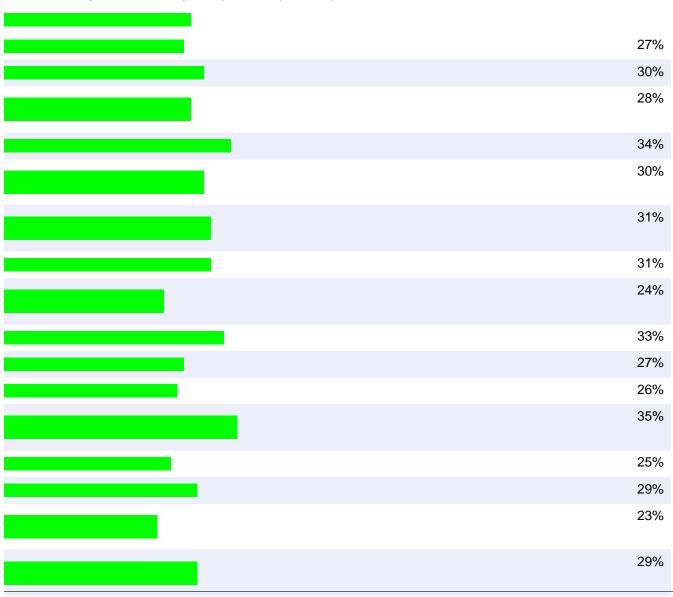
Page 456 of 612 01/25/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



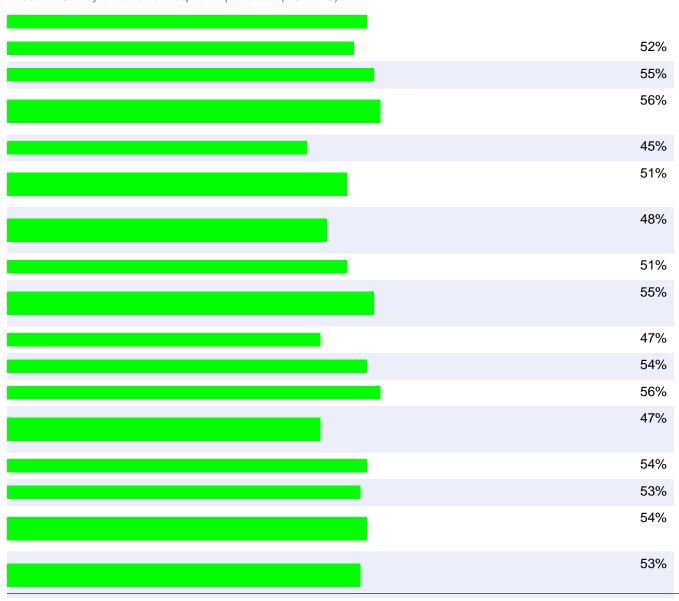
Page 458 of 612 01/25/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Page 461 of 612 01/25/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



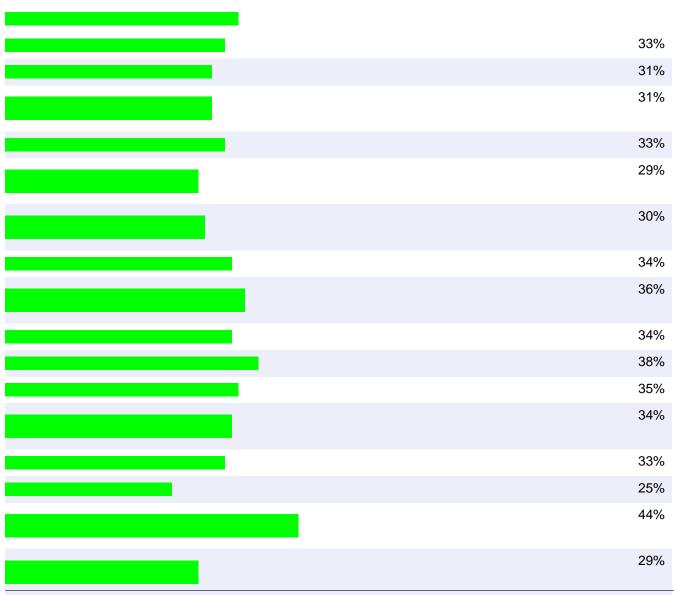
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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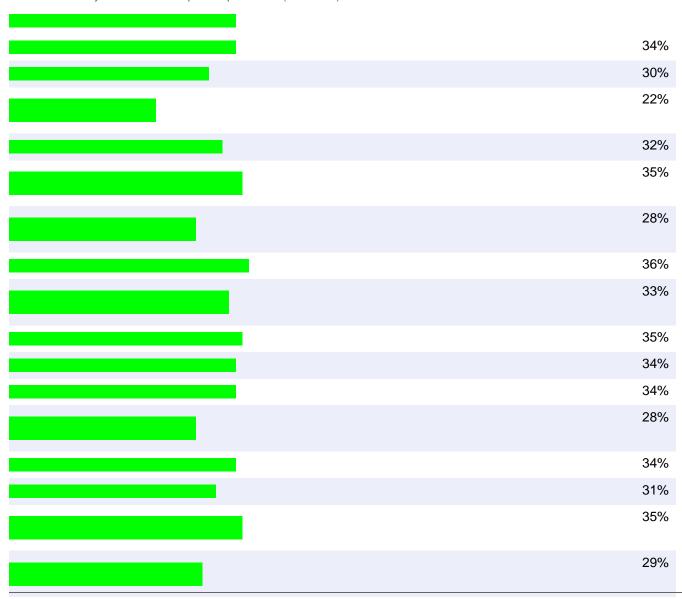
Page 468 of 612 01/25/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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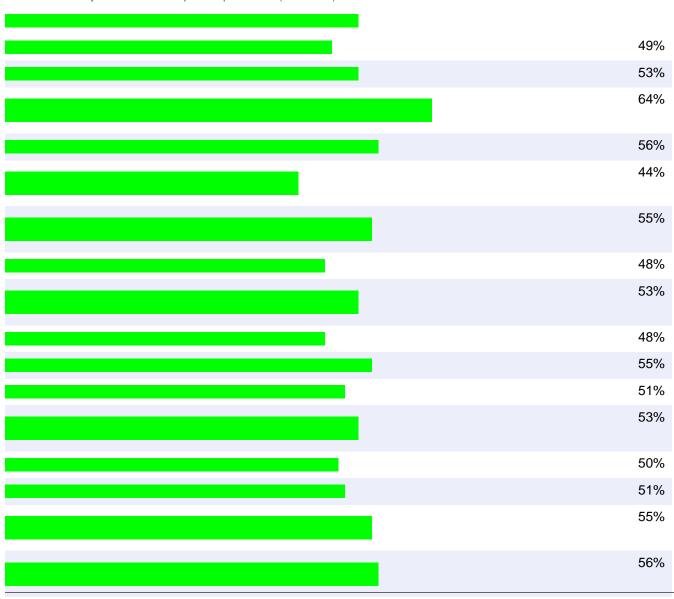
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



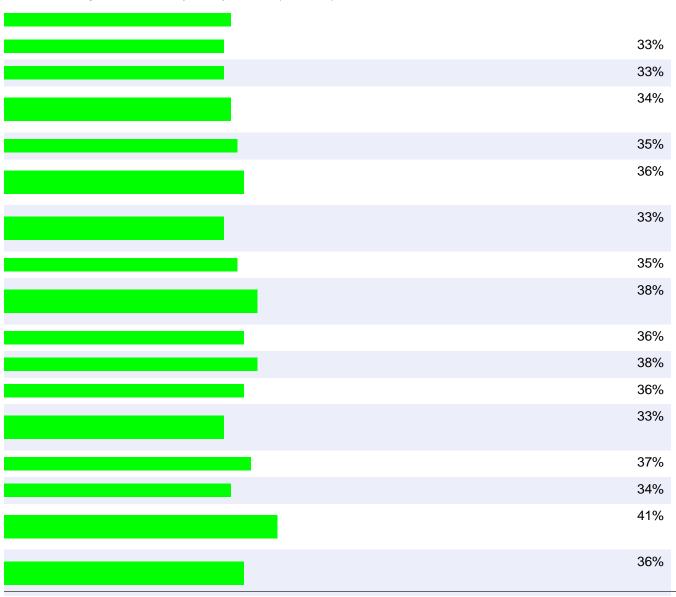
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	HEALTH CENTER	
330151	ST JAMES MERCY HOSPITAL	411 CANISTEO STREET
330184	SOUND SHORE MEDICAL CENTER OF WESTSCHESTER	16 GUION PLACE
330277	CORNING HOSPITAL	176 DENISON PARKWAY EAST
330395	ST JOHN'S EPISCOPAL HOSPITAL AT SOUTH SHORE	327 BEACH 19TH STREET
330084	ALICE HYDE MEDICAL CENTER	133 PARK STREET
330196	CONEY ISLAND HOSPITAL	2601 OCEAN PARKWAY
310084	KIMBALL MEDICAL CENTER	600 RIVER AVE
330019	NEW YORK COMMUNITY HOSPITAL OF BROOKLYN, INC.	2525 KINGS HIGHWAY
330056	BROOKLYN HOSPITAL CENTER AT DOWNTOWN CAMPUS	121 DEKALB AVENUE
330086	MOUNT VERNON HOSPITAL	12 NORTH 7TH AVENUE
330126	ORANGE REGIONAL MEDICAL CENTER	707 EAST MAIN STREET
330107	PECONIC BAY MEDICAL CENTER	1300 ROANOKE AVENUE
330152	LONG ISLAND COLLEGE HOSPITAL	339 HICKS STREET
330218	OSWEGO HOSPITAL	110 WEST SIXTH STREET
330240	HARLEM HOSPITAL CENTER	506 LENOX AVENUE
330279	MERCY HOSPITAL	565 ABBOTT ROAD

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

based on Survey of Patients Hospital Experiences (HCAHPS)		
	HORNELL	NY
	NEW ROCHELLE	NY
	CORNING	NY
	FAR ROCKAWAY	NY
	MALONE	NY
	BROOKLYN	NY
	LAKEWOOD	NJ
	BROOKLYN	NY
	BROOKLYN	NY
	MOUNT VERNON	NY
	MIDDLETOWN	NY
	RIVERHEAD	NY
	BROOKLYN	NY
	OSWEGO	NY
	NEW YORK	NY
	BUFFALO	NY

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

,		
14843	STEUBEN	6073248000
10802	WESTCHESTER	9146325000
14830	STEUBEN	6079377200
14000	OTLOBEN	0073377200
11691	QUEENS	7188697000
	==	
12953	FRANKLIN	5184833000
11235	KINGS	7186163000
08701	OCEAN	7323631900
11229	KINGS	7186925302
11201	KINGS	7182508000
10550	WESTCHESTER	9146648000
10940	ORANGE	8453432424
11901	SUFFOLK	6315486000
11201	KINGS	7187804651
13126	OSWEGO	3153495511
10037	NEW YORK	2124918400
14220	ERIE	7168267000

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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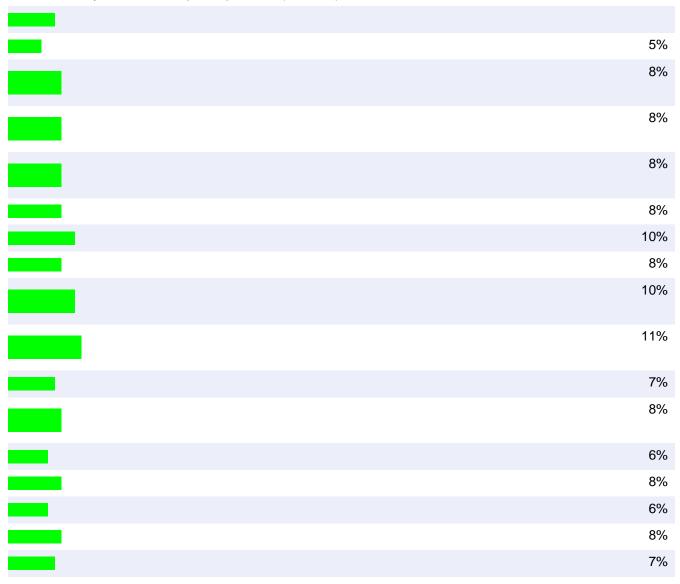
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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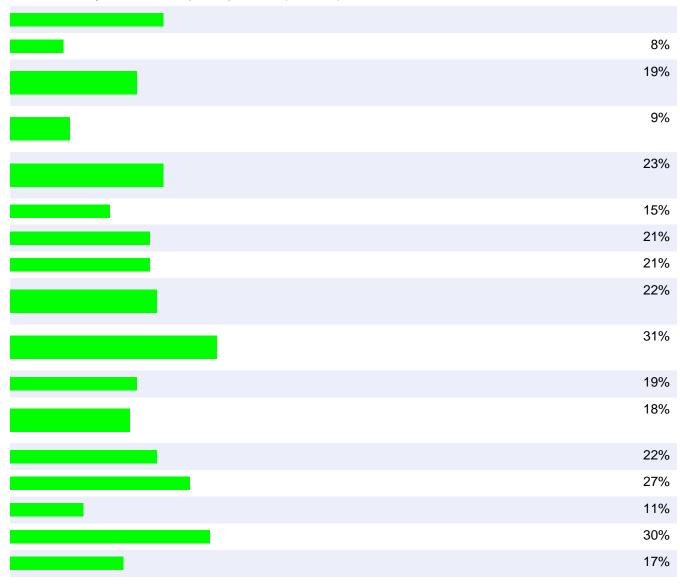
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



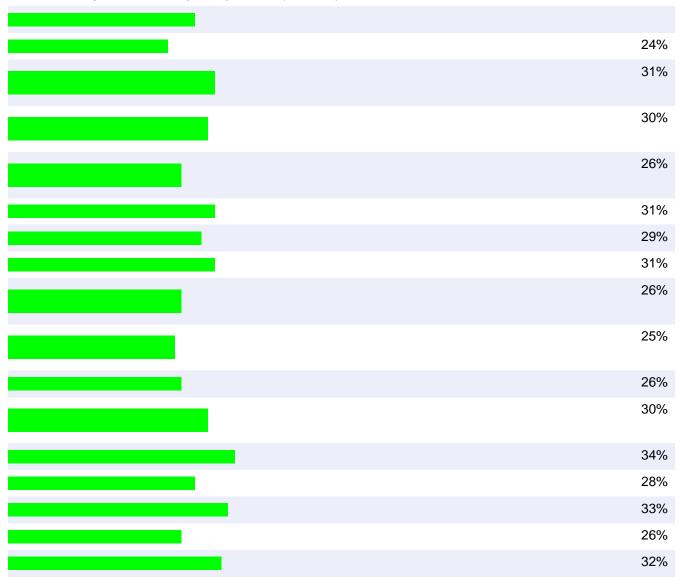
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



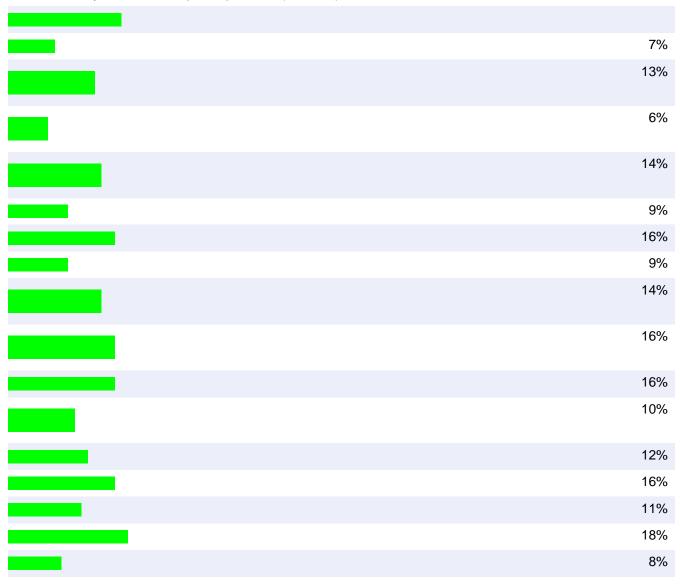
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



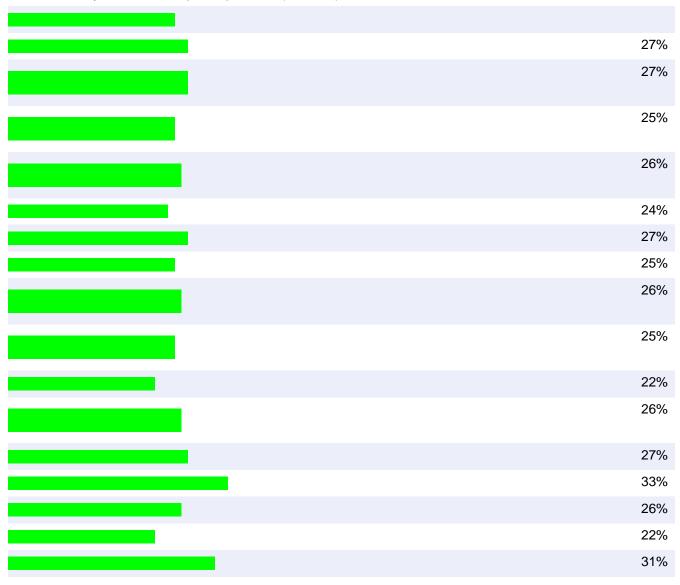
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



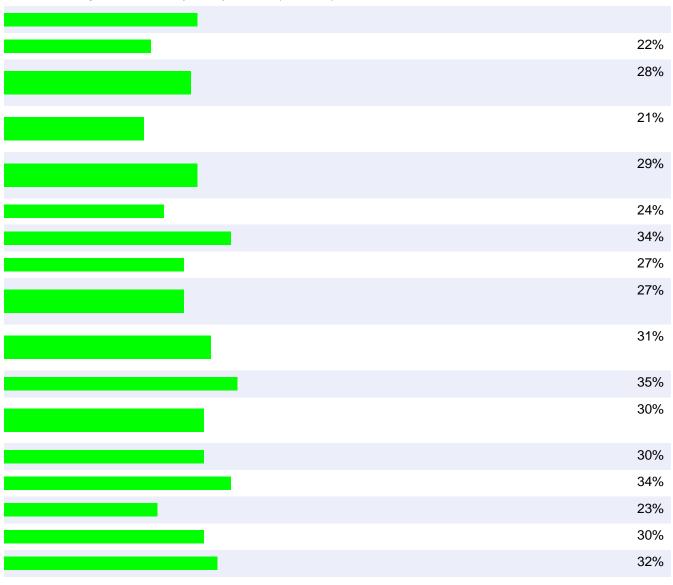
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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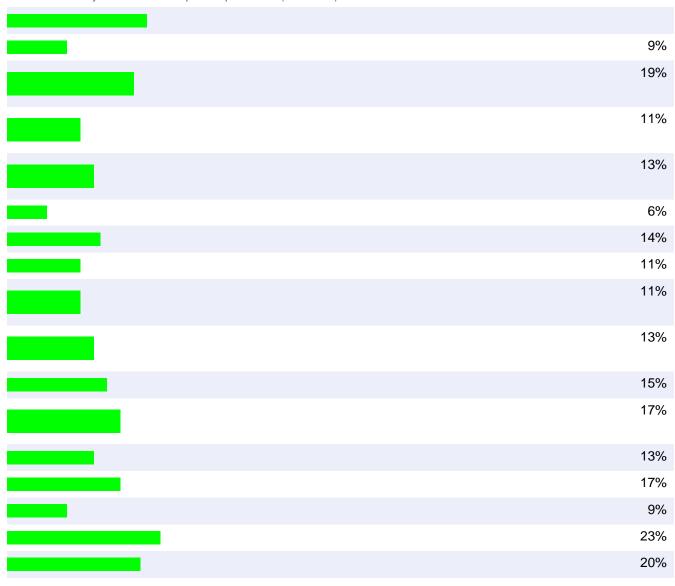
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



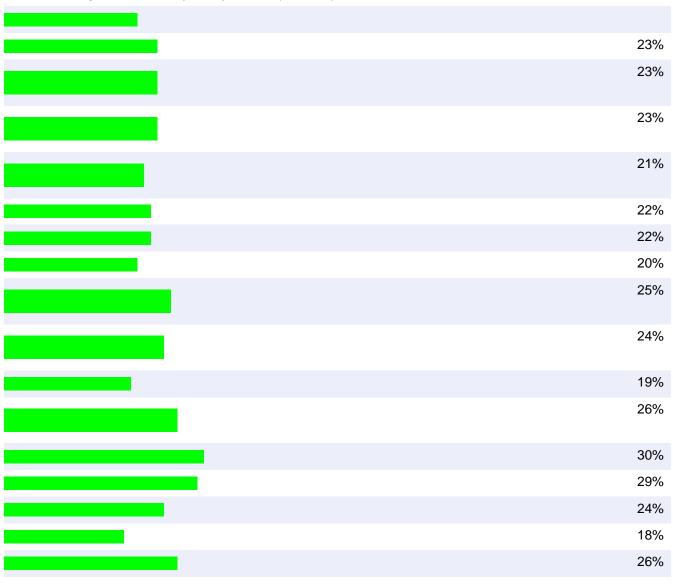
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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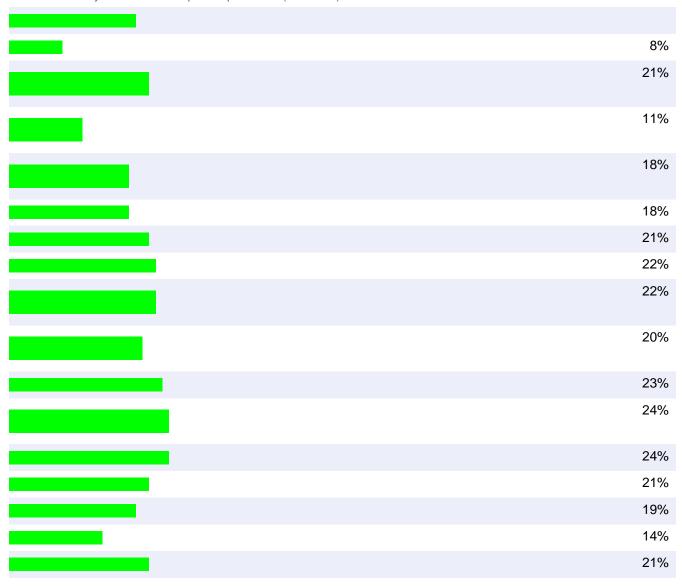
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



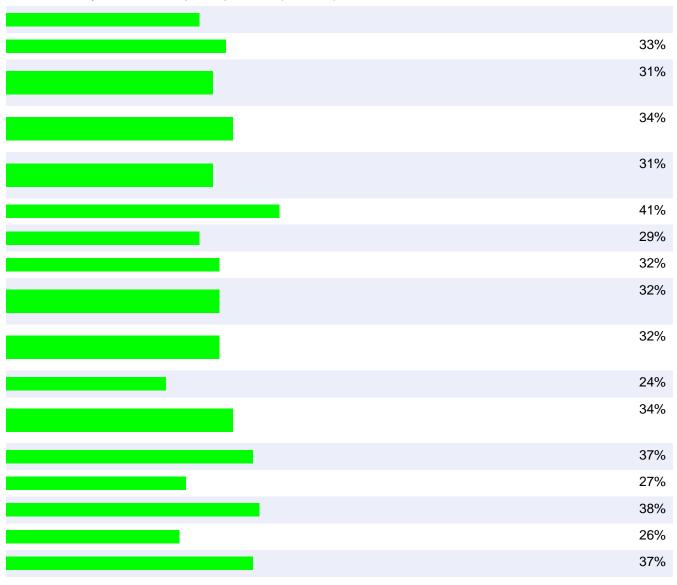
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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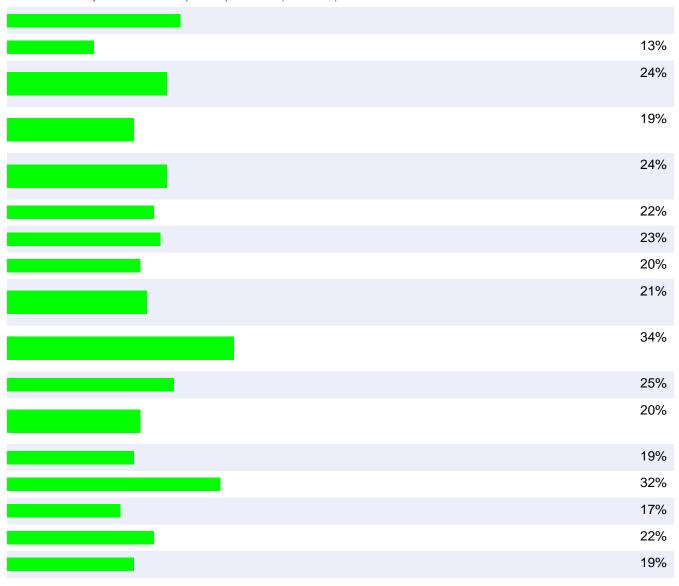
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



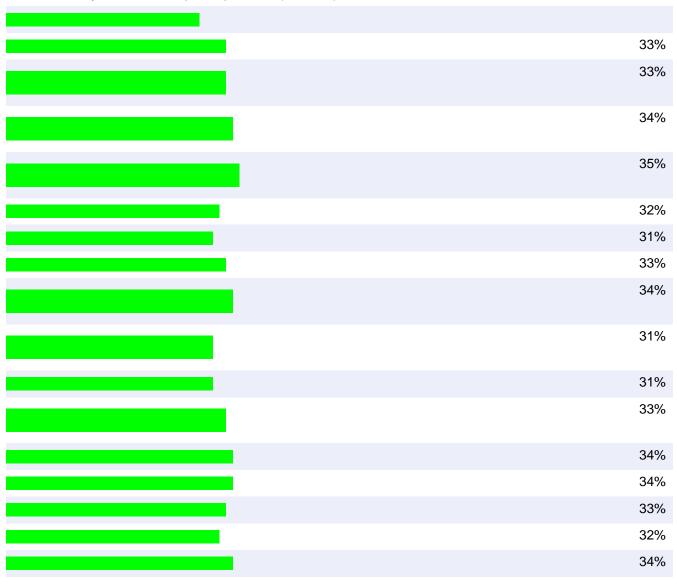
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



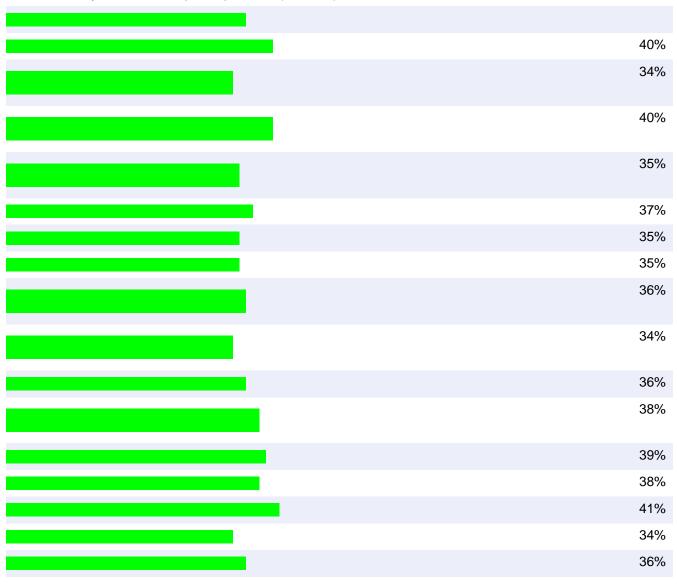
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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330396	WOODHULL MEDICAL AND MENTAL HEALTH CENTER	760 BROADWAY
330399	ST BARNABAS HOSPITAL	4422 THIRD AVENUE
330028	RICHMOND UNIVERSITY MEDICAL CENTER	355 BARD AVENUE
330141	BROOKHAVEN MEMORIAL HOSPITAL MEDICAL CENTER	101 HOSPITAL ROAD
330175	CORTLAND REGIONAL MEDICAL CENTER, INC	134 HOMER AVENUE
330193	FLUSHING HOSPITAL MEDICAL CENTER	45TH AVENUE AND PARSONS BOULEVARD
330014	JAMAICA HOSPITAL MEDICAL CENTER	89TH AVENUE AND VAN WYCK EXPRESSWAY
330094	COLUMBIA MEMORIAL HOSPITAL	71 PROSPECT AVENUE
330397	INTERFAITH MEDICAL CENTER	1545 ATLANTIC AVENUE
310061	LOURDES MEDICAL CENTER OF BURLINGTON COUNTY	218A SUNSET ROAD
330009	BRONX-LEBANON HOSPITAL CENTER	1276 FULTON AVENUE
330221	WYCKOFF HEIGHTS MEDICAL CENTER	374 STOCKHOLM STREET
310091	MEMORIAL HOSPITAL OF SALEM COUNTY	310 WOODSTOWN ROAD
330386	CATSKILL REGIONAL MEDICAL CENTER	68 HARRIS BUSHVILLE ROAD

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

based on Survey of Patients Hospital Experiences (HCAHPS)		
	BROOKLYN	NY
	BRONX	NY
	STATEN ISLAND	NY
	PATCHOGUE	NY
	CORTLAND	NY
	FLUSHING	NY
	JAMAICA	NY
	HUDSON	NY
	BROOKLYN	NY
	WILLINGBORO	NJ
	BRONX	NY
	BROOKLYN	NY
	SALEM	NJ
	HARRIS	NY

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

11206	KINGS	7189638100
10457	BRONX	2129609000
10304	RICHMOND	7188181234
11772	SUFFOLK	6316547100
13045	CORTLAND	6077563500
11355	QUEENS	7186705000
11418	QUEENS	7182626000
12534	COLUMBIA	5188287601
11213	KINGS	7186134000
08046	BURLINGTON	6098352900
10456	BRONX	2125887000
11237	KINGS	7189637272
08079	SALEM	8569351000
12742	SULLIVAN	8457943300

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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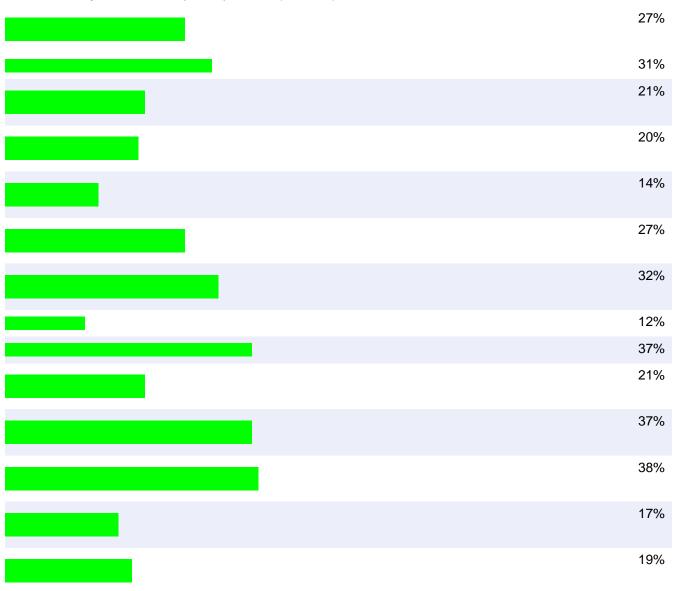
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



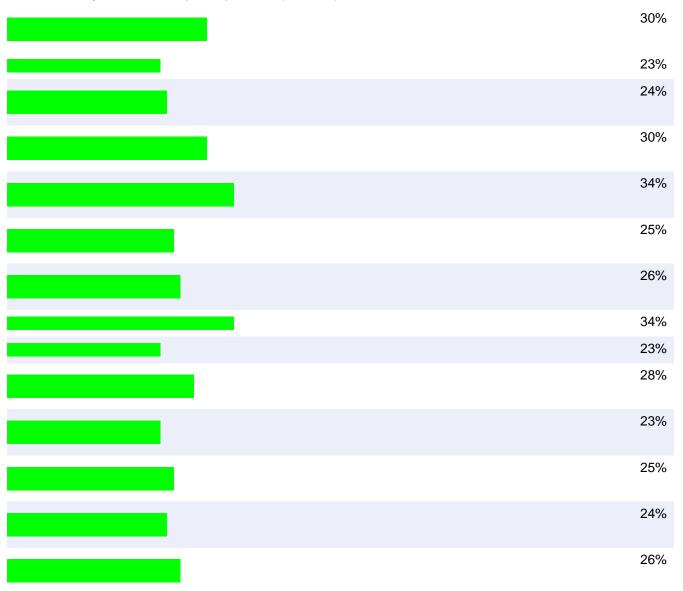
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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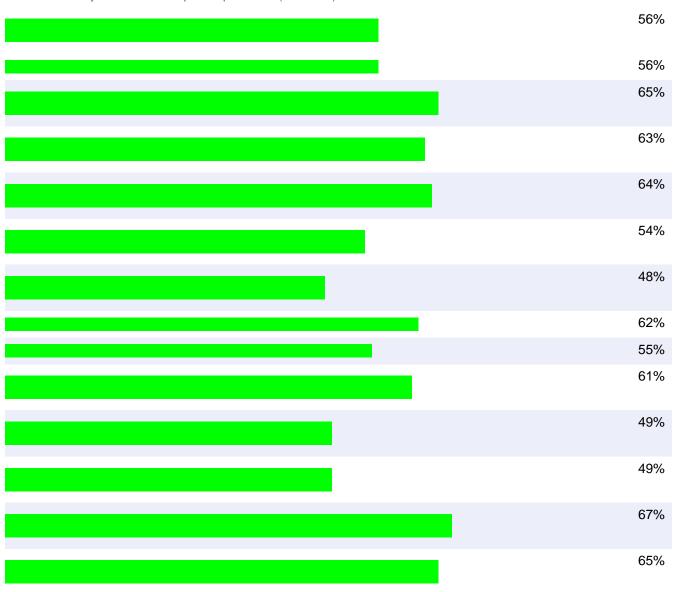
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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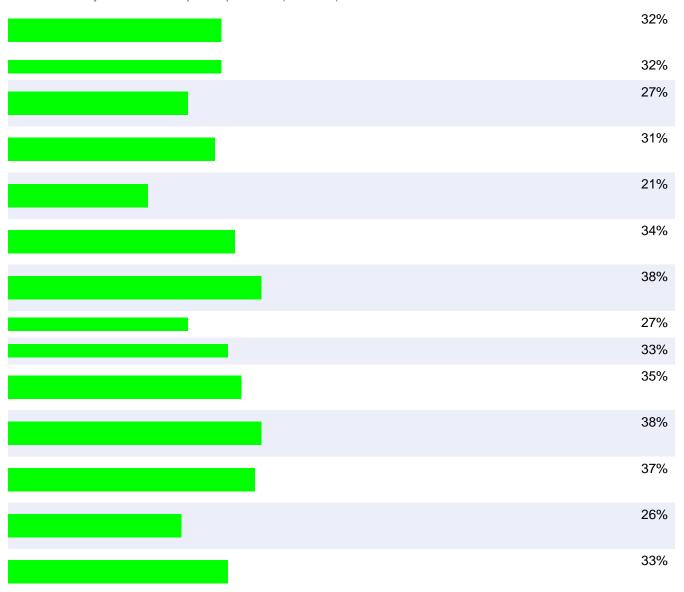
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



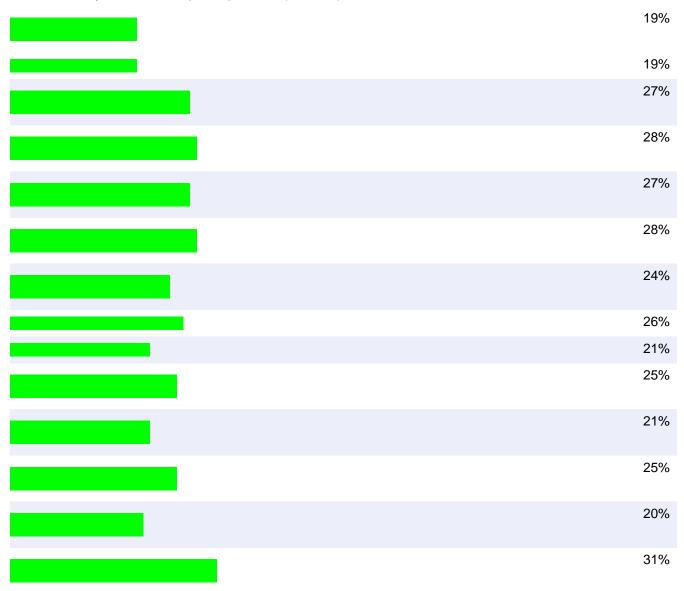
Page 528 of 612 01/25/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



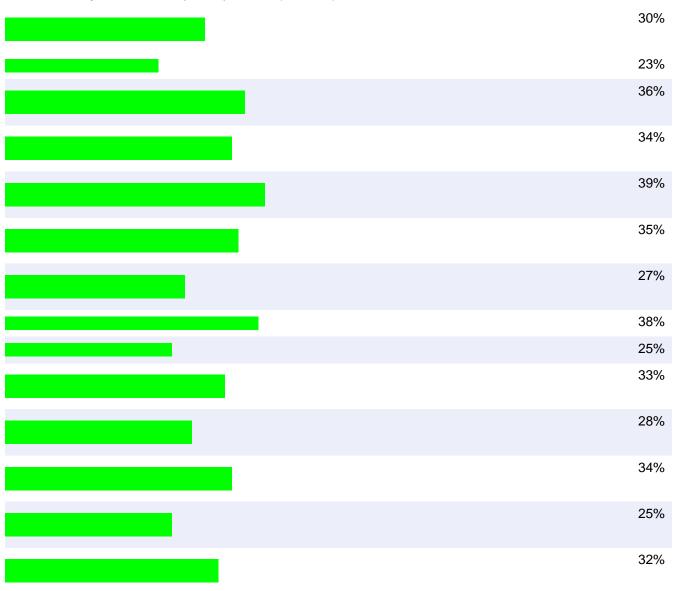
Page 531 of 612 01/25/2012

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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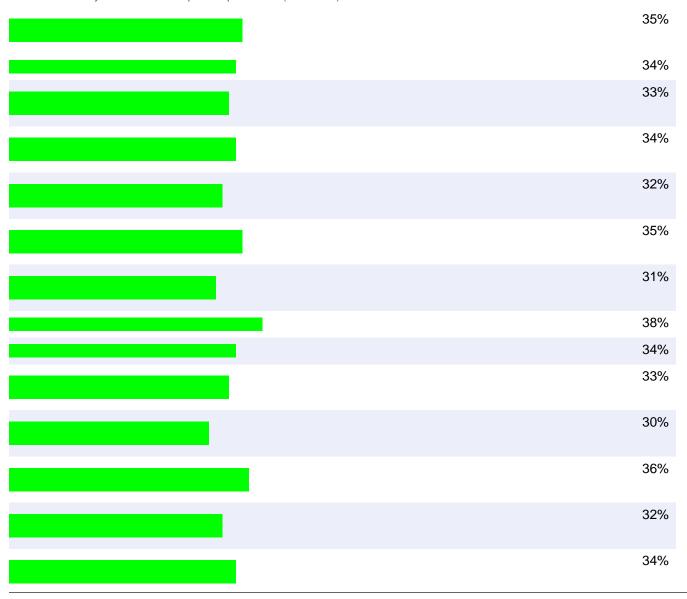
Page 536 of 612 01/25/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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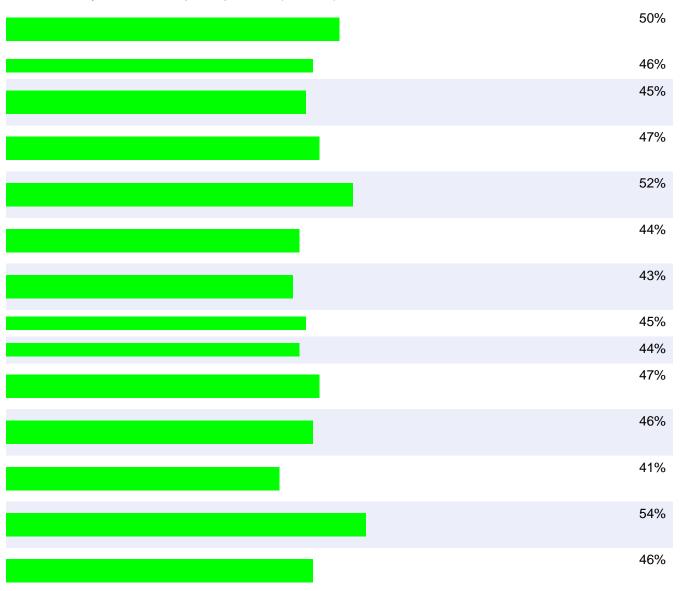
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



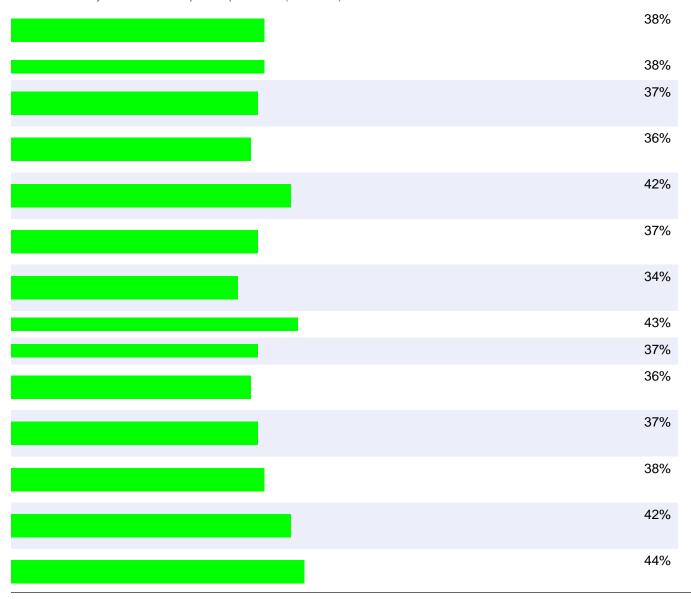
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	CENTER	ROAD
310058	BERGEN REGIONAL MEDICAL CENTER	230 EAST RIDGEWOOD AVE
330144	IRA DAVENPORT MEMORIAL HOSPITAL, INC	7571 STATE ROUTE 54
310083	EAST ORANGE GENERAL HOSPITAL	300 CENTRAL AVE
330177	EDWARD JOHN NOBLE HOSPITAL OF GOUVERNEUR	77 WEST BARNEY STREET
330225	LONG BEACH MEDICAL CENTER	455 EAST BAY DRIVE
310025	BAYONNE HOSPITAL CENTER	29 EAST 29TH ST
330002	PENINSULA HOSPITAL CENTER	51-15 BEACH CHANNEL DRIVE
330233	BROOKDALE HOSPITAL MEDICAL CENTER	LINDEN BOULEVARD AT BROOKDALE PLAZA
330027	NASSAU UNIVERSITY MEDICAL CENTER	2201 HEMPSTEAD TURNPIKE
330064	NEW YORK DOWNTOWN HOSPITAL	170 WILLIAM STREET
330029	SHEEHAN MEMORIAL HOSPITAL	425 MICHIGAN AVENUE
330403	MONROE COMMUNITY HOSPITAL	435 EAST HENRIETTA ROAD
330404	WINIFRED MASTERSON BURKE REHABILITATION HOSPITAL	785 MAMARONECK AVENUE
330405	HELEN HAYES HOSPITAL	51 NORTH ROUTE 9W

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

PARAMUS	NJ
BATH	NY
EAST ORANGE	NJ
GOUVERNEUR	NY
LONG BEACH	NY
BAYONNE	NJ
FAR ROCKAWAY	NY
BROOKLYN	NY
EAST MEADOW	NY
NEW YORK	NY
BUFFALO	NY
ROCHESTER	NY
WHITE PLAINS	NY
WEST	NY

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

07652	BERGEN	2019674000
14810	STEUBEN	6077768500
07018	ESSEX	9732664401
13642	SAINT LAWRENCE	3152871000
11561	NASSAU	5168971000
07002	HUDSON	2018585000
11691	QUEENS	7187342000
11212	KINGS	7182405966
11554	NASSAU	5165720123
10038	NEW YORK	2123125000
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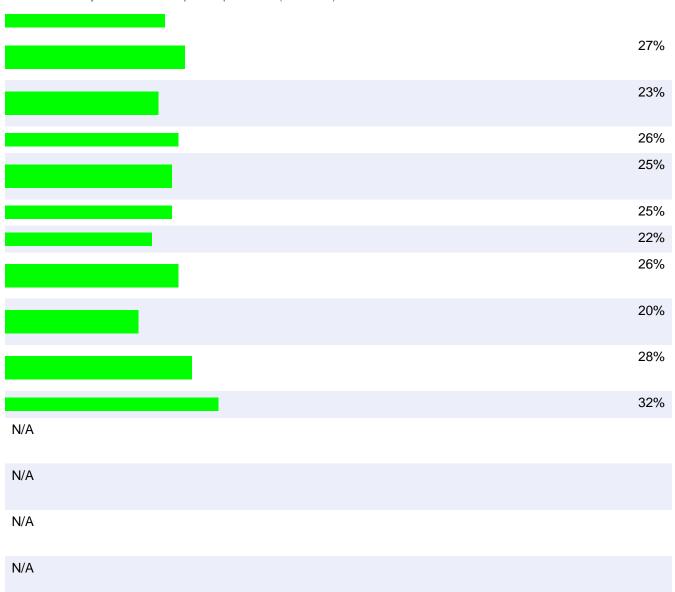
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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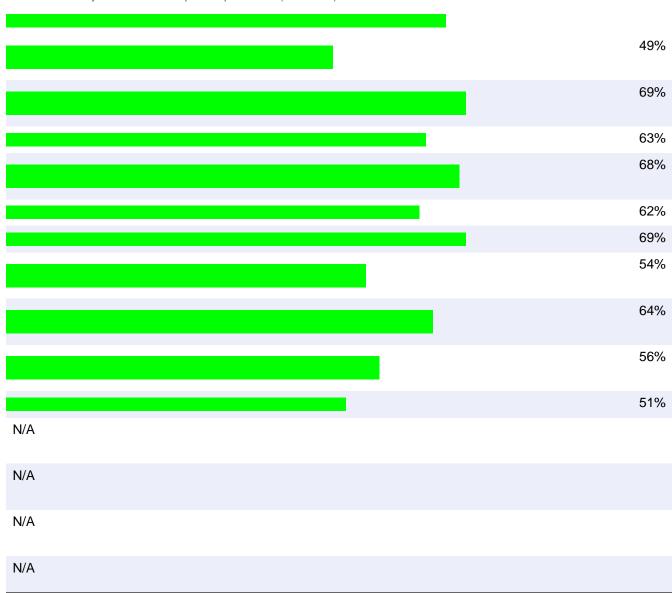
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



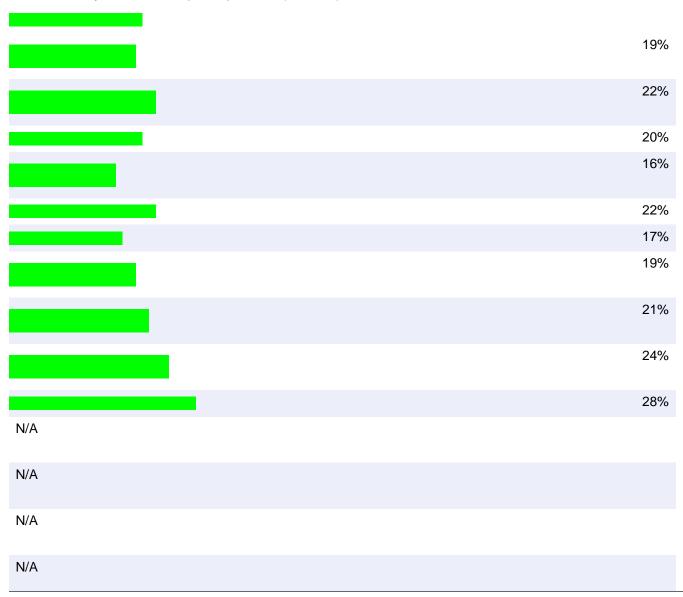
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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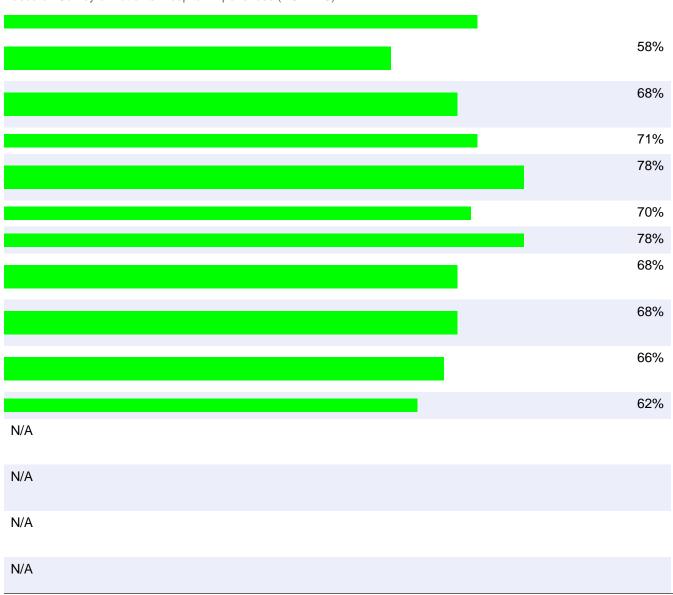
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



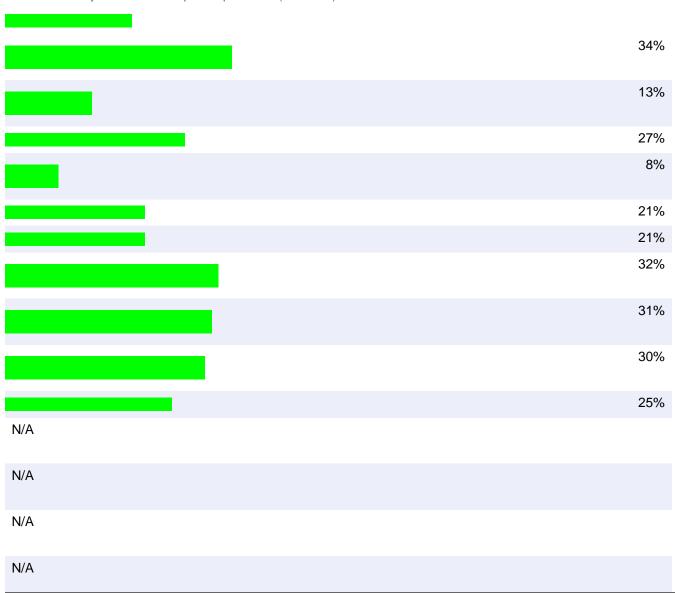
Page 552 of 612 01/25/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



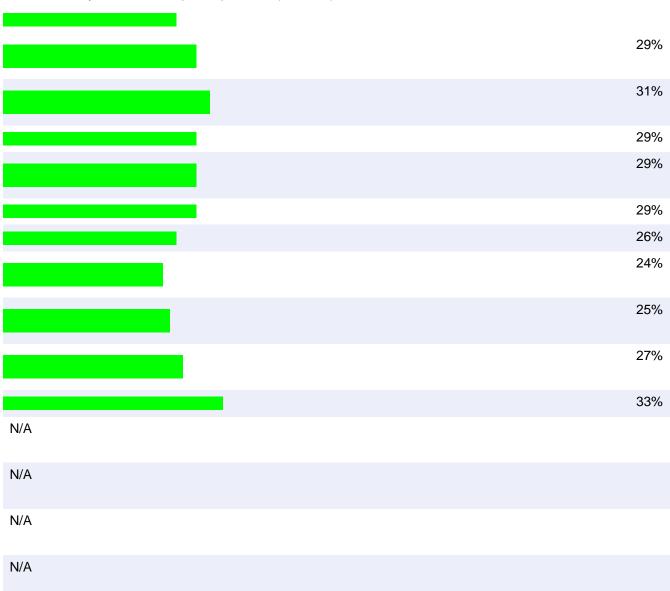
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



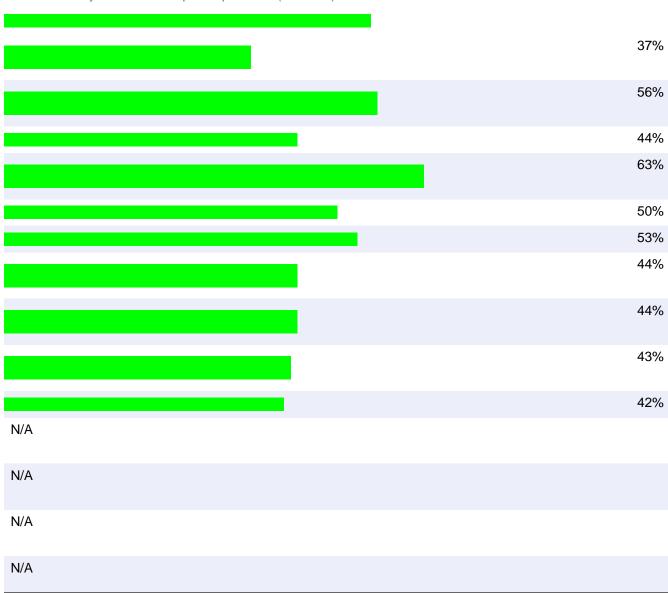
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



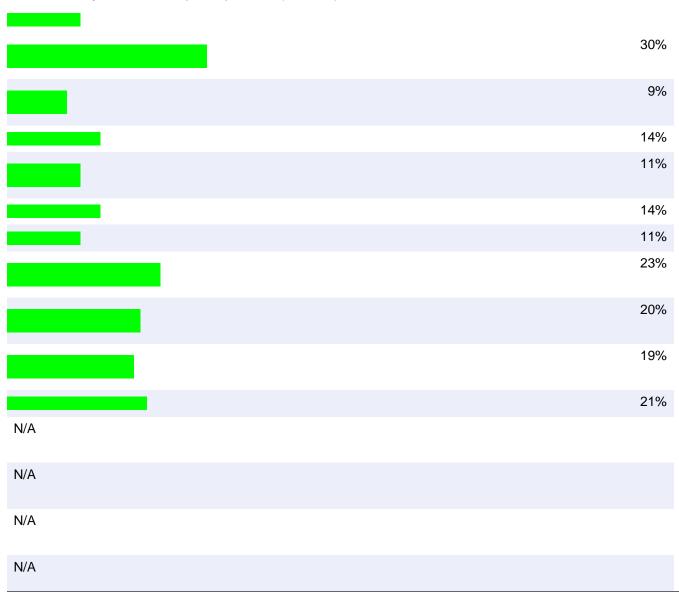
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



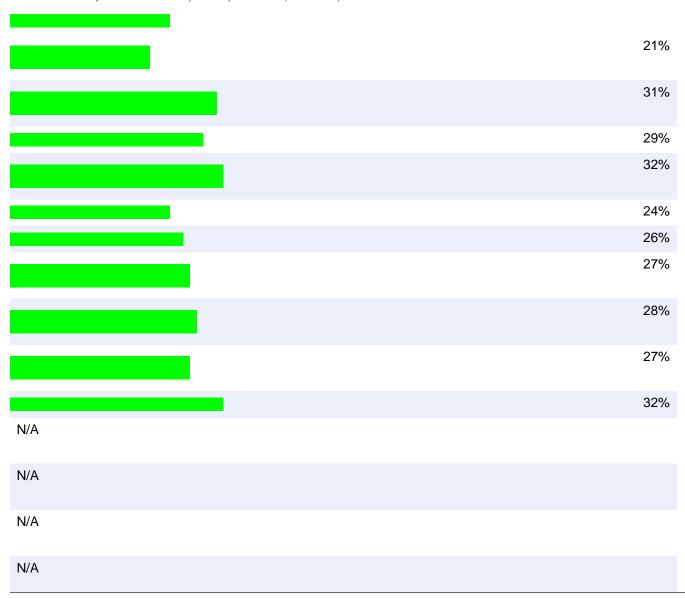
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



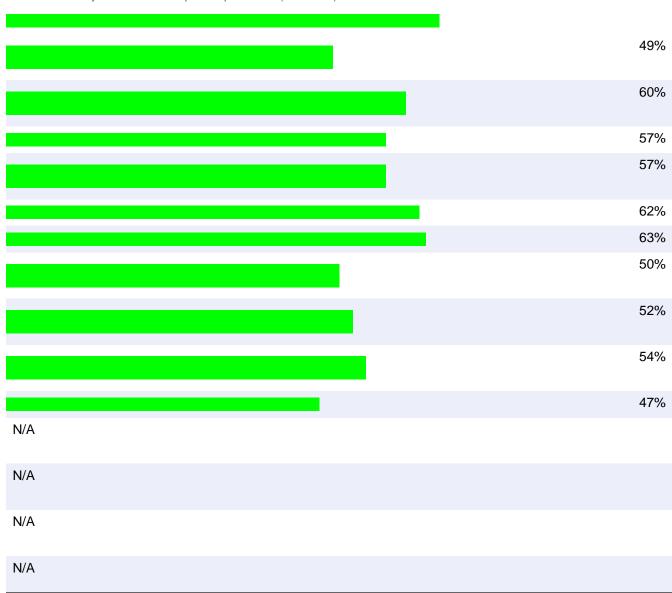
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



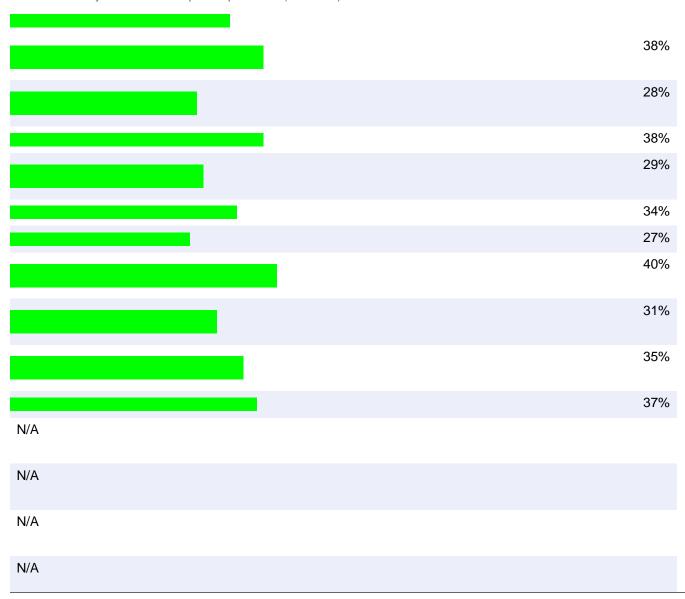
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



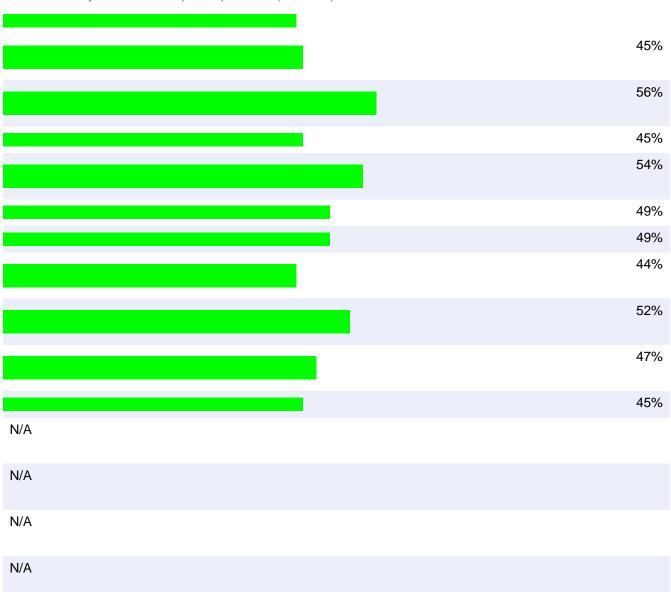
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



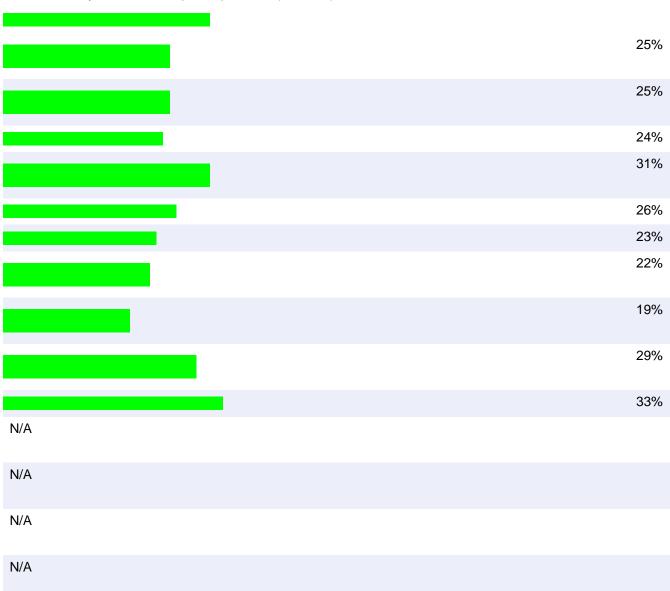
Page 562 of 612 01/25/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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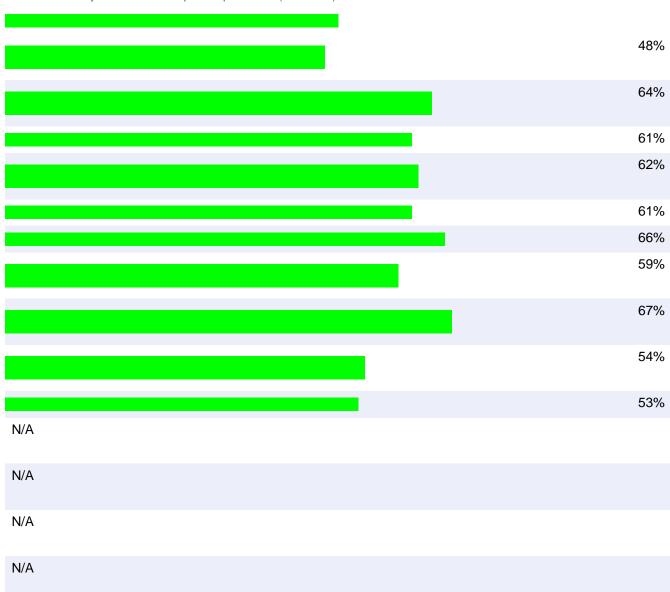
Page 563 of 612 01/25/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



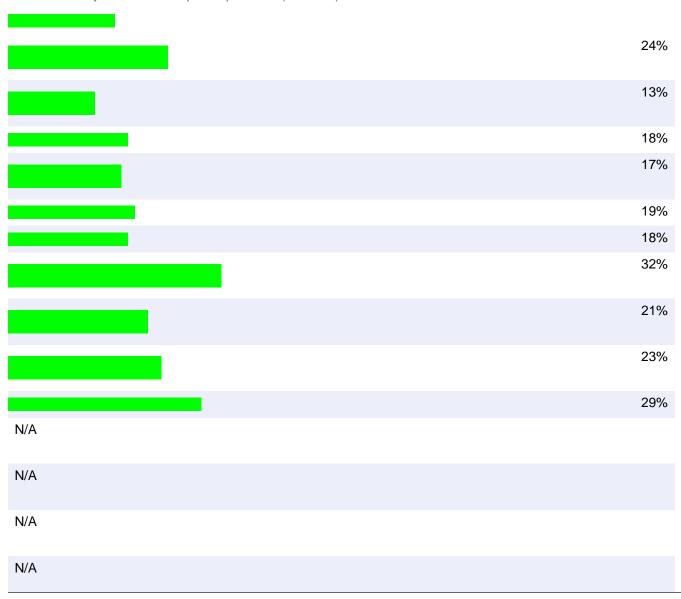
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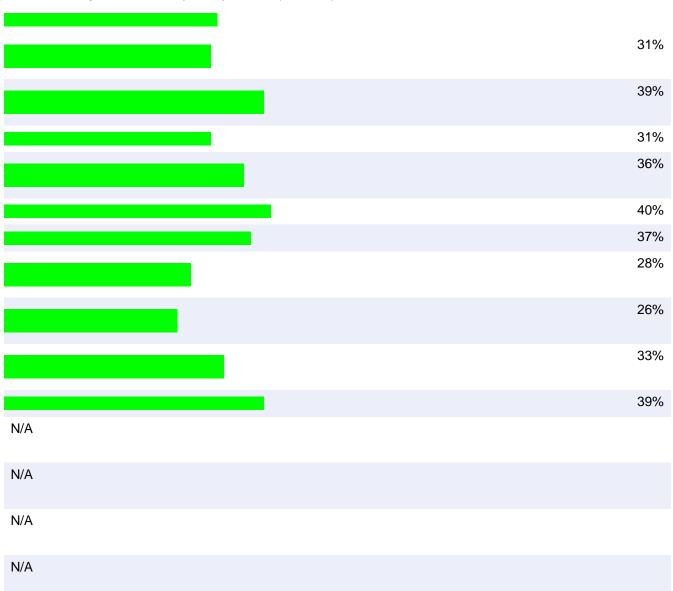
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



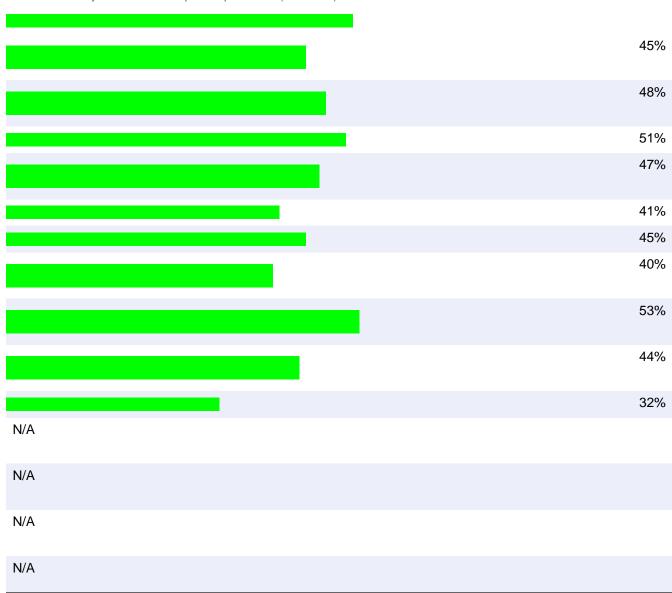
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



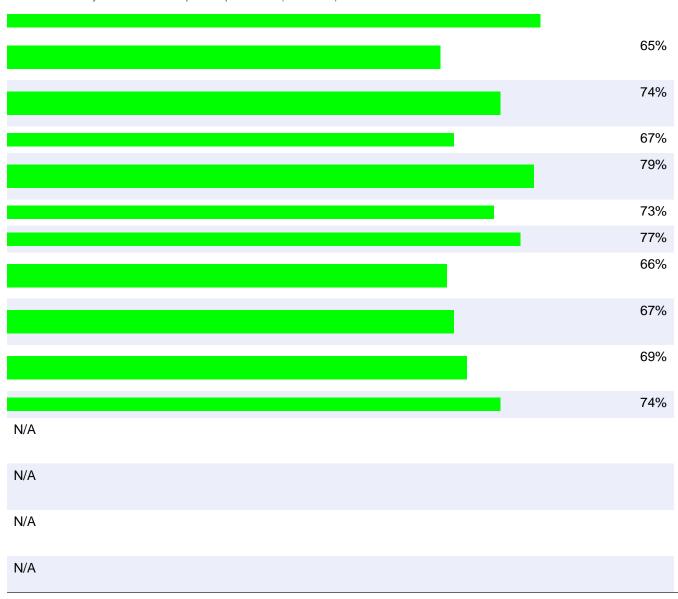
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



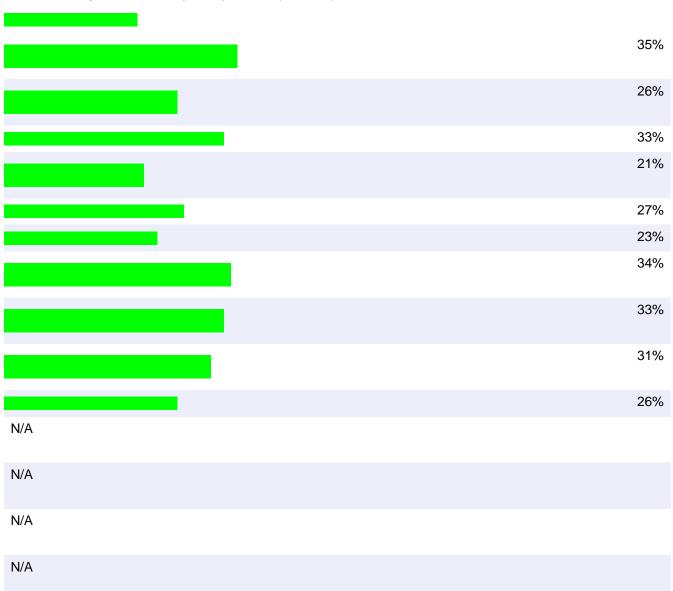
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



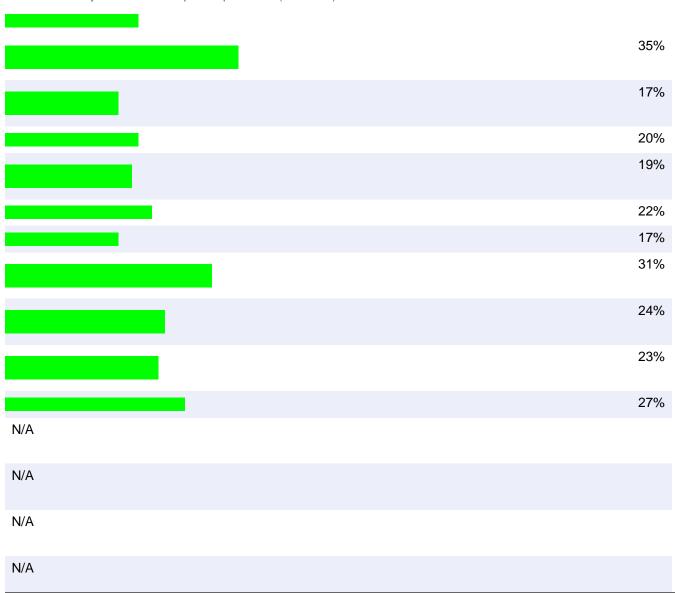
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



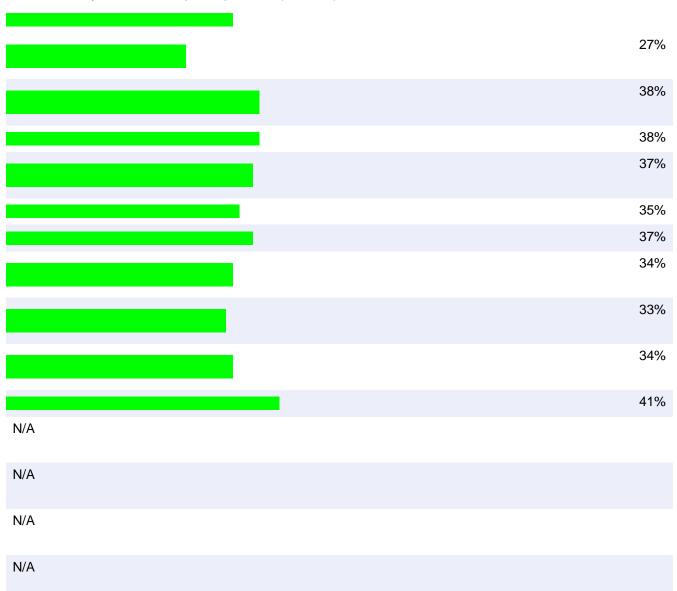
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



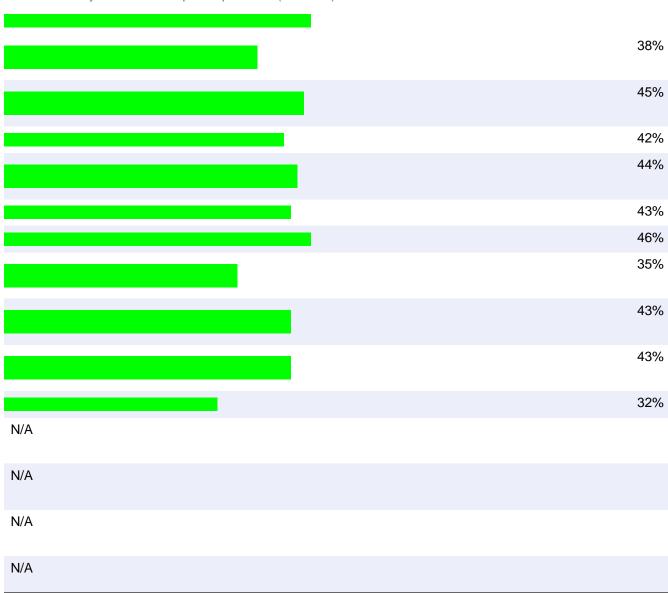
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



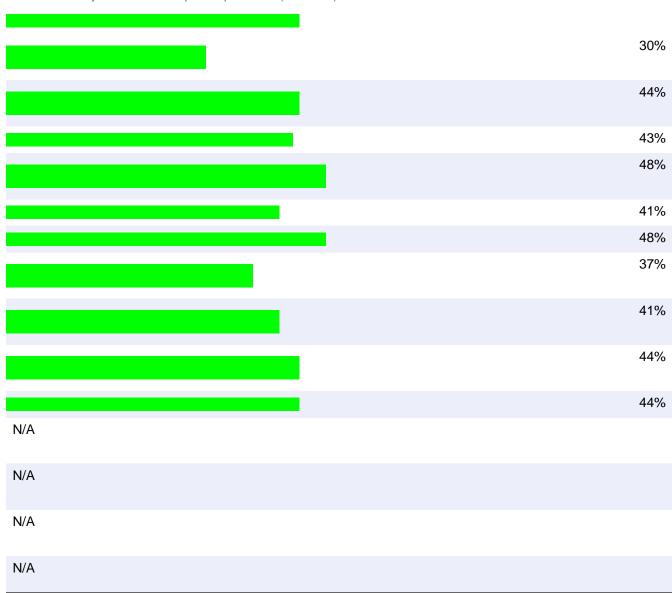
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	26%
	12%
	14%
	9%
	16%
	10%
	22%
	18%
	17%
	17%
N/A	
N/A	
N/A	
N/A	

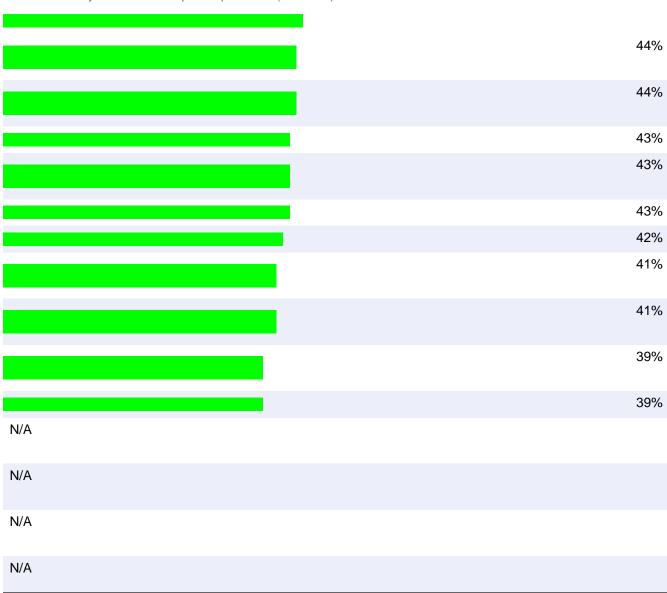
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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#### Between 100 and 299

Between 100 and 299
300 or more
N/A
N/A
N/A
N/A

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Based of Survey of Fatients Hospital Experiences (HOATH S)	
	8%
	35%
	13%
	35%
	14%
	20%
	18%
	16%
	17%
	23%
N/A	No or very few patients were eligible for the HCAHPS survey
N/A	No or very few patients were eligible for the HCAHPS survey
N/A	No or very few patients were eligible for the HCAHPS survey
N/A	No or very few patients were eligible for the

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

330406	SUNNYVIEW HOSPITAL AND REHABILITATION CENTER	1270 BELMONT AVENUE
331302	ELIZABETHTOWN COMMUNITY HOSPITAL	75 PARK STREET
331305	O'CONNOR HOSPITAL	460 ANDES ROAD
331306	MOSES-LUDINGTON HOSPITAL	1019 WICKER STREET
331310	ELLENVILLE REGIONAL HOSPITAL	10 HEALTHY WAY
331313	SCHUYLER HOSPITAL, INC	220 STEUBEN STREET

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

HAVERSTRAW	
SCHENECTADY	NY
ELIZABETHTOWN	NY
DELHI	NY
TICONDEROGA	NY
ELLENVILLE	NY
MONTOUR FALLS	NY

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

12308	SCHENECTADY	5183863580
12932	ESSEX	5188736377
13753	DELAWARE	6077460300
12883	ESSEX	5185852831
12428	ULSTER	8456476400
14865	SCHUYLER	6075307121

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

N/A	
N/A	

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

N/A			
N/A			

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

N/A		
N/A		

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

N/A		
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

N/A		
N/A		

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

N/A			
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

N/A			
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

N/A			
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

N/A		
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

N/A		
N/A		

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	-	 •	,		
N/A					

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

N/A			
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

N/A			
N/A			

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

N/A			
N/A			

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	HCAHPS survey
N/A	No or very few patients were eligible for the HCAHPS survey
N/A	Survey results are not available for this reporting period
N/A	Survey results are not available for this reporting period
N/A	Survey results are not available for this reporting period
N/A	Survey results are not available for this reporting period
N/A	Survey results are not available for this reporting period

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